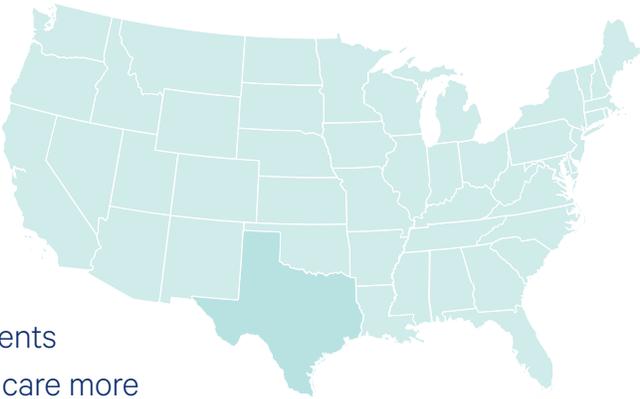


DENTAQUEST IN TEXAS



DentaQuest is on a mission to improve oral health for all. As the largest dental administrator in Texas, we are working with partners, clients, patients and providers across the state to make oral health care more affordable and easier to access with a focus on prevention. We call this all-in approach Preventistry®.

MEMBERSHIP

2.6 MILLION LIVES

across all product lines (Medicaid, Medicare and Commercial/Exchange) for our dental lives in Texas



MEMBER SATISFACTION

In the 2019 Dental Plan Satisfaction Report, J.D. Power Ranked DentaQuest **“Highest in Customer Satisfaction With Dental Plans”** for the fourth year in a row



- Earned top rank in both customer service experience and communication
- DentaQuest scored 38 points above the report average

DentaQuest received the highest numerical score in the J.D. Power 2016-2019 Dental Plan Satisfaction Reports of customers’ satisfaction with their dental plan. Visit jdpower.com/awards

NETWORK

DentaQuest represents the largest state-wide dental network in Texas



4,910
General Dentists



698
Pediatric Dentists



565
Specialists
Includes anesthesiologists, endodontists, orthodontists and others

COMMUNITY

In 2020, DentaQuest contributed **\$496,000** to support community based organizations serving at-risk Texans before and during the coronavirus pandemic.



\$300,000 DONATION to the One Star Foundation, which is raising and distributing funds to eligible organizations working to support the economic recovery of Texas communities impacted by the coronavirus.

\$50,000 DONATION to support the continued work of five Feeding Texas regional food banks.

\$130,000 DONATION to support dental care providers and safe patient care.

In addition, the DentaQuest Partnership for Oral Health Advancement awarded a **COVID RELIEF GRANT OF \$145,000** to The Communities Foundation of Texas’ North Texas Community Response Fund.

TEXAS CHIP AND MEDICAID MEMBERS

EDUCATION & OUTREACH

We connect with all

2.05 MILLION MEMBERS

through education and outreach initiatives



EFFICIENCY

DentaQuest has the lowest administrative costs of Dental Managed Care Organization in Texas at 4.5%



MEMBER LOYALTY

Over the course of a 5-year period, DentaQuest NPS has shown a net improvement of +3 points



QUALITY

Outcomes Exceed State Averages

In the most recent Texas Health and Human Services report (2018), DentaQuest out-performed our top competitor in all eight Pay-for-Quality Program measures by an average of 2.1%.

