



2023 FRP TRACKSIDE SERVICE BILLING POLICIES & PROCEDURES

To all participants,

Here is an update of our trackside billing policies and procedures that have been implemented to improve efficiency and simplify the ordering process.

- All participants will have a hold placed on their credit cards at time of service. The hold will either be for the cost of the service, which will result in multiple credit card holds throughout the weekend, or an estimated total for the event. Final charges will be charged as usual, after contingency has been credited.
- Hoosier Trackside Service will accept credit cards only for transactions engaged at events.
- Customers will need to provide their credit card info and a cell phone number to enable text communication, to the Hoosier Event Manager at the beginning of the weekend before they can access their first order.
- When a customer has completed his procurement of tires for that event, their order will be finalized, and a final invoice pre contingency will be provided.
- Electronic invoices are automatically generated and sent to the email address provided.
- Final billing receipts will be emailed from our billing service, Authorize.net.

Once again, these changes are intended to simplify and enhance the trackside service experience provided by your partners in the series, Hoosier Racing Tire. We look forward to a successful and gratifying season for all.

The Hoosier Trackside Support Team

All inquiries should be directed to Terry Borsodi II, 574-993-1189 or borsodit1@hoosiertire.com