

A QUARTER CENTURY OF CARING



Welcome to the nation's
1st HMO focused on children.

After **25 years**, our focus remains on meeting the needs of the state's most vulnerable children and pregnant women.



The Plan of Choice



We're still the **plan of choice** for those covered by the CHIP, STAR and STAR Kids programs in Harris, Jefferson and the Northeast coverage areas.



That's **541,000 residents** covered – the most for any plan in our regions.



Top-rated HMO in Patient Experience in the state of Texas (4.5 out of 5). Overall rating of 3.5 out of 5.

*Source: NCQA's Medicaid Health Plan Ratings 2021

By the Numbers

#1 in total
market
share

541,000
covered lives



44.8%
STAR market share



58.4%
CHIP market share



54.3%
STAR Kids market share

*Source: Maximus Enrollment Reports, September 2021

Member Focused

83.2%

overall health plan rating
on CAHPS® Medicaid (STAR) Member Survey (2020)
10% higher than national average

*Source: 2020 CAHPS® Medicaid Child (STAR) 5.1H Final Report

Wide Network Choice for Members

Vast range of providers
across all 3 services areas

Members-only access to
The Center for Children and Women clinics

Anchored by Texas Children's Hospital,
one of the best children's hospitals in the nation*

*Source: U.S. News and World Report

Physician Preferred

90%

of physicians surveyed would
recommend Texas Children's Health Plan

*Source: 2021 Provider Satisfaction Survey

Extending Care to those in Need

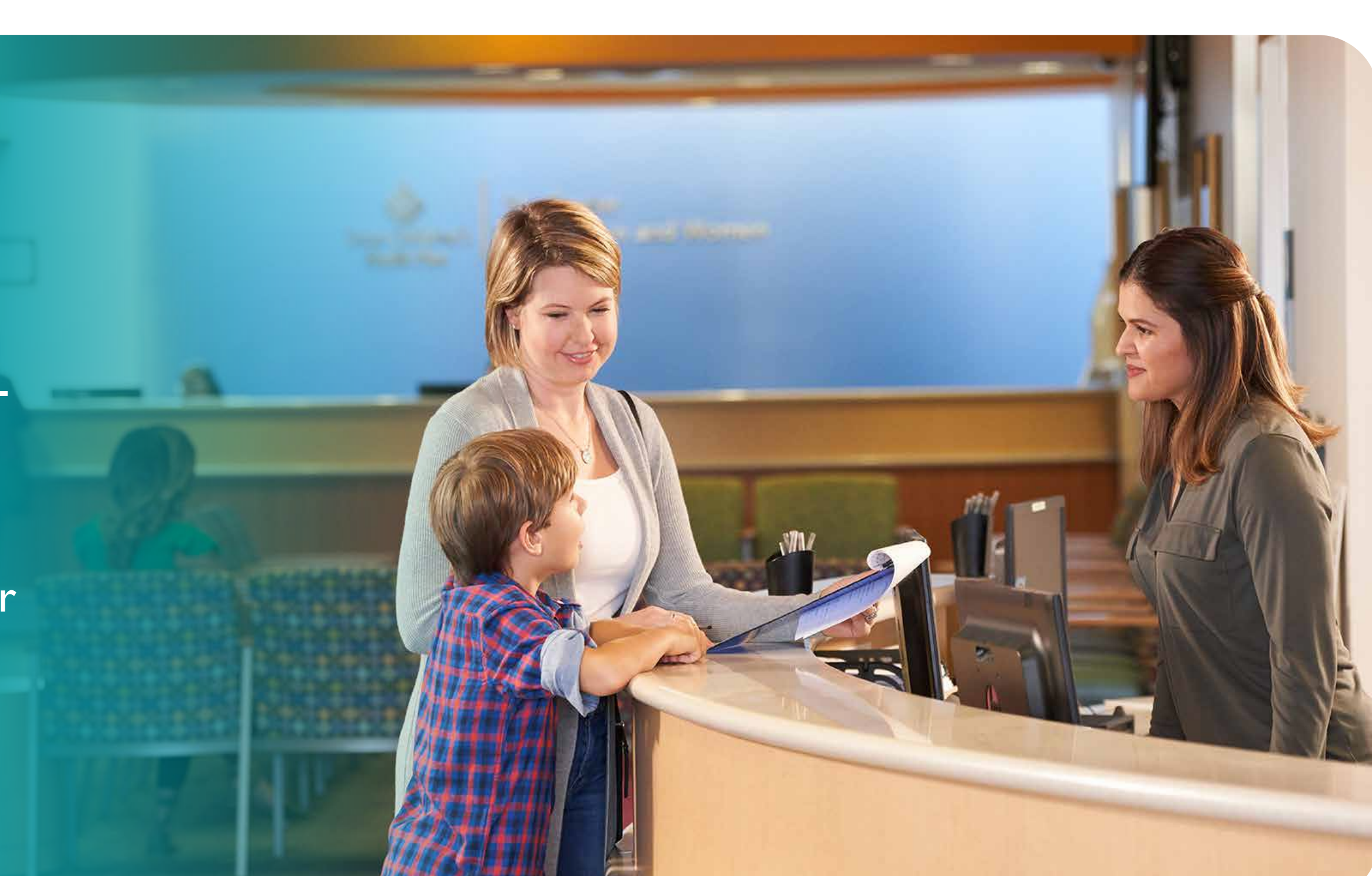
TEXAS CHILDREN'S®
Anywhere Care

24/7 face-to-face online visits
for urgent and routine matters



The Center
for Children and Women

Our members have access to 2 unique patient-centered medical homes. The Centers offer primary care, dentistry, optometry, women's services, pharmacy and behavioral health under one roof. And they can get transportation to and from their appointments.



An Employer of Choice



14,000+
employees

within the Texas Children's system,
supporting the local economy

**One of Houston's
Best Places to Work**

for 10 consecutive years, according to Houston Business Journal

**One of the best
places to work**

on both national and statewide surveys

#33

Forbes America's Best Employers by State 2021

Community Partnerships



and more!

Strong Financial Foundation



**Customer
Obsession**



**Membership
Growth**



**High Quality &
Cost-effective Care**



**Operational
Efficiency &
Effectiveness**



The Texas Children's system was recently **reaffirmed as Aa2/AA BOND RATED** by Moody's, Standard & Poor's and Fitch Group, and is **one of the highest rated systems in the country.**

Data-Driven Organization

Utilizing electronic medical records and claims
to create tools and improve our service:

- Predictive Analytics
- Patient Stratification
- Machine Learning