

Dear Applicant,

Thank you for choosing Adirondack Health as your health care provider.

If payment of your medical bills creates a financial hardship for you, you may be eligible for financial assistance through Adirondack Health's Financial Assistance Program. Our staff are here to help you and are willing to work through the process with you. Please note that before any financial assistance can be provided by Adirondack Health, our staff will work with you to identify other sources of payment.

The following criteria must be met to be eligible for financial assistance from Adirondack Health:

- You must be a permanent resident of New York State.
- If you are uninsured, you are required to be screened by a designated Market Place Health Exchange Navigator.
- The services that were provided to you must be considered medically necessary essential health care services. Elective and cosmetic services are not eligible.

The following types of services are **not** eligible for financial assistance

- Elective/Cosmetic services - unless medically necessary based upon diagnosis with physician review
- Birth control, infertility treatments, fertility services, sterilization and reversal of sterilization.
- Services to residents outside of the financial eligibility area **unless** provided in an emergency room setting
- Services reimbursed directly to you by your insurance carrier or already covered by a third party
- Services provided by medical personnel who are not employed by Adirondack Health (i.e. radiologist, anesthesiologist, surgeons, orthopedics, internal medicine, psychiatry, pathologists, etc.)

Household income must be within the guidelines.

If you meet the criteria and wish to apply for Adirondack Health's Financial Assistance, please complete the enclosed application form. Please note, you will continue to be financially responsible for all services you receive until it is determined you qualify for assistance. **All completed application are acknowledged within 30 days, informing the patient of the decision regardless of assistance awarded.**

We are here to help, if you have any questions or require aid in understanding any part of the application process please contact a member of our team at 518-897-2217 or contact us by email at: [billing@adirondackhealth.org](mailto:billing@adirondackhealth.org). For help in completing the application, a Financial Counselor is available M-F, 8:30 am - 4:30 pm at the AMC main campus. Completed applications should be forwarded to the following address:

**Adirondack Medical Center  
Attn: Financial Counselor  
2233 State Route 86  
Saranac Lake, NY 12983**

Helpful Information:

Verification of New York state residency

- a. A copy of the applicant’s driver’s license and/or NYS ID card to verify NYS residency. Please make sure that the address on the license/ID is the current address.
- b. If no driver’s license or ID card is available a utility bill will suffice, but it will need to show current address.

If you are **uninsured**, a screening will need to take place with a designated Market Place Health Exchange Navigator. The navigator’s office is located next to the outpatient lab at the hospital’s main campus. A screening can either be done by phone or in-person. No appointment necessary.

<u>Date</u>	<u>Navigator</u>	<u>Time</u>	<u>Phone</u>	<u>Email</u>
Monday	Debbie Hughes	8:30-3:30	518-225-8163	debbie.hughes@excellus.com
Tuesday	Peter Rogers	8:30-4:00	518-742-9058	progers@ahihealth.org
Wednesday	Peter Rogers	8:30-4:00	518-742-9058	progers@ahihealth.org
Thursday	Debbie Hughes	8:30-3:30	518-225-8163	debbie.hughes@excellus.com
Friday	Matthew Davis	9:00-3:30	518-429-8224	mdavis@fideliscare.org

**Adirondack Health Office                      518-897-2725**

If the patient is currently without insurance but will have coverage in the future, a Determination Notice will need to be included. The patient will still be eligible for Financial Assistance even though his/her coverage won’t start until a later date.

## Financial Assistance

### Applicant's Information:

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<b>Applicant</b> Last Name	First Name	Middle Initial	Social Security Number	Date of Birth
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Address	City	State	Zip	Phone Number	<input type="checkbox"/> Land Line <input type="checkbox"/> Cell
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Employer	or check one:	<input type="checkbox"/> Student	<input type="checkbox"/> Unemployed	<input type="checkbox"/> Disabled	<input type="checkbox"/> Retired
Marital Status - Please check one:	<input type="checkbox"/> Single	<input type="checkbox"/> Married	<input type="checkbox"/> Separated	<input type="checkbox"/> Divorced	<input type="checkbox"/> Widowed

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<b>Spouse/SO</b> Last Name	First Name	Middle Initial	Social Security Number	Date of Birth
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Spouse/SO Employer	or check one:	<input type="checkbox"/> Student	<input type="checkbox"/> Unemployed	<input type="checkbox"/> Disabled	<input type="checkbox"/> Retired
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### Household Information:

Please list below all dependents who live in your household. Do not include non-dependents who reside in your household.

NOTE: You may include dependents for which you provide at least 50% support and who are reflected as dependents on your Federal Income Tax Returns.

Last Name	First Name	Date of Birth	Relationship
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		/ /	
		/ /	
		/ /	
		/ /	

### Monthly Expenses:

Rental or Mortgage Payment: \_\_\_\_\_ Real Estate Debt: \_\_\_\_\_  
 Property Tax Amount Not Included in Payment Amount Above: \$ \_\_\_\_\_

Utilities	\$	Credit Card	\$	Insurance (Auto/Life/Property)	\$
Auto	\$	Health Insurance	\$	Alimony/Child Support	\$
Child Care	\$	Healthcare Bills	\$	Other:	\$
Living (food/gas)	\$	Medications	\$	Other:	\$

Extenuating Expense Circumstances: \_\_\_\_\_

## Financial Assistance

<b>Income:</b>			
<b>Monthly Income From:</b>	<b>Person 1</b>	<b>Person 2</b>	
<b>Name of household member:</b>	<b>Documentation required for verification</b>		
Gross Salary Wages	\$	\$	2 consecutive pay stubs/ employer pay statement
Self Employed	\$	\$	Tax return plus current YTD Profit & Loss
Public Assistance	\$	\$	Award letter, check stub, bank statement, etc.
Social Security	\$	\$	Award letter, check stub, bank statement, etc.
Unemployment/Workers' Compensation	\$	\$	Check, bank statement, online, etc.
Alimony/Child Support	\$	\$	Cancelled check, garnishment, bank statement, etc.
Pension/Retirement Income	\$	\$	Bank statement or Pension check stub
Disability	\$	\$	Check, bank statement, online, etc.
Rental Income	\$	\$	Schedule E of IRS tax form
Dividend Income	\$	\$	Current/quarterly statement from financial institution
Other Income	\$	\$	Contact FAP Specialist
<b>Total:</b>	<b>\$</b>	<b>\$</b>	
<b>Cash, Savings and Investments:</b>			
Checking Account Balances	\$	\$	Bank statement
Savings	\$	\$	Bank statement
CD Account Balances	\$	\$	Copy of statement
Bonds	\$	\$	Copy of statement or bond
Annuities	\$	\$	Copy of statement
Money Market	\$	\$	Copy of statement
Trust Account	\$	\$	Copy of statement
Stocks/Mutual Funds	\$	\$	Copy of statement
Other – Specify: _____	\$	\$	Contact FAP Specialist
<b>Total:</b>	<b>\$</b>	<b>\$</b>	

### Please Read Carefully:

I am requesting financial assistance from Adirondack Health. I verify that all information I have provided is accurate and complete. Adirondack Health has my permission to pursue verification of pertinent information and exchange information regarding my accounts, application and supporting documentation with its affiliated providers. Any incorrect, incomplete or false information provided may cancel my application for financial assistance. I agree to repay the full financial assistance award if I receive payment of any kind for the medical services covered by this financial assistance application. All information provided will remain confidential under the provisions of HIPAA federal regulations.



Applicant's Signature	Date:
<b>FOR OFFICE USE ONLY:</b> <input type="checkbox"/> Denied <input type="checkbox"/> Approved    Discount approved: <input type="checkbox"/> 100% <input type="checkbox"/> 40% <input type="checkbox"/> 35% <input type="checkbox"/> 30% <input type="checkbox"/> 20%	

Financial Counselor Signature	Date Received:
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PFS Manager/Director Signature	Date:
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CFO Signature ( >\$5,000)	Date:
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