

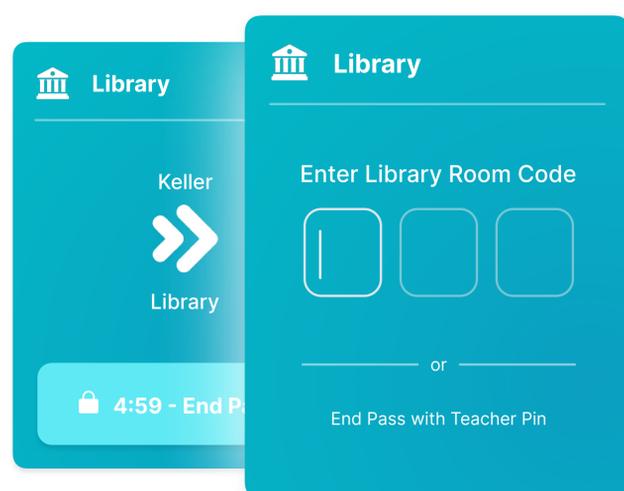
# New Things Coming to SmartPass in August 2022

We'll be releasing all of these features throughout the summer in Beta and asking for your feedback, with a full-scale launch in August.

## Improvements to Passes

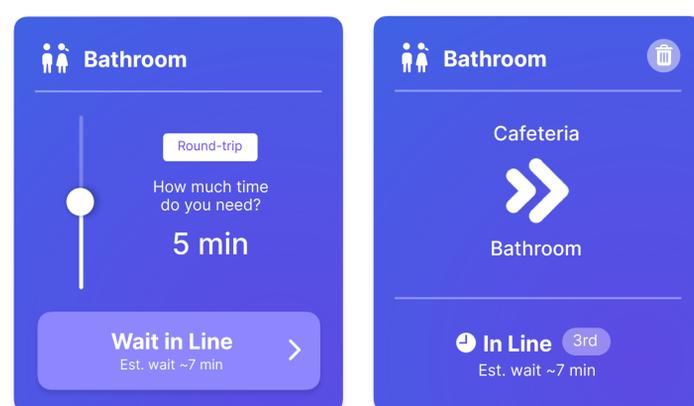
### Check-ins

You'll now have the option to restrict students from being able to end their pass themselves unless they're in the room. SmartPass can prevent students from being able to end their passes prematurely. When a student arrives at their destination, students will then be able to end their pass.



### Virtual Line

Now, when the Active Pass Limit is reached, students can join a virtual line. Students can carry on learning without having their eyes glued to SmartPass. When they're at the front of the line, they'll see a popup — and when it's their turn, they'll have 30 seconds to start this pass and leave. And just in case there's an emergency, teachers can move a student to the front of the line — or still override the limit altogether.



### Recurring Passes

Students or teachers can now create/request future passes that automatically repeat every day, week, or month. This is great for repeated library passes, guidance appointments, and other “permanent” passes. Students and staff will see these passes on their dashboards

### We Need Your Help

Schools are using SmartPass more than ever before, so we are committed to update some of the core elements of SmartPass to reflect this. **We want to make Passes the best it can possibly be for any school scenario, so send us an email to [support@smartpass.app](mailto:support@smartpass.app) if you want to help!**



# New for August 2022

## Kiosk Mode

### ID Scanning

With ID Scanning, it's faster and more secure for students to make passes. They walk up to the device, scan their ID card, and tap where they want to go. When they get back to class or to their destination, just scan — and their pass is automatically ended for them.



Plug in almost any 3rd party scanner!

### Dedicated login

Now, teachers and admins don't have to use their own email and password to set up a Kiosk in their room. This SmartPass-dedicated username and password will just sign a teacher in as a Kiosk — and nothing more. Plus, if you're setting this up for all devices at your school, you'll be able to export a list of all the logins to make set-up a breeze.

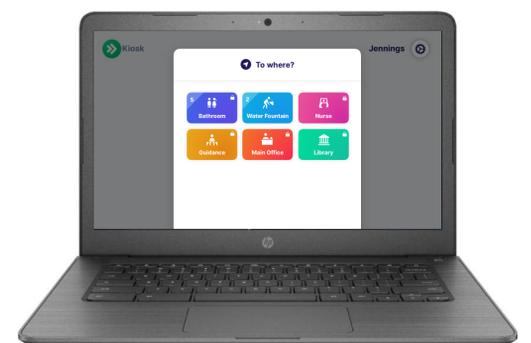
**Login for Library Kiosk Mode**

Username

Password

### Restricted Passes

If a room is restricted, it will now appear on the kiosk — and a student can simply request that pass from a teacher. A staff member will get a notification to approve it from their device, or they can enter their Teacher Pin directly on the Kiosk.



## Permissions & Controls

### Room Visibility

By default, a room is visible to all students. But with just a few clicks, you can set that room to only show for certain students, or hide it from certain students. This is great for rooms like the bathroom, where you want to set certain bathrooms to only show up for certain grade-levels.

We've made it easy to set-up, by integrating Grade Levels into SmartPass. Plus, you can import lists of students directly from a spreadsheet. But Room Visibility be used in dozens of scenarios. For example, if you have a provision in an IEP or 504 Plan to "walk," only those students can have access to a "Walk" pass.

**Visibility ?** Show for certain students ▼

**Grade: 7** + Add student

- Show room for all students
- Show room for certain students ✓
- Hide room for certain students

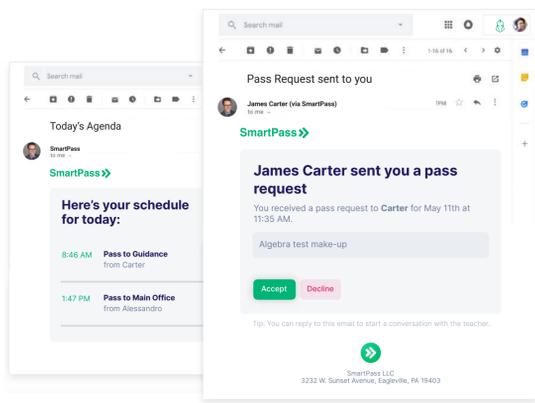


# New for August 2022

## Notifications

### Email notifications

With email notifications, students and teachers will get notifications from all of the important activity happening in SmartPass. Email notifications are easy for staff to turn off, but we've made it so students will always receive them, making sure they never miss an alert from SmartPass.



### More notifications

#### Weekly Summaries

Simple, actionable emails that lets you know the SmartPass activity in your school. How many passes were created at your school, which students had the most passes this week, and more...

#### Prevented Encounters

When a new encounter prevention is triggered, you'll get an email.

#### For Certain Students

Now, you can turn on notifications whenever a certain "frequent flyer" has a pass start. So, the instant that student starts a pass, you'll know about it.

#### Incoming Reports

When a staff member reports a student, admins will be able to receive an email notification that a student was reported.

## Plus Plan

✦ Upgrade for an additional \$2/student

We're introducing a new plan: SmartPass Plus. It combines everything you love about SmartPass with huge new features like Encounter Detection and Parent Accounts, plus a monthly call with your Customer Success Manager, and a phone number for support.

[See details on Pages 4-5 →](#)

## Digital ID Cards

The Digital ID card add-on for SmartPass seamlessly replaces your old plastic ID cards. Digital ID Cards are easy to set-up, customize, and distribute. Plus, students will use the same device and app students already have for their new Digital ID.

[See details on Page 6 →](#)

## And just a few more things...

✓ Spanish Version

✓ Stay signed in for longer

✓ Archive and delete passes and reports

✓ ClassLink Integration

✓ Disable Phones

Upgrade to SmartPass Plus for an additional \$2/student per year

## Encounter Detection

Automatically see which students are meeting up more often

AI-powered

On any given day, hundreds of students in your school are creating passes to go places. We've heard over and over again repeating that they're finding more students in the hallways when they're not supposed to be, and that it's taking away from their needed educational time.

Students are getting smarter and sneakier than ever, and **you might not know that Betty and Bob have been meeting up every afternoon for the past 2 weeks — but SmartPass knows with Encounter Detection.**



Behind the scenes, we use **artificial intelligence** to determine which students have passes to similar rooms around the same times.

*Actionable insights to start conversations about **issues you never even knew about!***

Encounter Detection		Student	Time range
<input type="checkbox"/>	Students	# of encounters	Passes
<input type="checkbox"/>	Bob Demarco Betty Jennings	8	3
<input type="checkbox"/>	Megan Hampton John Fauxicon	7	2
<input type="checkbox"/>	Leah Olson Jeremy Perez	6	3

← **Bob and Betty's Encounters**

**Students**

Bob Demarco

Betty Jennings

+ Create Encounter Prevention group

---

**8 Encounters**

May 10, 4:52 min overlap

**Bathroom E**  
 May 24, 12:16 AM  
 B. Demarco

**Bathroom E**  
 May 24, 12:16 AM  
 B. Jennings

---

May 8, 4:23 min overlap

Upgrade to SmartPass Plus for an additional \$2/student per year

## Parent Accounts

Give students' families access to SmartPass

Your students' parents can have access to when and where their child was going throughout the school day. They'll be able to keep closer tabs on behavior changes and let you know if there might be an issue.

- ✓ **Secure:** Only that child's family will have access to pass data.
- ✓ **Easy set-up:** If your school integrates with Clever or ClassLink, parents can automatically get an email invite to join and link to their child. If your school uses G Suite, it's easy to upload a list of parent emails.



<
 **Invite Families**

**85%** 1398 of 1645 families connected

---

⚠ Students that don't have a family contact ↓

---

**Auto Invite Parents**

Any parent who is not invited will automatically receive invites.

---

**Parent Invite Codes** All parents ▾

Download Parent Invite Codes

<

**Tristan**

This school year ▾ Aug 1 - Today

**Suzanne**

**Overview**

<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px;"> <p>PASSES CREATED</p> <p><b>42 passes</b></p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px;"> <p>TIME SPENT OUT OF CLASS</p> <p><b>3 hrs 43 min</b></p> </div>
<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px;"> <p>PASSES OVER TIME LIMIT</p> <p><b>5 passes</b></p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px;"> <p>PASSES AUTO-ENDED</p> <p><b>1 pass</b></p> </div>

**Passes**

<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #ff9800; color: white;"> <p><b>Counselor</b></p> <p>9:57 remaining</p> <p style="text-align: center;">»</p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #e91e63; color: white;"> <p><b>Jennings</b></p> <p>Jan. 24, 10:45 AM</p> <p style="text-align: center;">»</p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #3f51b5; color: white;"> <p><b>West Bathroom</b></p> <p>Jan. 24, 2:34 PM</p> <p style="text-align: center;">««</p> </div>
<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #00bcd4; color: white;"> <p><b>Library</b></p> <p>Jan. 19, 9:13 AM</p> <p style="text-align: center;">»</p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #3f51b5; color: white;"> <p><b>West Bathroom</b></p> <p>Jan. 14, 2:13 PM</p> <p style="text-align: center;">««</p> </div>	<div style="border: 1px solid #ccc; padding: 5px; border-radius: 5px; background-color: #3f51b5; color: white;"> <p><b>West Bathroom</b></p> <p>Jan. 11, 8:13 AM</p> <p style="text-align: center;">««</p> </div>

**Status** **Last Active**

Active Today at 10:34 AM

---

**Email**

tjones@springfieldhs.org

---

**Role**

Student

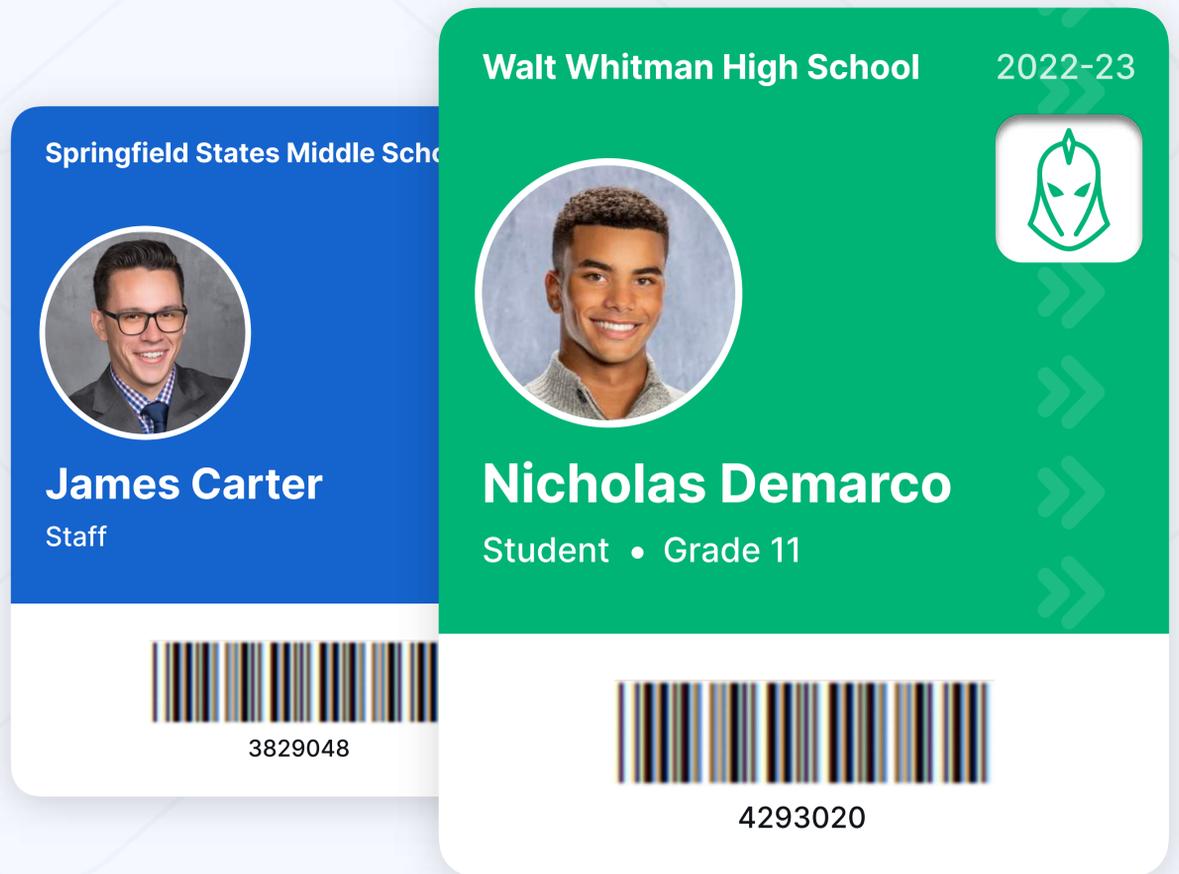
---

**School**

Springfield High School

# Digital ID Cards

Create, Customize, and Distribute secure IDs in less than 5 minutes.



**\$1.99** / student per year

*In comparison, Plastic ID Cards typically cost \$4-5/student per year!*



## Digital IDs Work on All Devices

iPhones, Chromebooks, Androids, iPads, etc.

## What are Digital IDs in SmartPass?

**Digital ID cards seamlessly replace your old plastic ID cards.** So when a student needs to scan in at the beginning of the school day, buy lunch at the cafeteria, or check out a library book, they'll use the same device they already have.

**Digital ID cards are secure.** Unlike plastic or sticker ID cards, students can't lose these cards or have them stolen. No more incidents of someone using someone else's ID card, or having to reprint a physical ID card.

**It's easy from initial set-up to the way people will use it every day.** All information updates automatically, so you never need to regenerate another ID.

**Digital ID Cards are built right into the same SmartPass app your school uses today** — no extra app or download is needed.