



## **SUMMARY**

- Over 16 years of experience in SAP S/4HANA 1909, ECC & R/3 implementation in solution design. Involved in BPR, design, process mapping, configuration, testing, analysis, go-live, user training, and post-implementation support.
- Experience with 8 full life cycle implementations, 1 upgrade, and 4 production support projects.
- Worked as a Solution Architect & Subject Matter Expert in SAP SD (OTC/QTC), MM (PTP), Logistics Execution (LE), and Aftermarket/Service Management (SM/CS). Additional Experience in Vistex, Hybris, SCM, 3PL, IM, TM, PP, FI, WM, GTS, and Data Migration.
- Worked in various Multiple Global Deployment projects. Have multi-dimensional SAP product skills and functional expertise, including the role of Lead Configurator.
- Experienced in managing offshore & multicultural teams and have been an active lead and a team member in a variety of successful SAP implementations.
- Experienced in implementing various SAP Carve-Out, Divestitures, and Mergers & Acquisitions (M&A) projects.
- Experienced in Contract to Cash (CTC), Customer to Cash (CTC) & Order to Cash (OTC) of SD, Aftermarket of SM & CS, Shipping and Route Determination of LE, and Procure to Pay (PTP) of MM module.
- Involved in multifaceted business scenarios and hands-on experience and have therefore imbibed sound analytical skills coupled with good imaginative and visionary ability. Acted in leadership capacities and developed the ability to work under pressure to meet tight deadlines.
- Proficiency in developing functional specifications (FRICE/RICEF), Spec Designing, Gap Analysis, Technical Documentation, interacting with the Business Owner & End User Training, and Data Conversion of Master Data.
- Extensive SAP Data Migration experience using tools such as LSMW, WinShuttle, and EDI/IDocs SOA.
- Led Data Migration activities, facilitating data mapping, data cleansing, and data validation activities.
- Experienced in working on a comprehensive configuration solution of Plants Abroad scenario for EU companies.
- Led SAP Data migration team and worked on data migration for SAP- MM, IM, PP, WM, SD, and QM modules.
- Working knowledge of S/4HANA (S4H) related to SD/LE (17.09 & 18.09) area.
- Excellent knowledge of ATP (Available to Promise), which included MRP, GATP, Product allocations, customer hierarchies, product hierarchies, and info structures.
- Gained strong FDA regulated/validated & Sarbanes Oxley (SOX) controlled pharmaceutical industry implementation and support experience.
- Good working knowledge of various Revenue Recognition models, including Standard, Time, and Service-related revenue recognition.
- Proficient in using Project Builder, Project Planning Board, and Special Maintenance Functions in SAP PS.
- Experienced in working on SAP Global Trade Services (GTS) from version 7.0 to 8.0.
- Experience in designing/configuring Vistex solutions such as Bill Backs, Chargeback, Sales Rebates, & commissions.

- Active team member in the implementation & development of pre-configured solutions for SAP AFS 6.6 Industry.
- Extensive experience working on Order Management, Deliveries, shipments, Interfaces to & from the External Warehouse systems (Red Prairie, 3PL, JD Edwards, CIDS, and MARC), Shipping, and Billing.
- Extensively interacted with ABAP Programmers to develop custom solutions for business requirements & debugging.
- Extensive experience in using LSMW & WinShuttle tools and developing the use of EDI/IDOCs, managing the trading partner implementation process, and interfacing EDI with internal applications as well as external tools like SFDC (CPQ).
- Managed and executed Unit testing, Integration Testing, and User Acceptance Testing using Test Director (HP Quality Center 10.0 & HP ALM) with system user and provided updates to the project work plan.
- Expertise in ASAP Methodology from project preparation to Go-live & support.
- Experienced in various implementation and support projects across other countries such as USA, Canada, GB, Europe, Brazil, Singapore, and India understanding different business cultures of respective continents.
- Managed onshore/offshore functional & development team.
- Extensively used SharePoint & Solution Manager for change management and document repository.
- Proficient Interpersonal Communication, presentation, & organizational skills. Expertise in necessary computer applications such as MS Office, MS Visio, and MS Project.
- Excellent communication, team building, and project management skills.

## **WORK EXPERIENCE**

**September 2021 – Present**

**Nutrien Ag Solutions, Loveland, CO**

**SAP SD/OTC S/4HANA Lead**

- Worked as an SAP SD/OTC S/4 implementation Lead for Nutrien S/4 implementation project.
- Involved in designing & defining the Sales & Distribution (SD)/Order-to-Cash (OTC) process in the SAP S/4HANA system.
- Designed and developed various applications, such as Fiori tiles/Nutrien Ag Solutions (NAS) tiles in the SAP S/4HANA 1909 module.
- Configured and enhanced SAP Third-Party and Consignment process in S/4HANA.
- Worked with the development & basis team in updating various Sales Order Fiori apps at the frontend browser.
- Worked with businesses on understanding their requirement and providing designs/solutions accordingly.
- Worked on developing new Fiori tiles as per Nutrien's requirement and integrated with SAP backend GUI system.
- Integrated Customers, Materials, prices, and inventory from S/4HANA. The Sales Orders integrate into S/4HANA.
- Worked on the interfacing Sales order, delivery, and billing information from S/4HANA to SFDC.
- Experienced in working with the Business Service team (Client End) and Building a team (Offshore) for the design and development of the Nutrien Project.
- Designed and configured Nutrien's Sales process, including contract, returnable containers, and Advance Returns Management (ARM).
- Defined copying routines to support a business need for a Pro-forma invoice output.
- Worked on SD Pricing and Vistex integration to calculate sales engineer commission & customer rebates/incentives.
- Involved in the data migration process, including LTMC & ETL tools.
- Worked on designing the EDI interface of SAP with third-party tools.

- EDI IDOCs mapping with interfaces such as Peoplesoft and SFDC for inbound and outbound transactions and master data.
- Led S/4HANA migration workshops covering user training, end-user impacts, and conversion topics.
- Worked with the business team on the plan and execution of various cutover activities.
- Trained the business teams on OTC.

**Environment: Windows 10. SFDC Main Module: SD, MM, OTC, and S/4HANA 1909.**

## **February 2021 – September 2021**

**Bausch Health Pharmaceuticals, Bridgewater, NJ**

### **SAP SD/OTC/SM/eCommerce S/4 Lead**

- Worked as an SAP SD/OTC/E-commerce S/4 Lead for Bausch's NorthStar project.
- Designed and developed various applications interface between SAP S/4 and SFDC (CPQ), Peoplesoft, and eCommerce platform for the Sales and Distribution S/4 1809 module.
- Involved in designing & defining Sales Order Management (SOM) process for a complex global SAP implementation for Canada release.
- Configured and enhanced SAP Third-Party and Consignment process in S/4HANA.
- Worked with the development & basis team in updating various Sales Order Fiori apps at the frontend browser.
- Involved as eCommerce Core Lead solution architect to design and develop Bausch's SAP Commerce platform.
- Worked to integrate SAP Commerce with SAP S/4HANA via SCPI (PI/PO).
- Integrated Customers, Entitlements, prices, and inventory from S/4HANA. The Sales Orders integrate into S/4HANA. The Order history and details were fetched in real-time from S/4HANA to SAP Commerce.
- Worked on the interfacing Sales order, delivery, and billing information from S/4HANA to SFDC.
- Experienced in working with the Business Service team (Client End) and Building a team (Offshore) for the design and development of the NorthStar Project.
- Designed and configured Bausch's BIRL process for interfacing Intercompany Purchase Orders from PeopleSoft to SAP as an SO/PO process.
- Defined copying routines to support a business need for a Pro-forma invoice output.
- Worked on SD Pricing and Vistex integration to calculate sales engineer commission & customer rebates/incentives.
- Involved in the data migration process, including LTMC & ETL tools.
- Worked on designing the EDI interface of SAP with SFDC & Peoplesoft thru PIPO as a middleware system.
- Worked on EDI IDOCs mapping with interfaces such as Peoplesoft and SFDC for inbound and outbound transactions and master data.
- Led S/4HANA migration workshops covering user training, end-user impacts, and conversion topics.
- Worked with middleware system# PIPO for an interface between SFDC/Peoplesoft/SAP Commerce.
- Worked with the business team on the plan and execution of various cutover activities.
- Trained the business teams on OTC.

**Environment: Windows 10. SFDC, Peoplesoft Main Module: SD, MM, SM/CS, OTC, EDI, PIPO, and S/4HANA 1709.**

**May 2020 – January 2021**  
**Lam Research, Fremont, CA**  
**SAP SD/MM/PP Lead**

- Worked on Implementation for S/4HANA.
- Involved in pre-design, design, build, testing, go-live, and hypercare support for 2 implementations and plant roll project
- Led Sales Distribution and Material Management expert managing a global team for more than 10 resources both onsite, offshore, and nearshore.
- Performed demonstration of current SAP design capabilities and performed GAP analysis with the existing processes used in their legacy system.
- Involved in the disposition of 100's of satellite applications based on the process requirements.
- Responsible for designing complex make-to-order scenarios with dual build capability (configurable material consisting of multiple configurable materials in different plants).
- Hand-On experience working on complex design of Order BOMs with multiple levels of configurable materials.
- Designed complex interfaces in Sales & Distribution with In-house build OMS application and manufacturing portal (MES Applications).
- Developed OTC solution for Sales order management, Order BOM, and Master data change processes.
- Involved in prototyping and designing Intercompany stock transfer and stock transfer order setup for configurable materials with a make-to-order process.
- Designed automated solution for assignment of sales order routing based on Order BOM and VC configuration.
- Designing automated MRP process to planning & purchase orders, Return to stock, and KANBAN process integration with SAP EWM.
- Worked on Work Breakdown Structure (WBS) to integrate into Project System (PS).
- Simplified their sales order confirmation based on ship-to party, shipping point & plant.
- Designed and set new plant deployment for the OTC process.
- Enhanced Sales order user exits for business-related custom checks.
- Automated complex component allocation for Order BOM and routing from external MES application resulting in accuracy for MRP and procurement of BOM components.
- Involved in functional unit testing, integration testing, and User Acceptance testing for ECC & interface platform in HPQC.
- Worked on data conversion, IT-Cutover, & Business Cutover activities at different stages of the project.

**Environment: Windows 10, 3PL Main Module: SAP SD OTC, PP, MM, EDI, S/4HANA, and ECC 6.0.**

**January 2020 – April 2020**  
**Ortho Clinical Diagnostics, Bridgewater, NJ**  
**SAP OTC Architect**

- Worked as an SAP OTC Architect in defining and designing OCD contracts, rental, and sales Processes for the EU region (EMEA).
- Designed and developed various applications related to Contract, Rental, Sales, and Demo of equipment, reagents, and consumables sales through the Sales and Distribution & Customer service module.
- Designed & defined Sales Order Management (SOM) process for a complex SAP implementation for EU regions.
- Involved as OTC/Customer service Core Lead solution architect for the design and development of OCD's equipment installation, product sales, lease, and service contract.
- Worked on defining Contracts for Third-party sales orders for Reagents, Consumables, and Equipment processes.

- Designed & developed Inter-company scenarios for rental & demo of the EMEA export equipment process.
- Experienced in revenue recognition cycle with contracts, pricing, periodic billing, revenue recognition, and sales order management as well.
- Led a data migration process for Customer Master, Material Master, Pricing, Contracts Order, and Sales Order.
- Experienced in working with the Business Customer Service team (Client End) and building a team (Offshore) for the design and development of the Sales & Contract process.
- Configured pricing procedure determination by parameters such as sales area, customer determination procedure, and document determination procedure.
- Worked with business in gathering requirements, providing POC/Demo, and reviewing UAT for all requested changes.
- Prepared Config document and functional spec for all changes related to defining new order types and entities related to the Sales/Contract process.
- Worked with the development team for the enhancement of custom programs, reports, and interfaces to the external warehouse management system (3PL).
- Defined partner profiles and ports for the exchange of data using EDI/IDOCs.
- Involved in Unit, Integration, Regression, and User Acceptance testing for ECC & interface platform in HP ALM.
- Worked on data conversion, IT-Cutover, & Business Cutover activities at a different stages of the CPRR & Equipment rental project.
- Provided Hyper-Care Production Support for User issues and conducted further training and clarification.

**Environment: Windows 10, SFDC, 3PL Main Module: SD OTC, SM/CS, MM, EDI, ECC 6.0.**

#### **April 2017 – January 2020**

**Stanley Black & Decker, Indianapolis, IN; Towson, MD & Swindon, UK**

#### **SAP SD/MM/SM Core Lead**

- Worked as an SAP SD/MM/SM/CS Core Lead for Stanley's Security Project One project.
- Designed and developed various applications related to leases, contracts, product sales, & Installation sales through the Sales and Distribution & Customer service module.
- Involved in designing & defining Sales Order Management (SOM) process for a complex global SAP implementation by regions: GB, US, and CA.
- Involved as Aftermarket/Customer service Core Lead solution architect for the design and development of Stanley's security installation, product sales, lease, and service contract.
- Worked on defining Installation Dashboard, Service Dashboard, Billing Dashboard, Equipment master, & Field Service orders.
- Worked on Sales Contract Management that involved the creation of Service, PM, Monitoring, Software, and Lease/Rental Contracts for installation products
- Experienced in revenue recognition cycle with contracts, pricing, periodic billing, milestone billing, revenue recognition, and service order sales order management as well.
- Led a data migration process for Customer Master, Material Master, Pricing, Contracts Order, and Sales Order.
- Experienced in working with the Business Service team (Client End) and built a team (Offshore) for the design and development of Project One.
- Configured pricing procedure determination by parameters such as sales area, customer determination procedure, and document determination procedure.
- Designed Business processes in SAP for SD, SM/CS, and MM configuration and testing. Extensively worked on Resource-related Billing and SAP CS (Service Management).

- Configured DIP profiles for (Time and Material) T&M Billing scenarios, created new DIP profiles, and added new dependent and independent DIP profiles for T&M Billing scenarios for different characteristics.
- Worked in SD-FICO and CO-PA integration with billing results analysis and revenue recognition with different business processes. Revenue recognition in contracts of periodic (service, PM, and rental) & milestone billing and sales orders.
- Developed Standard/Template WBS, Networks & Operative Projects for customer projects in Project System (PS).
- Created Milestones and assigned them to WBS elements and activities under Project System (PS).
- Configured Resource Related Billing (RRB) in SM (CS) Service Management with T&M with Warranty management and claims.
- Involved in designing Variant Configuration profiles (Class Type: 300 & 200) and creating BOM, Super BOM, & Pricing conditions.
- Worked on SD Pricing and Vistex integration to calculate sales engineer commission & customer rebates/incentives.
- Involved in the data migration process, including LSMW & ETL tools.
- Worked on designing the EDI interface of SAP with SFDC (CPQ) & ASTEA thru Biztalk as a middleware system.
- Worked on EDI IDOCs mapping with interfaces such as ASTEA and SFDC for inbound and outbound transactions and master data.
- Led S/4HANA migration workshops covering delta training, end-user impacts, and conversion topics.
- Worked on S/4HANA pre-projects such as Customer Vendor Integration, Settlement Management, and Integration projects.
- Worked with middleware system# Biztalk for an interface between Salesforce/SFDC (Connect & CPQ) for mapping material, customers, offers, & quotes.
- Worked with the business team on the plan and execution of various cutover activities.
- Trained the business teams on OTC and SM (Service Management/Customer Service).

**Environment: Windows 10. SFDC, ASTEA, Main Module: SD, SM/CS, MM, QTC/OTC, EDI, S/4HANA, and ECC 6.0.**

**May 2016 – March 2017**

**Verso Corporation, Dayton, OH**

**SAP SD/LE/MM Manager/Lead**

- Worked as an SAP SD/LE/MM Project lead for the Verso Deployment project.
- Designed and developed various sub-modules of Sales and Distribution (QTC), such as Sales and Logistic Execution (Shipping and Transportation).
- Involved in configuration activities in shipping documents for individual shipments, assigning transportation planning points.
- Understood Maser data requirements, duplication issues, and defining a strategy for data consolidation and harmonization.
- Involved with delivery & shipment Interfaces to the External Warehouse systems (OPTI).
- Extensively worked on LSMW & custom program to load customer/vendor master, Material Master, Pricing, BOM, & recipe.
- Worked on designing complex pricing structure for the new deployment.
- Worked on Logistic Execution, including the configuration of Shipping points, Routes, Shipping point Determination, Route Determination, Transfer orders, Storage Location Determination, Leg determination, and Output Determination.
- Prepared functional spec (RICEFW) for all Master data Loads after discussing with business and providing detail to the development team to develop an interface and report development.
- Involved in full Master Data Load cycle from Extract, Transform, Load, and Validate.



- Involved with Order Management, Deliveries, Advance Shipment Notification, and Interfaces to & from the External Warehouse systems (OPTI), Shipping, Billing, and the point of Sales Revenue Recognition Model.
- Managed and executed Unit testing, Integration Testing, and User Acceptance Testing using Test Director (HP Quality Center 10.0 & HP ALM) with system user and provided updates to the project work plan.
- Involved in Unit, String, Integration, and User Acceptance testing for ECC & interface platform in HP ALM.
- Worked on data conversion, IT-Cutover & Business Cutover activities at a different stage of the project.
- Led a training session for end-users for Customer master, direct shipment, and Vistex commission files for US and Canada.
- Provided production support for the application after go-live.

**Environment: Windows 10. Main Module: SD, MM, QTC, EDI SOA, and ECC 6.0.**

### **September 2015 – April 2016**

**Cintas, Inc, Cincinnati, OH**

#### **SAP SD/OTC/eCommerce Lead**

- Worked as an SAP SD/eCommerce Project lead for Cintas implementation.
- Worked on Integration with Hybris billing & external eCommerce Cintas system for customer master, direct shipment order, Contacts Management & pricing.
- Active team member of configuration for Order to Cash processes for Cintas in SAP AFS involving Order type configuration, item category determination, Partner Determination, Pricing, Vistex integration, Credit management, and Account determination.
- Worked in cross-functional integration of ECC with MDG, CRM, and FI (Bill pay).
- Involved in the implementation of the S/4HANA SD module.
- Involved in the integration between SAP and Hybris, integrating the data flow from SAP directly through the Data Hub and into Hybris for Product Master Data and Customer Master Data.
- Prepared functional spec (RICEFW) for Change Request (CR) after discussing with the business and provided detail to the development & PI team to develop an interface, enhancement, and report development.
- Worked as SME in data conversion and set up prerequisites on IT Cutover.
- Transformed the data as per the business requirements from the source systems to the target systems.
- Uploaded all functional documents to the Solution Manager (SM) as per the project plan.
- Worked with SAP S/4HANA Sales Order fulfillment Monitor that allowed CSR to identify issues within sales order processing to manage, monitor, and collaborate on solutions to resolve issues.
- Involved in unit, string, integration, and User Acceptance testing for website, ECC & interface platform in HP ALM.
- Led a training session for end-users for Customer master, direct shipment, Vistex commission, rebates, & dividend files for the US and Canada.
- Provided production support for the application after go-live.

**Environment: Windows 10. Main Module: SD, OTC, EDI, S/4HANA, ECC 6.0, AFS 6.6.**

### **May 2015 – August 2015**

**SNP, Jersey City, NJ**

#### **SAP SD/LE/MM/OTC Manager**

- Worked as a Project lead for various divestitures, carve-out, and migration projects handled by SNP.

- Helped design and reconfigure ALE interfaces to support a “diversification” of a Hewlett – Packard (HP) that moved to its own servers.
- Worked as an SME for carving out Halliburton business units (SPERRY & DBS) and moving to a cloud system.
- Worked on migration of Air Liquide data migration project from EBS (legacy system) to the SAP system.
- Used SNP Transformation Backbone (T-bone) software for data extraction, cleansing, and data loading.
- Responsible for developing the migration project plan, estimates, and budget requirements.
- Identified Data Migration & carve-out objects and Preparation of data templates for conversion activities.
- Provided specifications for data migration using ALE and other inbound and outbound transactions with EDI interface. RFC calls provided enhancement requirements for the IDOCS according to the business requirements.
- Created rules for various master & transactional data for data extraction and data loading.
- Performed data analysis of Customer, Vendor & Material Master Data, and Sales & Distribution Data for a Data Migration project.
- Interacted with business users, understood the business process, & prepared the blueprint for a Carve-out & migration.
- Worked with business in streamlining the invoice and quoting process by having both pre and post-carve-out prices available in the invoicing and quoting tools, thus reducing the need to create manual invoices.
- Carried data migration involving the establishment of a conversion strategy, detailed mapping of legacy data elements, conversion, and testing.
- Prepared test cases and functional testing for data migration objects.
- Designed and worked with the German team for data migration from the legacy system to the SAP system.
- Key and end-user training for various migration/carve-out of MM documents, stocks (IM), production (PP), sales (SD), and Customer Service (CS).

**Environment: Windows 7. Main Module: SD, LE, QTC, MM, IM, EDI, and ECC 6.0.**

**June 2014 – April 2015**

**Johnson & Johnson Health Care Systems Inc, Piscataway, NJ**

**SAP SD/LE/OTC Lead**

- Led an EDI Replacement project (EDI# 810, 850 & 855), replacing a legacy mainframe system with IBM Sterling Integrator from the SAP end.
- Analyzed business requirements, investigated all possible solutions, and provided a recommendation to business owners.
- Configured Ports (RFC & ALE) & partner profiles (WE20). Worked with the basis team in setting up a logical system & RFC destination.
- Worked on Integration between USROTC SAP, USROTC webMethod, Master Data Management, and ICS.
- Worked on migrating existing Advance Shipment Notification - ASN (EDI# 856) from the legacy system.
- Migrated existing EDI transaction sets and maintained current formats.
- Worked in conversion activities for various pricing & output condition records migration & updating of Legacy data into SAP.
- Configured inbound and outbound IDOCS for sales, delivery, and customer invoicing functions.
- Worked on the enhancement of various SAP billing output condition records.
- SME support to integrate SAP system with Model – N software package, which specialized in Integrating pricing, contract management, settlements, rebates, compliance, and analytics for Life Science.



- The key member involved in FDA validated & SOX controlled pharmaceutical background in creating reports and test scripts and executing test scripts.
- Responsible for the conduct and documentation of various phases of testing, such as Unit tests, Integration Tests, Regression testing, and UAT in HPQC 10.0.
- Inbound IDOCs: Worked on various EDI profiles, determined user exits to derive SAP custom customer number and material number, and populated additional fields on the Sales order header/Item Screen.
- Outbound IDOCs: Developed mapping document for IDocs to send additional data as per customer requirement.
- Responsible for creating maps for processing inbound and outbound data and integrating that data into the client's claim adjudication system.
- Worked on the change control process and full life cycle from initiation of the project to Go-Live & hyper-care support.
- Worked with consultants and cross-functional users to meet the project objectives.

**Environment: Windows 7. Main Module: SD, LE, OTC, MM, EDI, SOA, and ECC 6.0.**

**November 2013 – May 2014**

**Lorillard, Inc, Greensboro, NC**

**SAP SD/MM Lead**

- Involved in the design & development of the Customer Master Migration Process & Customization of their major SAP Implementation in the QTC process.
- Worked as a Solution Architect in designing the master data migration process.
- Key Resource to design and configure the customer master & material master migration process from legacy system to SAP System.
- Worked extensively in the Data migration process, including extracting, cleansing, transforming, testing, and loading data in the SAP System.
- Involved in conversion activities for Customer master migration of legacy data into SAP and used LSMW & BAPI for data migration of customer master.
- Worked extensively with the key Business user to understand their requirements.
- Developed detailed data requirements for customer master data, such as mapping the SAP fields with legacy system fields for data conversion.
- Redesigned customer master by including GEO Area, Region & Division to calculate tax for complex scenarios.
- Involved in creating Functional & technical requirement documents for the ABAP team for identified gaps in the system.
- Responsible for the conduct and documentation of various phases of testing, such as Unit tests, Integration Tests, and UAT in HP-QC 10.
- Created design and training documents for the user to understand the new process in SAP.
- Analyzed requirements, investigated all possible solutions, provided a recommendation, reviewed with team members or business groups, and proposed optimal and flexible solutions for the Business process.

**Environment: Windows 7. Main Module: SD, MM, QTC, SCM, and ECC 5.0.**

**March 2012 – October 2013**

**Cameron, Inc., Houston, TX**

**Global SAP SD/MM/SM/CS Lead/Manager**

- Involved in design/configuration/deployment & production support of SAP – SD (QTC), MM, & SM (Aftermarket) solution in Sustain/Legacy Projects.
- Worked as a Subject Matter Expert in One Subsea and another Global Roll-out project.
- Involved as a Solution Architect to design the service process supporting activities in the US and non-US Regions.

- Managed an Offshore Team in Singapore & Prague, Czech, for the Legacy/Sustain Support Project.
- Handled SAP SD/SM global support, including North America, Latin America, Europe, and Asia-Pacific.
- Analyzed Requirements, investigated all possible solutions, provided a recommendation, reviewed with team members, and proposed optimal and flexible solutions for the Business process.
- Involved in providing configuration of Plants Abroad scenario. Worked with the FI team in designing Plants Abroad solutions.
- Involved in configuration, customization, & support work related to Service Management (SM) – Warranty Process, Service Notification and Service order, Advanced Returns Management (ARM), Periodic Billing, Revenue Recognition, and RRB with Contract Order.
- Configured Dynamic Item Processor (DIP) profile used for the Resource Related Billing (RRB).
- Worked extensively on the configuration of serialization and barcode on shipment notification.
- Configured and tested the Shipping points, Routes, Shipping point Determination, Route Determination, Storage Location Determination, Leg determination, Billing, Rebates, and Output Determination.
- Involved in conversion activities for various Data Migration of Legacy data into SAP. Used LSMW for the Data Migration of open sales orders and updating pricing.
- Researched and developed Vistex report functional specs.
- Worked on GTS Configuration, Export /Import Compliance, SPL/Embargo, License Determination, classification, Customs Export, import process, and trade documentation.
- Familiar with the integration of GTS with modules such as MM and SD.
- Worked extensively on a lot of integration between legacy system, Hybris, & SAP system, including master data, orders, inventory, and pricing through EDI/IDocs & RFC using a webMethod middleware system.
- Worked extensively in a heavily customized SAP environment.
- Worked on Order Management (OM) & Variant Configuration (VC) for some of the product lines by creating configuration profiles and assigned configurable material to the class.
- Created the Bill of Materials (BOM) for the configurable materials.
- Worked extensively on Direct & Indirect procurement.
- Worked extensively on Revenue Recognition, including Service-Related and Time Relevant Revenue Recognition.
- Worked on different types of billing plans, including Periodic Billing, Milestone Billing, and Resource Related Billing.
- Successfully executed cutover plan for technical & business side before Go-Live to various small projects in Cameron.
- Hyper-Care Production Support for User issues and conducting further training and clarification.

**Environment: Windows XP. Main Module: SD, LE, SM, CS, MM, & LE ECC 6.0.**

## **February 2010 – February 2012**

**Johnson & Johnson Consumer Products Company, Skillman, NJ**

### **SAP CTC/SD/MM/SCM Lead/Manager**

- Handled L2 & L3 Production support for OTC/CTC Team and analyzed business processes related to Sales & Distribution (SD), Production Planning (PP), Logistics Execution (LE), Material Management (MM), SCM, and 3PL with a primary focus on Customer-To-Cash (CTC).
- Analyzed Requirements, investigated all possible solutions, provided a recommendation, reviewed with team members or business groups, and proposed optimal and flexible solutions for the Business process.

- Involved with Order Management, Deliveries, shipments, Interfaces to & from the External Warehouse systems (Red Prairie & 3PL), Shipping, and Billing.
- Involved in conversion activities for various Data Migration of Legacy data into SAP. Used LSMW for the Data Migration of open sales orders and updating pricing.
- Worked extensively on a lot of integration between legacy system & SAP system, including master data, orders, Advance Shipment Notification (ASN), and inventory and pricing using the web-method middleware system.
- Involved in supporting the SD – APO integration, which includes MRP, GATP, Product allocations, Supply Planning, customer hierarchies, product hierarchies, and info structures.
- Worked extensively in a heavily customized SAP environment.
- The key member involved in FDA validated & SOX controlled pharmaceutical background in creating & executing reports and test scripts. Involved with the business in executing the test scripts in various test cycles and fixing the defects.
- Responsible for the conduct and documentation of various phases of testing such as Unit tests, Integration Tests, Regression testing, and UAT in HP-QC 9.2.
- Supported both inbound & outbound EDI/IDOCs process.
- Responsible for creating maps for processing inbound and outbound data and integrating that data into the client's claim adjudication system.
- Worked on various custom reports based on the client's requirements.
- Handled TCS's offshore team to support the SAP CTC process.

**Environment: Windows XP. Main Module: SD, IM, SCM, LE, & MM ECC 6.0.**

**April 2009 – January 2010**

**Houghton Mifflin Harcourt Publishing Company, Boston, MA**

**SAP SD Project Manager**

**Environment: Windows XP. Main Module: SD, WM, MM, & FICO ECC 5.0.**

**April 2008 – March 2009**

**Ethicon Endo-Surgery–J&J Health Care Systems, Cincinnati, OH/Piscataway, NJ**

**Senior SAP SD/LE/MM/IM/WM Consultant**

**Environment: Windows XP. Main Module: SD, SCM, WM, LE, MM, & FI ECC 5.0.**

**March 2007 – March 2008**

**Cooper Power Systems – Cannon Technologies, Minneapolis, MN**

**Senior SAP SD/MM/GTS/SM Consultant**

**Environment: Windows XP. Main Module: SD, SM, CS, MM, FI, PP R/3 4.7 & GTS 7.0.**

**May 2006 – February 2007**

**Ablestik Labs, Newark, DE**

**SAP SD/SM Functional Consultant**

**Environment: Windows XP. Main Module: SD, MM R/3 3.0 & 4.7.**

**December 2005 – April 2006**

**Payton Technologies Corporation, Fountain Valley, CA**

**SAP SD/MM Functional Consultant.**

**Environment: Windows XP. Main Module: SD & SM, R/3 4.7.**

## **EDUCATION**

- Bachelor of Engineering in Mechanical Engineering, Punjab Technical University, Jalandhar, India.

## **TECHNICAL SKILLS**

- ERP Tools: SAP R/3 Enterprise 4.6C to ECC 6.0, and S/4HANA 1709/1909.
- Modules: SD, SCM, MM, CS/SM, WM, IM, FICO, MDG, AFS, and GTS.
- Interfaces: LSMW, eCATT, EDI, IDOC, and BAPI.
- Operating Systems: Windows NT/2007/XP/2010.
- Package Applications: MS – Office Suite, MS – Visio, and MS – Project.
- Testing Tools: Test Director, HP Quality Center 10.0, and HP ALM.
- Methodologies: ASAP, Solution Manager, Agile, Activate, and Waterfall.