How to verify your identity with Australia Post

If you're buying, selling or transferring a property, your Property Practitioner requires you to complete an in person identity check.

Australia Post processes over 8 million identity transactions per year with over 30 years' experience in identity management.

How to verify your identity at a Post Office

1 Your Property Practitioner (conveyancer, lawyer or mortgagee) should have provided you with a **Land Title Identity Verification Form** and potentially a **Client Authorisation Form.**

2 Gather the identity documents you need, you can find a list of accepted documents on the front of the form your Property Practitioner has given you.

3 Complete the form, **do not sign the form.** Your signature must be witnessed by an Australia Post employee.

4 Take your identity documents and form(s) to a participating **Post Office.** You can find a list of Post Offices **online** or **call 13 POST (7678).** There is no need to make an appointment.

5 An experienced Australia Post representative will perform the identity check. They will check and scan your documents, take your photo and witness your signature. Pay the verification of identity service fee – visit **auspost.com.au/propertyID** for current fees.

We will then advise your Property Practitioner that your identity check has been completed.

The whole process is designed to be simple, secure and quick. If you have any questions, please call us on 13POST (7678).