Lineagen Genetic Testing Services Process Flow







Your office is contacted if the family wishes to cancel the insurance-based test and select a self-pay option.

Expect results in 3-4 weeks for FSDx and 8-12 weeks for NSDx, once family provides approval. Choose our provider portal for easy access!

- By marking both insurance AND self-pay options
 on the requisition form simultaneously, our team
 automatically knows we have permission to proceed
 with self-pay options (if chosen by the family due to
 insurance barriers or financial constraints).
- When you mark FSDx and NSDx at the same time, our team will always perform these tests sequentially (FSDx then NSDx). If FSDx is diagnostic, your office will be contacted with a choice to proceed with NSDx.

Questions? Call our genetic counseling team anytime at 1-801-931-6191.

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