



## **Housekeeping Supervisor**

Castle Ashby, Northamptonshire

Salary - £19,000 + tronc share

Set at the heart of the 10,500-acre Castle Ashby Estate, the ancestral home of the 7th Marquess of Northampton, sits The Falcon - a Grade II listed Coaching Inn built in 1594.

September 2020 saw the unveiling of the newly renovated property, which has been lovingly transformed and completely reimagined by Lord and Lady Northampton, into a country retreat with 22 bedrooms and a destination restaurant and Wellness Centre.

We are delighted to be re-opening the doors to our guests and are looking for a hands on and proactive Housekeeping Supervisor to ensure the highest standards of cleanliness and presentation for our guests in the public areas and bedrooms.

Your responsibilities will include:

- Supporting the Housekeeping Manager to ensure outstanding service is delivered
- Assist with management of the housekeeping team including training and managing performance to ensure individuals reach their full potential
- Undertaking housekeeping duties to ensure the highest standards are maintained
- Dealing with any issues that arise efficiently and with minimal disruption to our guests
- Creating 'moments of magic' for our guests by ensuring special requests are provided

The successful candidate will have:

- At least 2 years experience in housekeeping supervision
- At least 4 years experience in a luxury hotel environment
- Experience of managing COSHH
- Due to our rural location, your own transport would be useful

In return, we offer the opportunity for you to become part of a great team that we call the Falcon Family. We look after our Family as well as we look after our guests and our values underpin everything we do. As well as a competitive salary and auto-enrolment pension scheme, you will also receive a share of the tronc (tips) and meals during your shift. If you're feeling energetic, we offer a group personal training session every week or if you prefer something slightly gentler, you might want to try one of our yoga sessions.

If you think you have what it takes to become a successful member of our team, please send us an up to date copy of your CV with a short covering letter detailing what qualities and experience you think you can bring to The Falcon.

Shortlisting will commence on Monday 19<sup>th</sup> April 2021 and all applicants will be contacted to advise if their application will be progressed further.