

u chip

Interest Account Terms and Conditions version 3.0 30 October 2020

These terms and conditions govern the relationship between you and us. They apply when you use the Interest Account product. It is an interest bearing savings account at a UK Bank.

Flagstone helps Chip to provide Interest Accounts. To make use of an Interest Account powered by Flagstone on the Chip App, you must enter into a legal agreement with Flagstone (the Flagstone Terms).

You should read these terms along with Chip's [terms](#), Flagstone's terms, and the Deposit Information Sheet specific to the Interest Account offered by the Provider. The Provider is the bank that provides the deposit product.

1.0 Details

You can find the account name, interest rate, changes to interest rates and other key details in the Deposit Information: Please be aware you might get a higher interest rate if you go to the provider directly.

2.0 Your money with the Provider is eligible for the Financial Services Compensation Scheme ("FSCS") for amounts up to £85,000

The money you deposit is eligible up to a total of £85,000 by the Financial Services Compensation Scheme (FSCS). The FSCS apply this limit to each person and to the total amount of any money you have with the Provider, whether held through Chip or not. To find out more and to check your eligibility please visit <https://www.fscs.org.uk/about-us/>

When your money is held by Chip, it is not protected under the FSCS scheme, but it is safeguarded.

3.0 Chip and Flagstone put the money with the Provider on your behalf

To earn interest on the money you put in the selected Interest Account, Chip will transfer it to Flagstone and they will send it to their trust account with the Provider on your behalf. When your money is with the Provider it will earn interest at the rate set out in the Deposit Information.

It can take up to three working days for the money to get to the Provider. You'll only earn interest on your money once the Provider has received it. You will not be able to withdraw the funds at this time and you will see the status as processing in your account.

The minimum and maximum amounts you can put with the Provider is in the Deposit Information.

4.0 Your money held with the Provider is on 'bare trust'

Which means Chip and Flagstone follow your instructions in accordance with the terms and conditions, and you remain the owner of the money at all times.

By accepting these terms and conditions, you allow us to transfer your money to Flagstone. We have the right to not act on your instructions where it could be against the law, or might expose us to any kind of regulatory intervention, if we did so.

5.0 Interest

The Provider will pay you any interest you've earned every day and it is added to your balance. You'll be able to see the interest you earned in your Interest Account in the Chip app as long the interest accrued is at least a penny.

6.0 Withdrawing money and closing your Interest Account

Withdrawal from your Interest Account to your nominated bank account can be triggered through the Chip app only.

See the Deposit Information Sheet for more information about timelines for withdrawals.

The minimum withdrawal amount is £1. If you make a withdrawal and the balance falls to £0, and remains at £0 for 6 months, your Account will be closed.

7.0 Income Tax

If you're unsure whether the total amount of interest you will receive could exceed any personal savings allowance then you should check with Her Majesty's Revenue and Customs (HMRC). You may have to pay tax on any interest over your personal savings allowance.

8.0 Tax residency

You must pay tax only in the UK to access this savings account.

9.0 Our Liability to You

If we fail to comply with the Chip Terms, subject to the limitations below, we will only be responsible to you for any loss or damage you suffer as a result of our breach of the Chip Terms. We will not be responsible under any circumstances for any loss or damage that was not foreseeable to both us and you at the time you entered into this Contract (such as loss of profits). In addition to the exclusions on liability stated in other sections of the Chip Terms, we shall not be liable for:

any default, of any nature or for any reason, by any bank or building society holding safeguarded funds;

any loss or damage suffered by you as a result of a Deposit Account Provider going into liquidation or a receiver, trustee, administrator or other insolvency practitioner being appointed, or the equivalent proceeding in the applicable jurisdiction, to a Deposit Account Provider;

any Events Outside of Our Control; or

any loss or damage suffered by you arising out of our acts or omissions in the proper performance of our obligations under these Chip Terms.

We do not exclude or limit in any way our liability where we cannot exclude or limit our liability by law or regulation.

10.0 Your personal information and updates to Chip's Privacy Notice

We will share only relevant personal information with Flagstone, the Provider and our banking partner, Clearbank, so they can fulfill your requests and comply with their relevant legal and regulatory obligations.

11.0 Ask us questions

If you have any questions you can send them to us by email ([help](#)) or chat to us in the app.

12.0 Chip Bonus

Users will be eligible to receive a joint rate bonus from Chip only ("Chip Bonus") for balances held in your easy-access Interest Account.

From 29 November 2020 the Chip Bonus will be 0% and we reserve the right to change it by giving you 30 days' notice.

Bonus will be calculated on your balance daily and will be paid to your linked bank account every 90 days starting 15 December 2020.

You must have a Chip Account and must also ensure your bank connection is active on and before the payment date. Chip is not responsible for missing or delayed payments as a result of incorrect bank details.

The Chip Bonus is not interest and there is no contractual or statutory right to interest on funds held in your main Chip account (PFS e-wallet)

Your Chip Bonus is not FSCS eligible and bonus does not accrue on bonus i.e. it does not compound.

Please see further information on bonuses in Chip's terms on our website.