



Chip Financial LTD

# Chip Instant Access Terms and Conditions

V2.5

Last updated: 28/04/2023

# Terms and conditions

These terms and conditions apply when you use the Chip Instant Access Account. You should read these terms along with Chip's [terms](#).

## 1. Details of the Chip Instant Access Account

- 1.1 The 'Chip Instant Access Account' is an interest bearing savings account at a UK Bank, ClearBank Ltd. ("ClearBank").

## 2. Your money with ClearBank is eligible for the Financial Services Compensation Scheme ("FSCS") for amounts up to £85,000 across all ClearBank accounts.

- 2.1 The money you deposit is eligible up to a total of £85,000 by the Financial Services Compensation Scheme (FSCS).
- 2.2 Where you hold your money could affect how much compensation you're entitled to. If you have money in multiple accounts with banks that are part of the same banking group (and share a banking licence) the FSCS has to treat them as one bank. This means that the FSCS compensation limit applies to the total amount you hold across all these accounts, including any money you hold in a Deposit Account via the Chip App, not to each separate account.

This is also relevant for any ClearBank deposit products you may hold outside of the Chip app. Please see the [ClearBank brand page](#) for further information. To find out more about FSCS and to check your eligibility please visit <https://www.fscs.org.uk/about-us/>.

- 2.3 When you instruct us to deposit your money into any of our savings accounts, it is briefly held separately by Chip before we send it to your account of choice. When your money is held for these purposes, it is not protected under the FSCS scheme, but it is safeguarded. For full details of what this means please see our [blog](#).

## 3. Chip places the money with ClearBank on your behalf

- 3.1 To earn interest on the money you put in the Chip Instant Access account, Chip will send it to an individual bank account with ClearBank on your behalf. When your money is with ClearBank it will earn interest at the rate set out in your account.
- 3.2 It can take up to three working days for the money to get to ClearBank depending on how you deposit via the Chip app. You'll only earn interest on your money once ClearBank has received it. Interest is not calculated on 'processing' or 'pending' deposits and will only be calculated once the funds show as 'confirmed' to be with ClearBank. You will not be able to withdraw the funds at this time and you will see the status as 'processing' or 'pending' in your account.
- 3.3 We may need to move your Instant Access account balance to a suspension account if we suspend your account while we investigate for regulatory purposes or to protect your account for security reasons. Any balances held in suspense accounts will not be eligible for the accrual of interest.
- 3.4 The minimum and maximum amounts you can put with ClearBank is in the Deposit Information.
- 3.5 Chip may receive interest income on the Chip Instant Access account in addition to the interest paid out to you or may generate other income from ClearBank as a result of placing your deposits with them.

## 4. Your money is held with ClearBank in an individual bank account

- 4.1 Chip follows your instructions in accordance with the terms and conditions.
- 4.2 By accepting these terms and conditions, you allow us to transfer your money to ClearBank. We have the right to not act on your instructions where it could be against the law or might expose us to any kind of regulatory intervention, if we did so.

## 5. Accessing a Chip Instant Access account

- 5.1 As a new user you will need to sign-up to Chip, open the Chip Instant Access account, make a first save and start accruing interest. If you do not complete all the steps you will not accrue interest.
- 5.2 As an existing user, you will need to open your Chip app, open the Chip Instant Access account, make a first save and start accruing interest. If you do not complete all the steps you will not accrue interest.

## 6. Chip Instant Access Interest

- 6.1 Interest on the Chip Instant Access Account is paid by ClearBank on the balance in your Chip Instant Access account only. Interest will be calculated daily and paid monthly on the fourth business day of each month.
- 6.2 Where the balance of your account, including any interest accrued or paid, is no more than £85,000, the interest paid or accrued will be FSCS protected (if you meet the eligibility criteria).
- 6.3 Chip reserves the right to offer a variable rate based on a variety of circumstances. This includes but is not limited to:
- Your Price Plan;
  - Referring a friend;
  - Promotional codes; or
  - Holding funds in the Chip Instant Access account for a specified amount of time.
- 6.4 Chip may from time to time awarded bonuses, rewards or other promotions or incentives to this account. Please refer to Section 7 of the Chip Terms and Conditions for more details.

## 7. Income Tax

- 7.1 If you're unsure whether the total amount of interest you will receive could exceed any personal savings allowance then you should check with His Majesty's Revenue and Customs (HMRC). You may have to pay tax on any interest over your personal savings allowance. Chip does not provide tax advice. Tax treatment depends on individual circumstances and may be subject to change in the future.

## 8. Tax residency

- 8.1 You must be a UK resident and pay tax only in the UK to access this account.

## 9. Our Liability to You

9.1 If we fail to comply with the Chip Terms, subject to the limitations below, we will only be responsible to you for any loss or damage you suffer as a result of our breach of the Chip Terms. We will not be responsible under any circumstances for any loss or damage that was not foreseeable to both us and you at the time you entered into this Contract (such as loss of profits). In addition to the exclusions on liability stated in other sections of the Chip Terms, we shall not be liable for:

- any default, of any nature or for any reason, by any bank or building society holding safeguarded funds;
- any loss or damage suffered by you as a result of a Deposit Account Provider going into liquidation or a receiver, trustee, administrator, or other insolvency practitioner being appointed, or the equivalent proceeding in the applicable jurisdiction, to a Deposit Account Provider;
- any Events Outside of Our Control; or
- any loss or damage suffered by you arising out of our acts or omissions in the proper performance of our obligations under these Chip Terms.

We do not exclude or limit in any way our liability where we cannot exclude or limit our liability by law or regulation.

## 10. Your personal information and updates to Chip's Privacy Notice

10.1 We will share only relevant personal information with ClearBank, so they can fulfil your requests and comply with their relevant legal and regulatory obligations.

## 11. Ask us questions

11.1 If you have any questions you can send them to us by email ([hello@getchip.uk](mailto:hello@getchip.uk)) or chat to us in the app.

## 12. Summary box

Summary box – key account information	
Account Name	Chip Instant Access Account.
What is the interest rate?	<p>Interest is payable on this account. The variable interest rate is currently 3.71% AER.</p> <p>Interest is calculated daily on the full closing balance in the account.</p> <p>If you make a withdrawal request, interest will be calculated on the total amount in the account up to, but not including the day of withdrawal.</p> <p>Interest is applied to the account on the fourth business day of each month.</p>
How much can I hold in the account?	You can hold a maximum of £250,000 in the Chip Instant Access Account. See section 1 on FSCS eligibility.
Can Chip change the interest rate?	<p>The interest rate applicable to your deposit is variable.</p> <p>Should Chip set a date to lower the interest rate, you will be given a minimum of 14 days' notice. You may receive less notice if the rate increases.</p>
What would the estimated balance be after 12 months based on a £1,000 deposit?	<p>At the current interest rate: £1,000.00 would earn £37.10 interest after 12 months, for a final balance of £1,037.10.</p> <p>This is just an example and not based on your individual circumstances. It assumes that you don't add or take out any money during the year, and that there was no change to the interest rate during the 12 months.</p>
Where can I see how much interest I have accrued?	Information on interest paid out can be found both on your monthly statement and in the Chip app's Saving tab.
How do I open and manage my account?	<p>Online through your Chip App.</p> <p>See section 5 above for more detail.</p> <p>It may take up to three business days for your funds to arrive at ClearBank depending on how you deposit via the Chip app.</p>
Can I withdraw money?	<p>If you provide an instruction to withdraw funds from a Chip Instant Access account we will action your instruction that day. It may take up to 2 hours for your cash funds to reach your bank account.</p> <p>There is no minimum withdrawal amount. If you make a withdrawal and the balance falls to £0, and remains at £0 for 6 months, Chip reserves the right to close your Chip Instant Access account.</p>
Who is ClearBank?	ClearBank Ltd. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (754568).
Additional information	<p>If you cancel the Chip Instant Access Account within 14 calendar days of opening it then you will not incur a penalty. Should you elect to close the Chip Instant Access Account during this initial period then you will forfeit any interest which has accrued.</p> <p>There is no minimum contract duration for this account.</p> <p>Tax treatment depends on individual circumstances and may be subject to change in the future.</p>