ClassLink

Overview

PROFILE
The School District encompasses a 644 square-mile suburban/rural county in Northeast Florida. Serving 38,241 students and 2,900 teachers in its 426 schools, the district first adopted ClassLink in 2016, having converted from StoneWare, and now stands as a leading innovator in platform interoperability.

CHALLENGE
Clay recognized the need to bring together disparate data systems in order to streamline account provisioning. As districts adopt more enterprise platforms and start to build directories for Microsoft Active Directory, Azure, O365, and Google, they need a single hub to easily and confidently manage directory data.

SOLUTION
In early 2018, the district adopted OneSync as a pilot initiative, offering to validate the platform and its ability to help districts improve directory management. Today, the district is saving countless hours and reducing the many headaches associated with directory management.

PROJECT LEAD

Ethan Caren
Technology Services Coordinator
ethan.caren@myoneclay.net
904-336-9606

Building capacity to serve expanding directories

The Challenge

Through ClassLink OneClick, the district has managed to streamline access to its ever expanding number of digital learning resources. With RosterServer, delivering class rosters into those applications became infinitely easier and more scalable. All that being said, the district still faced a burdensome, oftentimes manual, task of managing account provisioning.

This challenge was exacerbated by the fact that the district, like many, was having to source data from a growing number of systems, including student information, HR/finance, and OneRoster databases. Meanwhile, although Active Directory has long been the standard for education, other options, such as Azure/0365 and Google have all converged on K-12 and created a labyrinth of directories that is stretching IT teams beyond capacity.

Committing to OneSync from ClassLink

Having already seen the benefits of single sign-on and rostering, Clay was confident that ClassLink could deliver a robust account provisioning software. Additionally, Clay's user community found in ClassLink a partner that offers unwavering service and support, which meant that ClassLink was the logical source for reducing the burden of directory management.

The Outcome

Clay implemented OneSync and within eight weeks was seeing a significant reduction in hours thanks to the elimination of manual, duplicative tasks. By having reduced the burden associated with directory management, the staff has built capacity to focus on new strategic initiatives.

"OneSync is a robust and effective directory management product that is pleasing to the eye and easy to use, backed by a knowledgeable staff of folks who embody a culture of customer service. OneSync standardizes for us what was previously handled by duplicated manual processes and scripting, which will save us hours of manual work and headaches."

-Ethan Caren, Technology Services Coordinator