

# WHAT TO EXPECT | HEALTH SAFETY

While some COVID restrictions have been lifted, the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) is dedicated to upholding the highest cleaning procedures to ensure the safety and health of our visitors and staff.

We remain vigilant in actively monitoring and applying the industry's best practices and follow the cleaning guidelines recommended by the CDC, state and local health agencies. In addition, we have exceeded expectations by following protocols required by the GBAC STAR™ accreditation.

Our team at the KBHCCD continues to apply our expanded cleaning protocols, which are highlighted below.

- Hand sanitizer stands are placed at all entrances, escalators, and high frequent touch points to encourage attendees to use as they enter and leave the facility.
- We have disinfecting wipes in front of all furniture, ATMs, and elevators.
- All escalator handrails pass through a UV light that disinfects them on each pass through.
- Air purifying fans were installed in our elevators to help keep the air fresh and clean.
- All elevators had a self-sanitizing button placed on each button.
- We upgraded our filters to Merv 13 to help collect finer particles and they are changed each quarter.
- We disinfect each space prior to each event and each event night. We also use backpack sprayers to disinfect large areas ensuring that nothing is missed.
- After we clean all areas of the facility, we use ATP strips to measure the amount of live bacteria, and viruses on each surface to ensure that there is no trace amount left behind.





## Kay Bailey Hutchison Convention Center Dallas Achieves GBAC STAR Facility Re-Accreditation

**Dallas, Texas – March 2, 2022** – Kay Bailey Hutchison Convention Center Dallas (KBHCCD) has announced that it has achieved Global Biorisk Advisory Council® (GBAC) STAR™ re-accreditation, the gold standard for prepared facilities. This is year two for the KBHCCD and a great achievement as GBAC affirmed their procedures and protocols. Under the guidance of GBAC, a Division of ISSA, the worldwide cleaning industry association, the KBHCCD has implemented the most stringent protocols for cleaning, disinfection and infectious disease prevention in its facility. They continue to enhance what they have learned throughout the various stages of the pandemic.

As the cleaning industry's only outbreak prevention, response and recovery accreditation, GBAC STAR™ helps organizations establish protocols and procedures, offers expert-led training and assesses a facility's readiness for biorisk situations. The program verifies that the KBHCCD implements best practices to prepare for, respond to and recover from outbreaks and pandemics.

"GBAC STAR accreditation empowers facility owners and managers to assure workers, customers and key stakeholders that they have proven systems in place to maintain clean and healthy environments," said GBAC Executive Director Patricia Olinger. "By taking this important step to pursue GBAC STAR, the Kay Bailey Hutchison Convention Center Dallas has received third-party validation that it follows strict protocols for biorisk situations, thereby demonstrating its preparedness and commitment to operating safely."

To achieve GBAC STAR™ accreditation, the KBHCCD was required to demonstrate compliance with the program's 20 core elements, which range from standard operating procedures and risk assessment strategies to personal protective equipment and emergency preparedness and response measures. Learn more about GBAC STAR accreditation at [www.gbac.org](http://www.gbac.org).

### About the Kay Bailey Hutchison Convention Center Dallas

Managed by OVG360, the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) is one of the largest convention centers in the nation. Every year it welcomes over a million visitors attending major national and international conventions, meetings, concerts, athletic competitions, auto shows, and more.

Located in the heart of downtown Dallas, the KBHCCD has been and continues to be a fixture in the Dallas skyline offering 1 million square feet of exhibit space, three ballrooms, 88 meeting rooms, 1,750-seat theater, and a 9,816-seat arena. The award-winning facility is connected to the 1,001-room Omni hotel via skybridge and is adjacent to two Vertiport landing pads.

### About GBAC, a Division of ISSA

Composed of international leaders in the field of microbial-pathogenic threat analysis, mitigation, response and recovery, the Global Biorisk Advisory Council (GBAC), a Division of ISSA, provides training, guidance, accreditation, certification, crisis management assistance and leadership to government, commercial and private entities looking to mitigate, quickly address and/or recover from biological threats and real-time crises. The organization's services include biorisk management program assessment and training, Forensic Restoration® response and remediation, the GBAC STAR™ facility accreditation program, training and certification of individuals and consulting for building owners and facility managers. For more information, visit [www.gbac.org](http://www.gbac.org).

### About ISSA

With more than 9,300 members—including distributors, manufacturers, manufacturer representatives, wholesalers, building service contractors, in-house service providers, residential cleaners and associated service members—ISSA is the world's leading trade association for the cleaning industry. The association is committed to changing the way the world views cleaning by providing its members with the business tools they need to promote cleaning as an investment in human health, the environment and an improved bottom line. Headquartered in Northbrook, Ill., USA, the association has regional offices in Mainz, Germany; Whitby, Canada; Parramatta, Australia; Seoul, South Korea; and Shanghai, China. For more information about ISSA, visit [www.issa.com](http://www.issa.com) or call 800-225-4772 (North America) or 847-982-0800.