# WaterNSW Various Projects



Client WaterNSW

Date 2019 - Ongoing

### Description

WaterNSW operates the state's rivers and water supply systems in accordance with the rules set out by regulators. With more than 40 dams across the state, they supply two-thirds of water used in NSW to regional towns, irrigators, Sydney Water Corporation and local water utilities. WaterNSW also own and operate the largest surface and groundwater monitoring network in the southern hemisphere and build, maintain and operate essential infrastructure.



Comacon consultants have been working closely with the WaterNSW community engagement team since 2019, providing communications advice and on-the-ground stakeholder and community relations expertise for various water supply asset renewal projects.

We bring a high-level of knowledge gained from our work in the public and private sectors and experience gained from additional water sector projects with other government agencies and clients.

Comacon consultants are providing communications and engagement services to WaterNSW across a variety of projects including:

- Groundwater investigations Leonay Emu Plains/Wallacia -Strategic Business Case
- Western Sydney Borefields projects
- Gunidgera Weir
- Greater Sydney Bridges
- MCP Blue Mountains assets upgrade
- Warragamba Pipeline
- Lake Yarrunga
- Brogo Dam
- Western Weirs

- MCP Rural valley assets upgrade including the Booberoi Creek Desilting Program of Works
- Southern Coatings Program
- Wilcannia Weir
- Cookes Weir Removal
- Berembed Road Repair
- Toonumbar Dam
- Lake Cargelligo Inlet Repair
- Lock 10 Wentworth Bank stabilisation
- Warragamba Dam COVID-19 Plan

## Approach

These WaterNSW projects are state-wide, in both urban and regional areas. Comacon consultants engage with a wide variety of customers and stakeholders; businesses, local governments, residents and the wider community including customers who need extra care and those from diverse cultural and linguistic backgrounds. We work together with people who have different perspectives, backgrounds and interests which helps us develop and implement customer engagement strategies that are inclusive and successful.

Having this breadth and depth of experience, Comacon's consultants can directly apply lessons learnt from the same industry sector with similar complexities and challenges, such as drought and water shortages, to these projects.

## Successes

WaterNSW has recognized that Comacon's consultants work efficiently, effectively and autonomously, developing and implementing engagement strategies and communications to a high standard and providing valuable support to project teams.

For the Booberoi Creek Desilting Program of Works a letter of appreciation was received from the NSW Department of Planning, Industry and Environment for the planning, delivery and coordination of communications.

#### Contact

Coral Reynolds, Executive General Manager and Principal Consultant