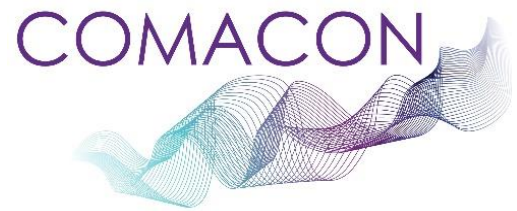


Melbourne Water Major Project Delivery



Client Melbourne Water
Date 2016 - current

Description

Since 2015, Comacon has been integrated within the Melbourne Water Major Projects community engagement team. Through early engagement, we can build strong relationships with key stakeholders and influencers and develop tailored strategies that build trust within communities. Using our experience in both the public and private sectors, we assist with project planning and the early stages of project design and manage the delivery of communication and engagement on the ground during construction. Our approach ensures all stakeholders have the opportunity to be informed and make informed decisions about projects, their impacts and most importantly the benefits they bring.



Our projects included:

- Brighton Main Sewer upgrade
- Browns Reserve drainage pump station
- Brushy Creek Wetland upgrade
- Dandenong Creek levee upgrade
- Eastern Treatment Plant (ETP) renewable energy project
- Greenvale Reservoir embankment upgrade
- Holden Reservoir inlet pipeline
- Upper Merri Creek
- Enhancing our Dandenong Creek.

Approach

Our roles as Senior Advisors included:

- assistance with project planning and the early stages of project design
- developing and implementing stakeholder and engagement strategies
- on the ground communication and engagement during delivery
- managing construction contractor communication and engagement personnel.

Being integrated with the Melbourne Water team meant early engagement that builds strong relationships with key internal and external stakeholders and influencers; collaboration with stakeholders to understand their concerns and adjust our engagement techniques; and developing and implementing strategies tailored to each project and stakeholder group. This multi-channel approach ensures all stakeholders have the opportunity to be informed and make informed decisions about the projects, their impacts and most importantly the project benefits.

Contact

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