



# Safe & Secure, Every Time Tissue Return Procedure

## Box

- Please retain and reuse the original Science Care shipping box
- Inspect the box for leaks, odors or visible stains
- Upon return, cross tape box shut for added support

## Label

- Do not remove or obliterate any labeling on the box
- Shipper will provide return labels to affix to all boxes

## Maintain Quality

- Re-freeze tissue or add refrigerant/refrozen gel packs, if possible
- To avoid leakage, DO NOT use wet ice or dry ice

## Identify

- Affix original tissue barcode label to each bag or write the donor number in marker or ink on the outside of each bag

## Wrap

- Using provided materials, wrap each piece of tissue in absorbent pads

## Double Bag

- Prevent leakage
  - Place wrapped tissue and gel packs in provided bags
  - Double bag for safety
  - Reuse original shipping liner as a triple barrier (large clear or white)

*Should you require an early pick up, locate original shipper contact information on the outer box*

*Ensure boxes are never left unattended*

*Please be present for shipment pick up*

**For additional materials or assistance please call**

**800.590.8132**

**24 hour support**