

# Lucretia

THANK YOU FOR SHOPPING WITH US

Name	Ph. Number	Order Number	Delivery Address

Product Code	Light Name	Quantity

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## IF YOU WOULD LIKE TO MAKE A RETURN:

We hope you love your lights! However, should you wish to return any item(s), you may do so within **7 days** of receiving the lights. Please complete the below information to start your returns process.

I would like to organise a:

RETURN     EXCHANGE\*     STORE CREDIT

This is due to:

FAULTY     CHANGED MIND     OTHER (please specify)

Reason:

**PLEASE NOTE:** All returns are subject to approval by our Service Department. You will be contacted within 1-2 business days by our team to finalise your request and to collect your banking details (if applicable).

ALL details must be filled out above and any faulty items are subject to assessment by our Service department before any refund can be given.