

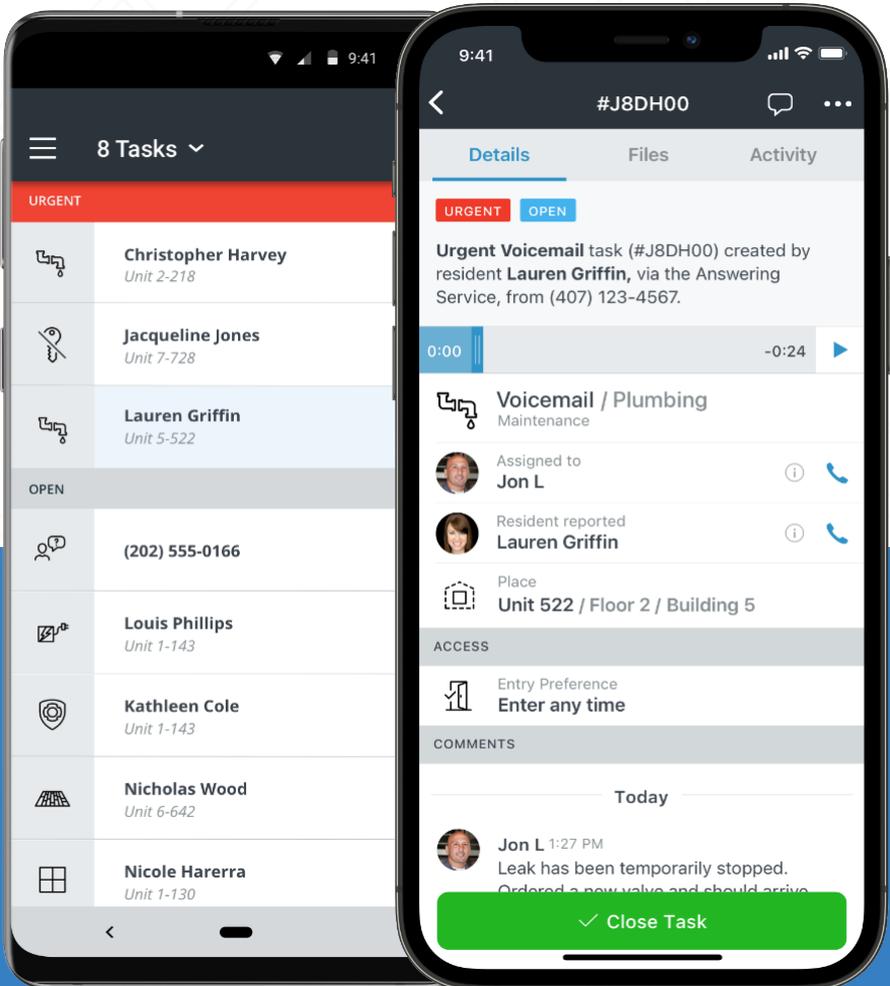
Product Datasheet





Answer

The right response at the right time.



Answer Every Call on the First Ring

Automate leasing and resident call handling with advanced speech recognition and easy-to-use follow-up tools that save your team time and money.



Interactive Navigation

Provide service no matter the hour by automating the caller experience – from office hours and directions to urgent maintenance and service requests.



Urgent Escalation

Improve response time by automatically routing calls to the right team member, with up to 10 levels of escalation.



Seamless Integration

Integrate with all major property management systems to immediately recognize residents via CallerID and deliver a personalized experience.



Professional Greetings

Welcome your callers with professionally recorded prompts, custom multilingual announcements, and on hold marketing.



Call Masking

Ensure residents always pick up to the community number by masking your team members' phone calls.



Simple Reporting

Obtain real-time data along with daily and weekly digests to help bring attention to what matters, right when it's needed.



**15-Minute
Express Set-Up**

Outstanding Support

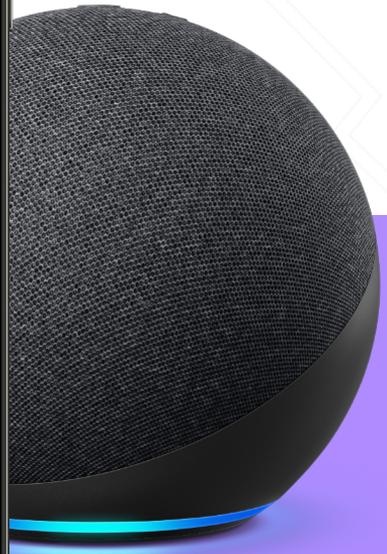
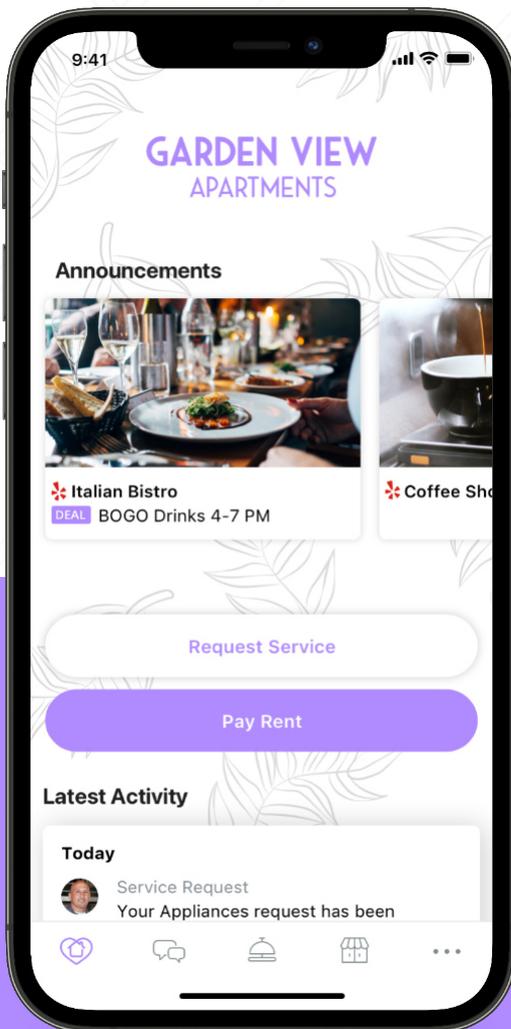
9 AM - 8 PM
Monday - Friday ET



Get Started Today at sightplan.com

Engage

Resident communication at its finest.



Engage with Your Community

Strengthen relationships with your community by providing an app and portal that enables residents to interact with your team when and where they want.



Resident App & Portal

Build stronger connections with your residents through a Resident App and portal, available on iOS, Android, and the web.



Service Requests

Empower residents to create service requests at any time and keep them in the know through in-app status tracking and updates.



Insightful Surveys

Gain feedback from residents through touchpoint surveys (after a request is completed) or get advanced insights by integrating with SurveyMonkey®.



Easy Communication

Communicate with residents by segments (community, building, or other attributes) through voice, SMS, email, or push notification.



Package Management

Handle packages efficiently, from carrier arrival to resident delivery, documenting the type and condition along the way.



Custom Branding

Create a strong sense of community by personalizing colors and photography or enrich your branding by creating a private label app.

Smart Assistant

Residents can ask Alexa to submit a service request, call the leasing office, or set a reminder for when rent is due.

Outstanding Support

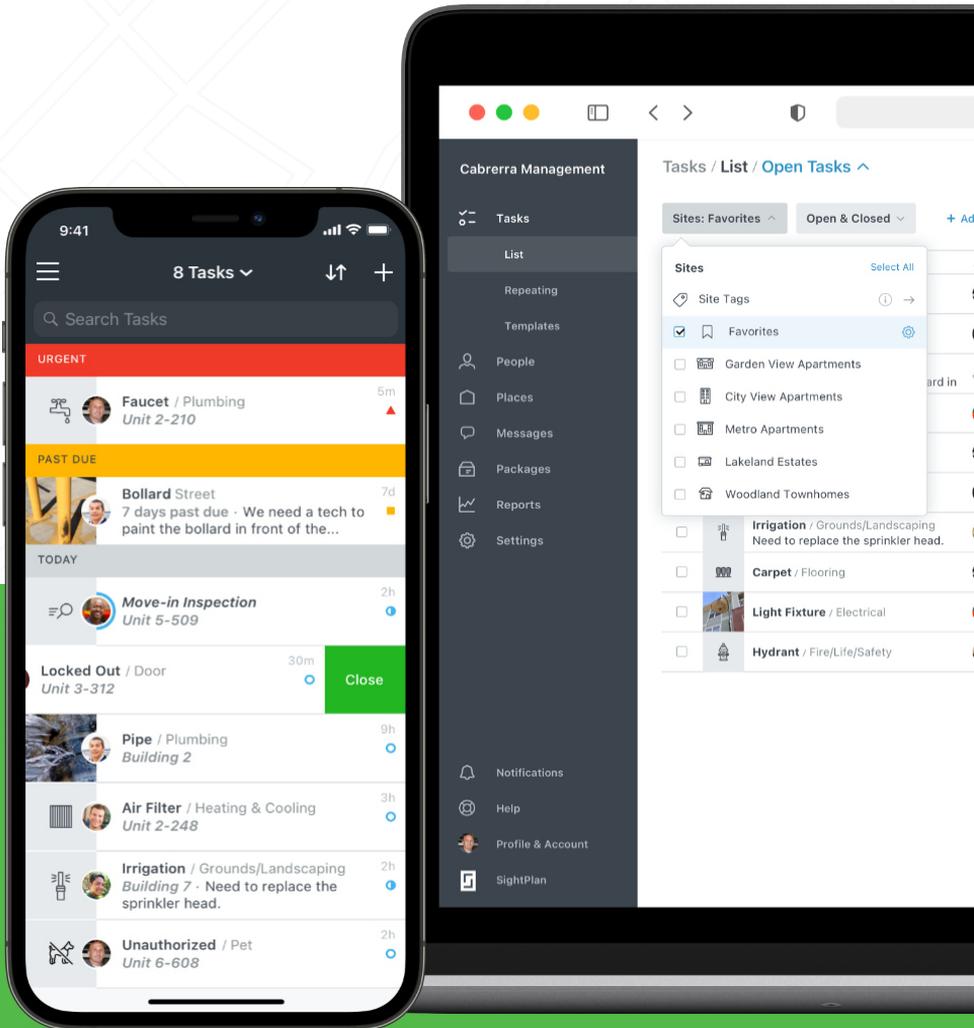
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Get Started Today at sightplan.com

Work

The easiest way to get the hard stuff done.



Work Better Together

Give your on-site team the tools they need to respond quickly, stay on task, and engage in preventive maintenance, while providing the actionable insights you need to make decisions.



Task Management

Automate work orders and service requests by assigning and escalating maintenance tasks based on consistent rules.



Mobile Maintenance

Accomplish more on the go with our friendly, easy-to-use interface on mobile and tablet devices on both iOS and Android.



Activity Timeline

Reduce the complexity of documentation by automatically recording the history of a task from beginning to end.



Flexible Workspaces

Create separate workspaces for your team, from preventive maintenance and renovations to make ready and construction QA, all in one spot.



Easy Communication

Connect with team members and residents seamlessly via voice, SMS, email, or push notification, keeping them in the know.



Advanced Reporting

Get the information you need using advanced filters and easily export data into third-party tools for deeper analysis.

Get Integrated

Seamlessly integrate with all major property management systems to provide an up-to-date and personalized experience.

Outstanding Support

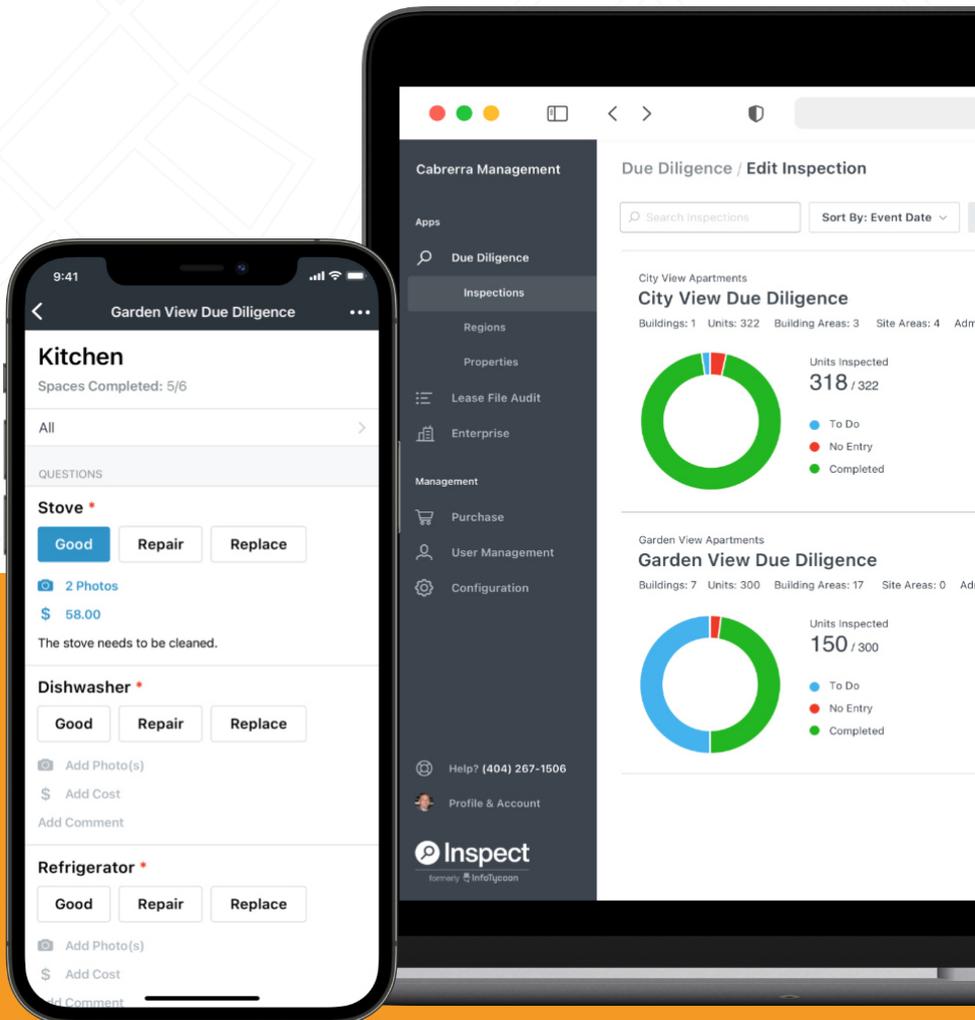
9AM - 8PM
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Get Started Today at sightplan.com

Inspect

Get a snapshot of everything that matters.



Inspect the Unexpected

Automate the inspections process to quickly assess property and unit conditions, plan for capital improvement expenses, and monitor the performance of your portfolio.



Fast Inspections

Streamline property inspections with a mobile and tablet app on both iOS and Android, equipping your team to work offline and on the go.



Team Coordination

Schedule and assign inspections to on-site team members, vendors, and contractors.



Cost Tracking

Set standard costs associated with repairs and replacements and update them during inspections to build an accurate budget.



Easy Documentation

Get the information you need by setting required fields like a photo, signature, condition, or comment for any given question.



Flexible Templates

Create, edit, and reuse customized forms on the fly to easily meet the needs of each property and process at no additional cost.



Insightful Reporting

View real-time data using customized filters, allowing you to easily analyze, export, and share what you need to make informed decisions.

Not sure where to start?

We'll provide you with a complimentary Best Practices Template to get you going!

Outstanding Support

9 AM - 8 PM
Monday - Friday ET



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Audit

Every detail matters when it comes to your community.

The screenshot displays the 'Lease File Audit' page for 'Garden View Lease File Audit'. The interface includes a sidebar with navigation options like 'Apps', 'Management', and 'Help?'. The main content area shows an 'Audit Progress' section with a donut chart indicating 15% completion. A table below lists 'Completed Active Leases' with columns for Unit Type, Occupied/Vacant status, and Avg Rent/Income.

Lease File Audit / Audits / Garden View Lease File Audit

Summary | Lease Files (227) | Review | Reports

Audit Progress

15% Complete

| | |
|-----------------------------|-------------|
| Not Found | 2 |
| Pending | 193 |
| Completed | 32 |
| Total | 227 |
| Completion Threshold | 100% |

2 leases have been manually

Completed Active Leases

| Unit Type | Occupied Vacant | Avg Rent Income |
|----------------|-------------------|----------------------------|
| 29451 | 15 2 | \$1,493 \$89,333 |
| 29452 | 7 1 | \$1,806 \$207,750 |
| 29453 | 4 0 | \$2,097 \$250,000 |
| 29454 | 2 0 | \$2,036 \$250,000 |
| 29455 | 2 0 | \$2,159 \$70,000 |
| 29456 | 1 0 | \$2,400 \$102,000 |
| Overall | 31 3 | \$1,749 \$133,576 |

Audit Your Bottom Line

Review everything in the books from rent roll and deposits to resident lease files to quickly and reliably determine a community's financial accuracy.



Lease File Audits

Compare current rent roll to resident lease files to effortlessly uncover rental income and risk factors.



Full Customization

Build and edit templates on the fly to match your process or meet HUD and Affordable Housing requirements with customized forms and fields.



Intuitive Design

Save time and frustration with an easy-to-use web portal that takes data entry out of a spreadsheet and into a user-friendly interface.



Community Insights

Capture demographics, such as income, to ensure current residents can meet pro forma rents and satisfy lender requirements.



Variance Tracking

Identify any discrepancies or variances in the Review Dashboard to immediately identify and correct common data entry errors.



Flexible Reporting

Get real-time visibility into the progress of your audit and seamlessly export reports in both PDF and Excel formats, to easily share results.

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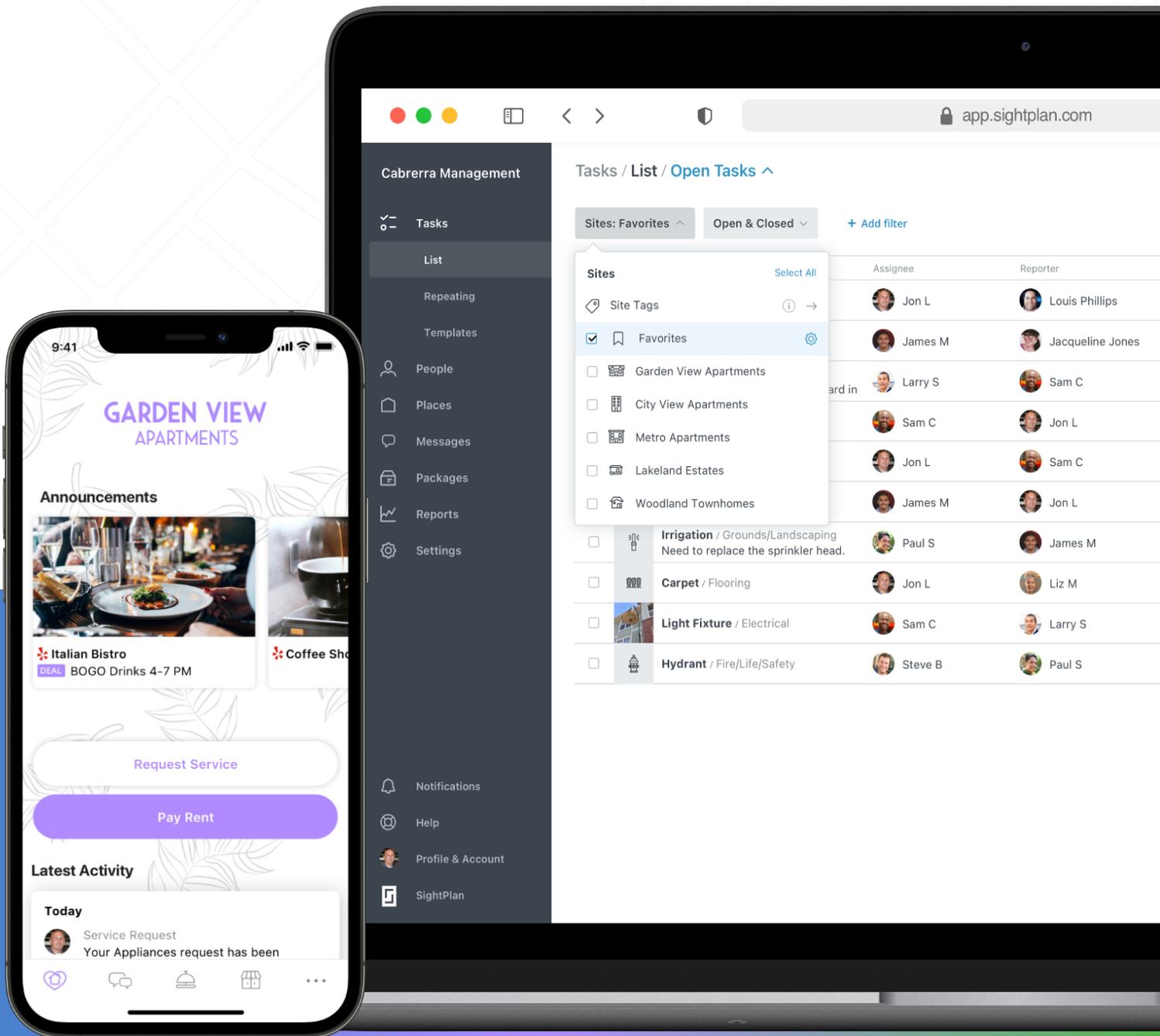


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Operations Suite

Putting the unity back into community.



Cabrerria Management

Tasks

List

Repeating

Templates

People

Places

Messages

Packages

Reports

Settings

Notifications

Help

Profile & Account

SightPlan

Tasks / List / [Open Tasks](#)

Sites: Favorites

Open & Closed

+ Add filter

Sites

Select All

Site Tags

Favorites

Garden View Apartments

City View Apartments

Metro Apartments

Lakeland Estates

Woodland Townhomes

Irrigation / Grounds/Landscaping
Need to replace the sprinkler head.

Carpet / Flooring

Light Fixture / Electrical

Hydrant / Fire/Life/Safety

Assignee

Reporter

Jon L

Louis Phillips

James M

Jacqueline Jones

Larry S

Sam C

Sam C

Jon L

Jon L

Sam C

James M

Jon L

Paul S

James M

Jon L

Liz M

Sam C

Larry S

Steve B

Paul S

9:41

GARDEN VIEW APARTMENTS

Announcements



Italian Bistro
DEAL BOGO Drinks 4-7 PM



Coffee Shop

Request Service

Pay Rent

Latest Activity

Today

Service Request
Your Appliances request has been



Operations that Deliver Exceptional Service

Powerful mobile-first software solutions that help your on-site teams elevate loyalty and boost returns.

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Engage

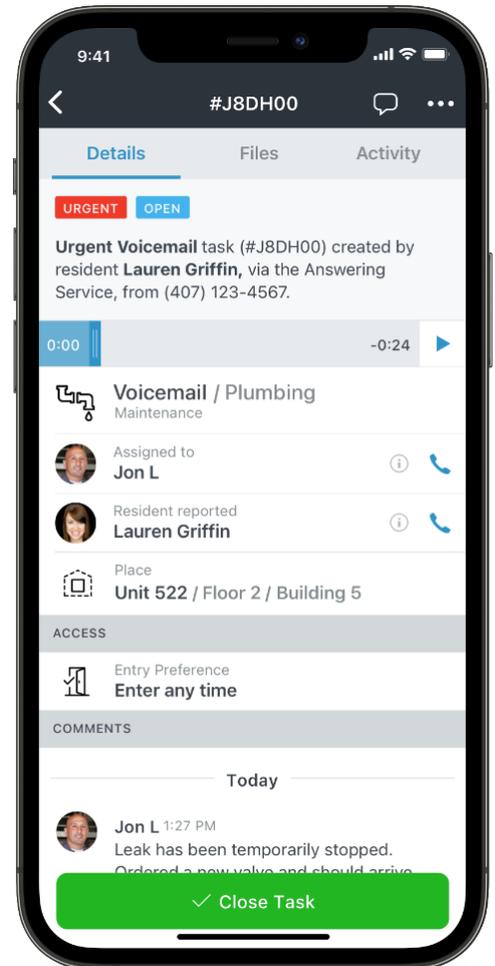
Resident communication at its finest.

Strengthen relationships with your community by providing an app and portal that enables residents to interact with your teams when and where they want.

Work

The easiest way to get the hard stuff done.

Give your on-site teams the tools they need to respond quickly, stay on task, and engage in preventive maintenance, while providing the actionable insights you need to make decisions.



Learn how Avanti Residential increased their on-site performance efficiency by 122%.

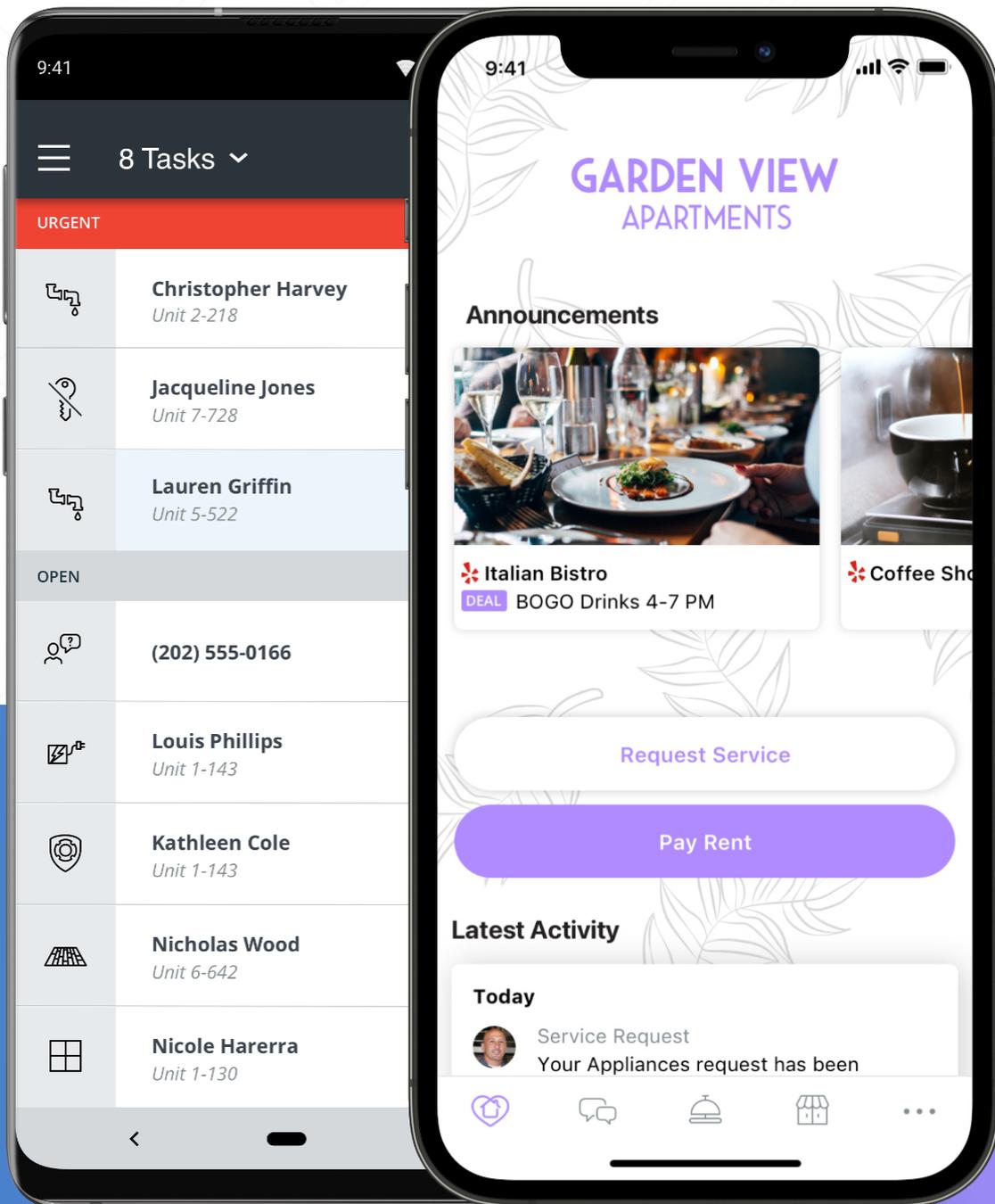
[View Case Study →](#)



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Experience Suite

Get more good out there.



Experience As It Should Be

With a convenient line of communication, residents feel like they're seen, heard, and part of the community.

Answer

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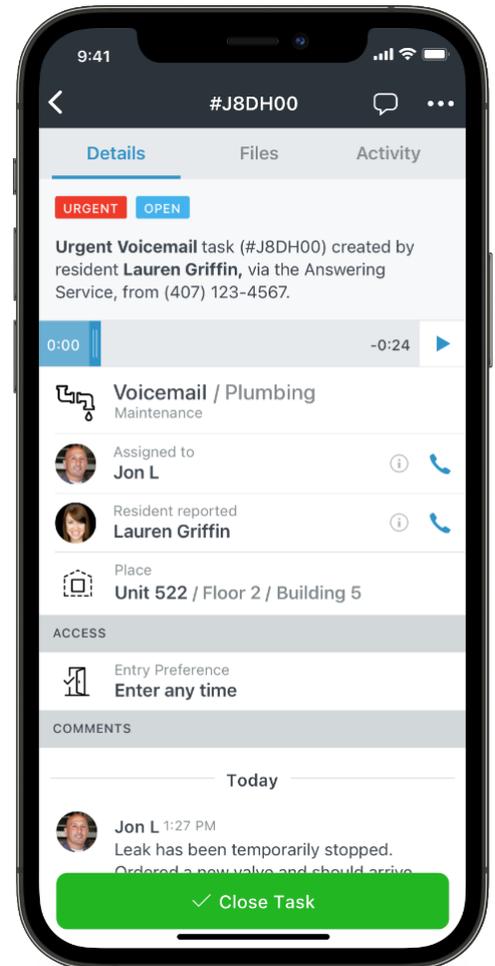
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Strengthen relationships with your community by providing an app and portal that enables residents to interact with your teams when and where they want.

Hey Alexa!

Residents can ask Alexa to submit a service request, call the leasing office, or set a reminder for when rent is due.



Learn how Trammell Crow Residential increased resident satisfaction by 8.5%.

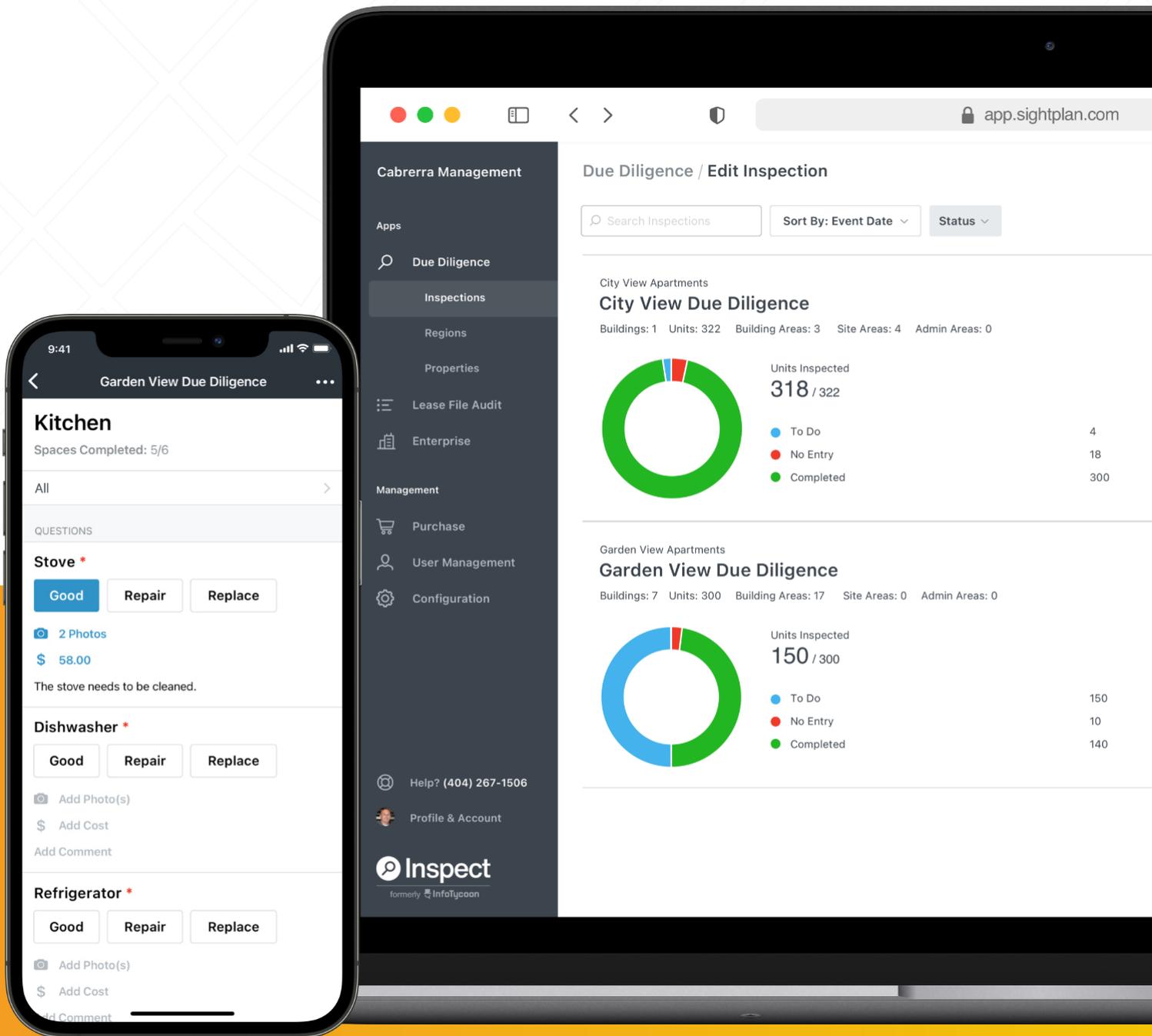
[View Case Study →](#)



Get Started Today at sightplan.com

Due Diligence Suite

Gain insights into your investment decisions.



9:41 Garden View Due Diligence

Kitchen

Spaces Completed: 5/6

All

QUESTIONS

Stove *

Good Repair Replace

2 Photos

\$ 58.00

The stove needs to be cleaned.

Dishwasher *

Good Repair Replace

Add Photo(s)

Add Cost

Add Comment

Refrigerator *

Good Repair Replace

Add Photo(s)

Add Cost

Add Comment

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Cabrera Management

Apps

- Due Diligence
- Inspections
- Regions
- Properties
- Lease File Audit
- Enterprise

Management

- Purchase
- User Management
- Configuration

Help? (404) 267-1506

Profile & Account

Inspect
formerly InfoLycaon

Due Diligence / Edit Inspection

Search Inspections Sort By: Event Date Status

City View Apartments

City View Due Diligence

Buildings: 1 Units: 322 Building Areas: 3 Site Areas: 4 Admin Areas: 0

Units Inspected: 318 / 322

| | |
|-----------|-----|
| To Do | 4 |
| No Entry | 18 |
| Completed | 300 |

Garden View Apartments

Garden View Due Diligence

Buildings: 7 Units: 300 Building Areas: 17 Site Areas: 0 Admin Areas: 0

Units Inspected: 150 / 300

| | |
|-----------|-----|
| To Do | 150 |
| No Entry | 10 |
| Completed | 140 |

Due Diligence with Confidence

Evaluate assets, from audits to reporting, to quickly make informed decisions with data you can trust.

Inspect

Get a snapshot of everything that matters.

Automate the inspections process to quickly assess property and unit conditions, plan for capital improvement expenses, and monitor the performance of your portfolio.

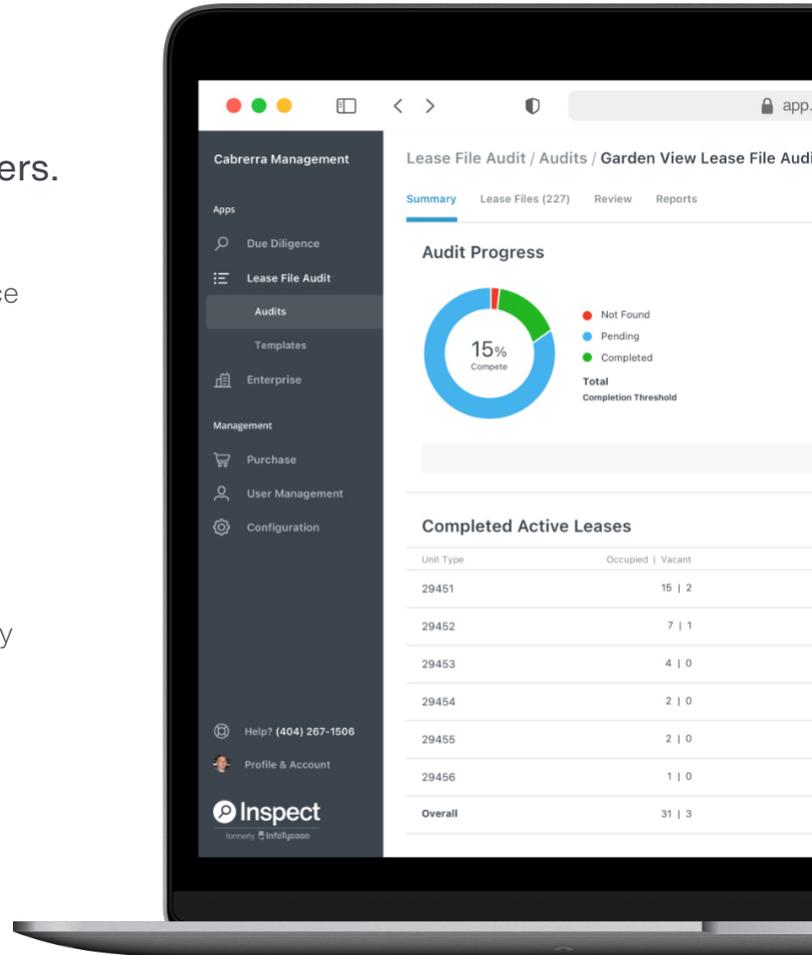
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“Using SightPlan Inspect and Audit is one of the best decisions Lincoln Property Company has ever made.”

— Carol Whinfrey, Director of Due Diligence, Lincoln Property Company



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