

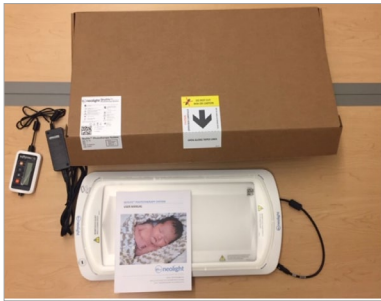
Do you need to ship a Skylife unit to a Neolight facility for repair? If yes, we ask that you re-pack the unit with care to avoid damage during transit. Please follow the steps outlined below.

Packing Components

All the packaging components - the black foam bed, the bubble wrap sleeve, brown cardboard housing, the brown cardboard top cover, and the brown cardboard Shipping Box - that were included when the unit was shipped to you, should have been retained.

Please check that that serial number of the Skylife unit (see label glued to the underside of the unit) matches the serial number on the Neolight label on the cardboard shipping box. Contact Neolight at service@theneolight.com if you do not have the correct shipping box, or are missing any of the packaging material.

Items Required



1. Skylife Unit
2. Control Unit
3. Power Adapter
4. Device User Manual
5. Outer Brown Cardboard Shipping Box

Re-packing Steps



Step 1

Open out the brown cardboard Shipping Box on a sufficiently large work surface.

Place it so that the open long side is facing you.



Step 2

Place the Skylife unit upon the black foam bed with the cable at the right.

Fit the lips on the right and left edges of the device into the slits in the black foam bed on both sides.

Pass the cable through the slit in the black foam bed and into the brown cardboard housing on the right.



Step 3

Enclose the Control Unit in its bubble wrap sleeve.

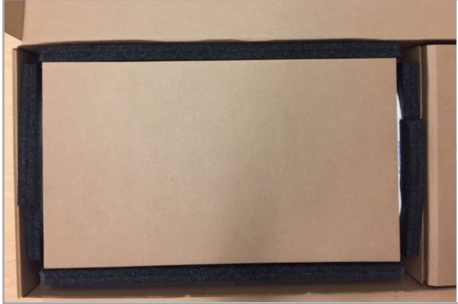
Place the wrapped Control Unit and Power Adapter inside the brown cardboard housing.

Then, close the housing by folding down the lid.



Step 4

Place the Device User Manual on top of the unit.



Step 6

Fit the brown cardboard top cover over the top of the Skylife unit.

Slide the sides of the top cover BETWEEN the unit and the black foam bed.



Step 7

Fold down the lid of the cardboard outer shipping box to close it.

Secure the box with shipping tape.

The Skylife unit is now correctly packed, and ready to be shipped to a Neolight facility.

If shipping to a Neolight facility, please pack the unit first into its white Carrying Case, and then into the brown cardboard Shipping Box in which it was shipped to you. The serial number of the unit – located on the underside of the device – must match the serial number on the label on the cardboard shipping box. Contact us at service@theneolight.com if you do not have the correct shipping box.