Quest Enterprise Services

# PROVIDER NETWORK ADEQUACY EVOLVED

Bring Network Adequacy
To Your Entire Organization

**61.6**
**COMPOSITE**

Accuracy

Adequacy

Attestation

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**Quest Enterprise Services (QES) Adequacy solution provides your organization with the tools you need to measure, manage and monitor your network performance easily.**

Our SaaS-based provider network management platform gives your team a unique view into the status of your provider data and its impact on the adequacy of your network. You'll streamline your cross-team communication, network transparency and compliance monitoring processes while helping to differentiate your network. **QES makes it possible to go beyond adequate networks to creating excellent member experiences** and a more competitive network overall.

## ADEQUACY INCLUDES:

- Adequacy, Impact, Opportunity & Termination Analyses Across Your Network
- Data Trending Over Time
- Gap Age Tracking
- Market Analysis
- Network Assessment with Your Membership
- Audit readiness through strategic exception analyses

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### Manage Your Networks

View by: Network ▼

| NETWORK | ADEQUACY | GAPS | |
|---|---|---|---|
| Network A | 91.4 | | 5 |
| Network B | 68.2 | | 21 |
| Network C | 71.0 | | 18 |
| Network D | 89.1 | | 6 |
| Network E | 48.6 | | 34 |

## FULL-SPECTRUM ADEQUACY ANALYSIS

At the core of our solution is the Adequacy Analysis. QES starts with the time and distance analysis, used by The Centers for Medicare and Medicaid (CMS) and other regulators, and takes that to the next level with a full-spectrum view of your network through aggregate scoring, trending and comparisons over time.
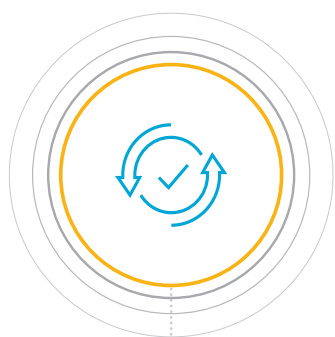
**Our dashboard summary is an invaluable tool, providing an overview of all the networks you manage.** QES allows modeling of your network to demonstrate what happens when providers are added and removed over time. Take your network analysis one step further and compare your network against current market providers to understand the depth of your network. View the gaps in your network, their age, and how they have changed.

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For more information visit:
**questanalytics.com/solutions/qes/adequacy**

**QUEST ANALYTICS**
Provider Network Management

## FIND NEW OPPORTUNITIES TO EXPAND AND KNOW WHO TO RECRUIT

We get it – expansion efforts generally take a mountain of research and Herculean efforts to come to fruition. With the Adequacy solution, you can **easily project and validate the next best counties to expand your plan**. It shows you how close you may already be to having an adequate network in an expansion county based on your current network.

The QES Adequacy solution provides you with smart recruiting, saving you time and resources. **Easily run what-if scenarios to project adequacy** when you target providers from your network data and market data. And discover providers who can fill adequacy gaps across your networks.

## DRIVE WORKFLOW EFFICIENCY IN QES ADEQUACY

Our enhanced toolset for the QES Adequacy solution focuses squarely on helping you **improve your organization's workflow,** saving your team time and resources by making complex tasks easier. Plus, you'll have access to a dedicated client success team of experts who will work with you and your organization to import and export your data for ease of management across your enterprise. **QES workflow enhancements include:**

### BULK ACTIONS: TERMINATIONS

Easily run termination analyses across multiple plans and geographies by uploading a list of NPIs or TINs. Model the impact of removing a group of providers and see the impact on your network adequacy in real-time.

### EXCEPTIONS ADD-ON

Expedite reports and enhance exception narratives. Zip Code Summary report provides results within a county at the zip code level, and Next Closest Provider report shows a list of providers outside of the requirements that fulfill the organization's "next closest provider" requirements. This feature helps regulators better understand the requested exception.

### MEMBERSHIP ADD-ON

Analyze network adequacy with your member distribution data to assess the members at risk in a gap area. Compare your data to the population distribution or assign member demographic data by specialty. QES also includes a sample population allowing you to understand gaps in future expansion areas where you may not have membership distribution.

**QES Adequacy is part of Quest Analytic's cloud-based Quest Enterprise Services, which includes single sign-on and is tightly integrated with our QES Accuracy solution allowing you to comprehensively manage your network's adequacy and accuracy in a single platform.**

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