

Thank you for using Skylife to treat your babies' jaundice at home. The following information is provided to assist you as you file a claim to your insurance.

*The use of this information does not guarantee any amount of reimbursement. The amount of reimbursement is dependent on many factors, including but not limited to your insurance provider and coverage*

When submitting your claim use the following payment codes.

- ICD-10 diagnosis coding - P59.9
- CPT code - E0202,S9098
- Modifiers - RR- rental
- Place of Service Codes - H-home
- NeoLight NPI #- 1972199537

These codes will allow you to submit a claim to your health insurance provider.

Sometimes, the first submission is denied by the insurance company. An appeal of the decline can result in some sort of reimbursement once you bypass the initial front line and speak to a nurse or doctor.

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*Please explain the following to the insurance provider if your initial claim is denied:*

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"Our pediatrician indicated that we either had to do in-home phototherapy or initiate/extend an NICU stay for our severely jaundiced newborn. Of course, the best option for the baby and our family was in-home phototherapy.

The only phototherapy system available near us for delivery on the day/time that our pediatrician indicated we needed one, was provided by NeoLight, LLC, an out of network DME. Your network is closed to newer DMEs and has been for several years in our state, so there was no way for NeoLight, LLC to become in network prior to helping our family.

If we had gone straight to the hospital, the cost to you, Insurance Provider, would have been thousands a day. This cost was just \$478 for the length of the treatment to stay at home using the medically necessary phototherapy device. Additionally, in the hospital, the baby would have been exposed to unnecessary infection risk and parent bonding and breastfeeding relationships would be interrupted significantly. Hospitalization was a far worse choice both for our family and for you, Insurance Provider. Who do I need to talk to and what documentation do you need to ensure this claim is reprocessed and we are reimbursed?"