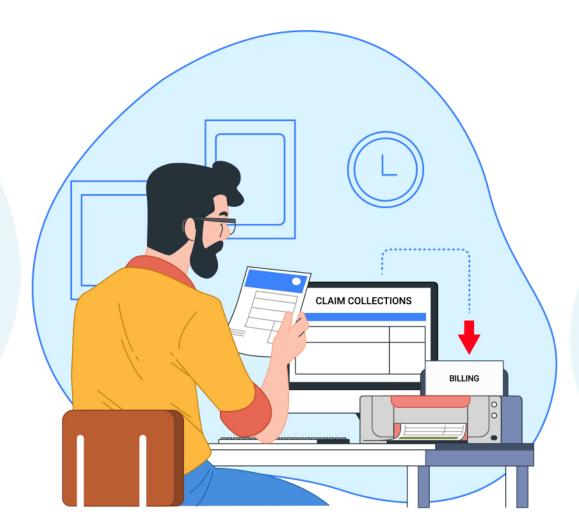
# PLUTUSHEALTH



### The client is a Texas-based 20-year-old **Urgent Care facility**



### **Problem**

- The client was facing challenges in their claim collections
- Their Billing and claim submission process had undiscovered gaps hurting their bottom line



**Timely Filing Limits** 

**Process** 

To optimize the claim submission process and increase claim collections, Plutus Health started the project in July 2021. During the process: Our team uncovered the gaps inhibiting the optimal claim

- submissions, which delayed collections building up to AR days of 140+ We found 2500+ pending unsigned claims from the past
- year, which were unbilled yet We worked rigorously to file these pending bills within the
- We got most claims cleared within six months and surpassed our client's expectations to revive them from their low collection phase



**KPI Matrix** 

Q3 2021

**1** 61%

**1** 73%

Dec 2021 was the month with the highest Revenue

in 20 years of client's history

Expected GCR		<b>1</b> 45%	
Total Payment	11%	<b>1</b> 50%	
Denial %	20%	★ 1%	
AR Days	143	<b>1</b> 63	
FPPR	80%	<b>1</b> 98%	
ults			
	Total Payment Denial % AR Days	Total Payment 11%  Denial % 20%  AR Days 143  FPPR 80%	Total Payment       11%       ↑ 50%         Denial %       20%       ★ 1%         AR Days       143       ↑ 63         FPPR       80%       ↑ 98%

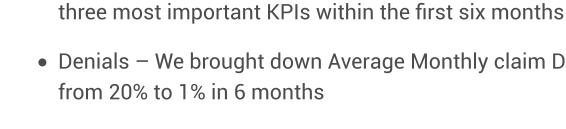
Q2 2021

26%

68%

**Patients Count** 

**Charges Value** 



## Denials – We brought down Average Monthly claim Denials

 AR Days – Significantly reduced AR days from 143 to 63 within 6 months

FPPR – Increased the First Pass Resolution Rate for the

Our client experienced these positive results across the

**Testimonial** 

for dedicatedly working on our billing account. Their team is not only sincere and conscientious but also very consistent. Our Board members are really happy with the performance of your team. We are glad to see a substantial increase in our revenue in less than 5 months

"I would like to take this opportunity to thank the Plutus Health team

Thank you again!" **Practice Manager** 

client from 80% to a whopping 98%



Urgent Care facility (Texas)

Plutus Health provides Urgent Care focused Revenue Cycle Management Services. We help Urgent Care clinics increase collections and reduce

denials with a strong emphasis on compliance.

Get Your Free Revenue

Health Analysis