

# Introducing Equality Health's Value-Based Care Platform



## 01 | Technology

Equality Health's proprietary technology platform, CareEmpower®, is an EMR-agnostic solution that provides a foundation for practice transformation by aggregating fragmented data inputs into streamlined practice and care team workflows to close prioritized gaps in care.



## 02 | Practice Transformation

Practices are supported by Equality Health Practice Performance Managers (PPMs) who are experienced in all aspects of practice management. PPMs support CareEmpower® onboarding, workflow design, assist with accurate documentation and coding, and provide active performance monitoring.



## 03 | Provider Incentive System

Equality Health's provider incentive programs are designed in collaboration with Health Plan partners to align with their goals and drive improved performance for state-specific as well as federal measures in both small practices and large groups.



## 04 | Cultural Care Model

Equality Health takes a whole-person approach to value-based performance, with a proprietary cultural care curriculum tailored to the sociocultural dynamics of a targeted population, designed to help both clinicians and practice staff understand how culture impacts a member's experience and health outcomes.



## 05 | Delegated Risk

A delegation of financial risk allows a managed care plan to share risk with a trusted partner, creating system stability and a reasonable division of administrative and clinical management.



## Demonstrated Results

83%

contracted quality measures exceeding state performance standards

66%

annual well visits completion rate in 2020 compared to 20% natl. avg

11%

lower ED utilization

7.3%

reduction in MLR below Health Plan benchmarks



**EQUALITY HEALTH.**

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