



modivcare.com

We're
There

We're There

Modivcare is leading the transformation to better connect people with care, wherever they are. We serve the most underserved by facilitating non-emergency medical transportation, nutritional meal delivery, remote patient monitoring and personal and home care to enable greater access to care and to help reduce costs and improve outcomes.

We believe social and economic factors such as where you live, work or learn should never be a barrier to care. These factors, known as the social determinants of health, lead to inequities in our healthcare system and it's our mission to close that gap by making connections to care. To make a world of difference, one member at a time. That's what drives us.

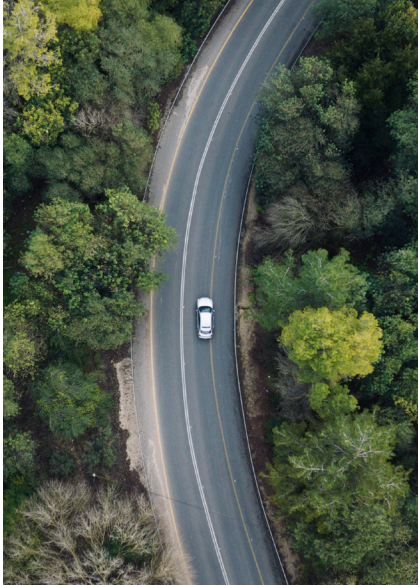
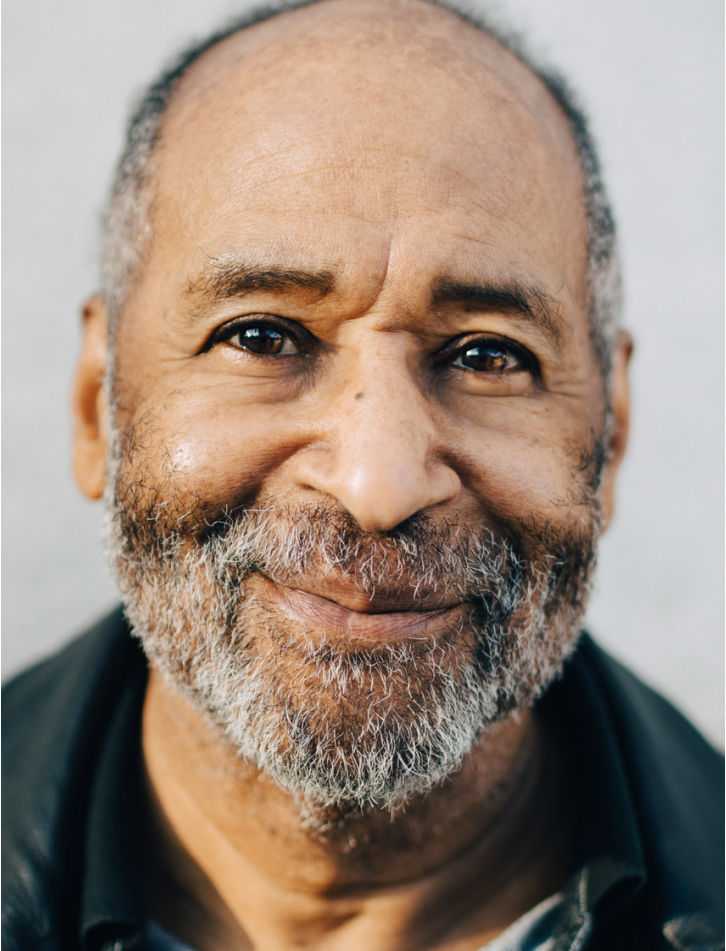
Our complementary healthcare technologies and services are used with a single purpose: to connect the underserved more equitably with care. We've created a holistic suite of integrated supportive care solutions ready to tackle the future of healthcare.

We work with a range of clients: public and private payers, health systems, hospitals and universities. All united in purpose to better connect people with care.

Our services and solutions:

- Safe, reliable non-emergency medical transportation
- Compassionate, respectful in-home personal care
- Vitals monitoring, medication management and emergency response with remote patient monitoring
- Home-delivered, tasty, nutritious meals created for different health and religious requirements

Working with state agencies, payers, health systems, transportation providers and healthcare professionals, we coordinate supportive care solutions for every member.



Transportation

We deliver care where it's needed most. No matter where or when the appointment, Modivcare's non-emergency medical transportation (NEMT) helps tens of millions each year reach their care destinations.

We provide transportation to and from healthcare appointments for thousands of program members. Most importantly, we build and maintain relationships with members, transportation providers, healthcare providers and you. We know transportation and access to care are critical to creating a great member experience and growing connections within the community.

As an industry leader for more than two decades, no other transportation broker has implemented and managed more NEMT programs in urban and rural environments. We provide clients with fully integrated management solutions that enable efficient operations, reduced costs and improved service.

Working with state agencies, payers, health systems, transportation providers and healthcare professionals, we coordinate supportive care solutions for every member. As a transportation broker truly committed to serving members with compassion and excellence, we work with these organizations and others to ensure members get where they need to go in a timely, safe and cost-effective manner.



24
million
members

64
million
rides
annually



Personal Care

We provide personalized care services to those who wish to receive support at home. From activities of daily living to helping manage living conditions, we meet individuals where they are every day and tailor services to meet their needs. We believe it's essential for individuals to remain in their homes and within their communities as they age. Home is where we want to be, and we're committed to those who wish to live in their own home and community safely, independently and comfortably, regardless of age, income or ability level.

Every care plan is customized to an individual's needs. Home care can range from one hour to around-the-clock care. Home care can be occasional visits throughout the week or full-time live-in care. It can be short- or long-term. We ensure our services meet the client's needs and, importantly, adapt over time to life's changes.

16,000
caregivers
across
7 states

Serving
18,000
patients

Remote Patient Monitoring

We use a high-tech, high-touch approach to support an individual's independence whether that means they want to live at home or take a cross-country motorcycle trip. Our remote patient monitoring is designed to help individuals stay in their communities and live life to the fullest.

With solutions and devices designed for emergency response or everyday health challenges, we assist those who want to remain self-sufficient and maintain their health and well-being.

We bring together remote patient monitoring devices and a highly trained, compassionate team dedicated to helping every patient receive safe, private, around-the-clock health monitoring services. Whether we connect with patients at home or on the road, our devices can handle urgent needs, vitals monitoring or medication management.

250+
devices
with 24/7
support

Less than
10 second
response
time





Meals

Modivcare Meals is a home-delivered meal service, designed to support better member outcomes with more choices and a better customer experience. We offer freshly prepared, small-batch meals with organic ingredients -- no artificial colors, flavors, or sweeteners.

Our personalized menu keeps the member safe by only offering clinically-tailored and allergy-safe meal options for each individual. We offer six different clinically tailored meal options customized to keep the member safe and healthy: general wellness, renal-friendly, diabetes-friendly, lower sodium, heart-healthy, vegetarian.

We offer in-home unpacking assistance (door-to-freezer delivery in select markets) if members need additional support. For all members, we provide a predictable and reliable delivery schedule.

Every Modivcare Meal we bring to a member is an opportunity to help improve health with nutritious food created especially for them.

6 clinically
tailored
meal kits

Door-to-
freezer
delivery*

* Available in select markets