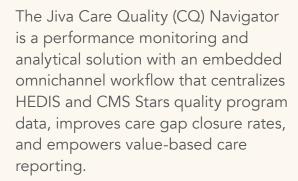
# The Jiva Care Quality (CQ) Navigator

ZeOmega's HEDIS® & Stars Management Solution





Rather than being a narrowly-focused point solution, the CQ Navigator is an integrated component of the Jiva data ecosystem that centralizes third-party member-level data, creates care team synergies, improves population outcomes, and realizes the quadruple aim. The CQ Navigator will improve care quality, decrease cost of care, and increase revenue.





# **Features**

## What does the CQ Navigator do?

#### Centralization of Data

- Ingests third-party files
- Manages multiple measure sets
- Configures performance benchmarks
- Tracks outreach attempts

# **Power BI Analytics**

- Reports population to member level
- Tracks group and provider VBC performance
- Provides program insights and KPIs
- Delivers real-time outreach analytics

#### **Automated Outreach Workflow**

- Offers rule-driven member/patient assignment
- Launches outreach activities: call, text, letter
- Manages campaigns
- Allows Provider Portal rosters

# **Benefits**

# How do we support your business?

- Orchestrate data analysis by metrics aimed at the member/group/provider and your overall organization
- Understand resource deployment to make strategic decisions regarding quality improvement
- Track, trend, and analyze VBC performance
- Incorporate quality metrics agnostic of source

## Users

# Who does this help?

- Executives and quality leaders
- Quality coordinators
- VBC program managers
- Providers and clinical staff
- Care managers

To learn more, contact us at sales@zeomega.com or 214.618.9880.

