

Healthy Together COVID-19 Vaccine Standby Service

The Healthy Together Vaccine Standby List is a free service that connects administrators of the COVID-19 vaccine to the millions of users on the Healthy Together platform to more equitably and efficiently drive vaccine uptake within the community.

Eliminate Vaccine Waste

Quickly source eligible patients to make use of excess supply due to appointment no-shows and last minute cancellations.

More Equitable Distribution

Reduce long walk-in lines, which can be dangerous and favor those with flexible schedules, disproportionately impacting minority populations.

Accelerate Vaccine Uptake

Quickly and efficiently reach patient populations in adjacent districts to address supply and demand imbalances.

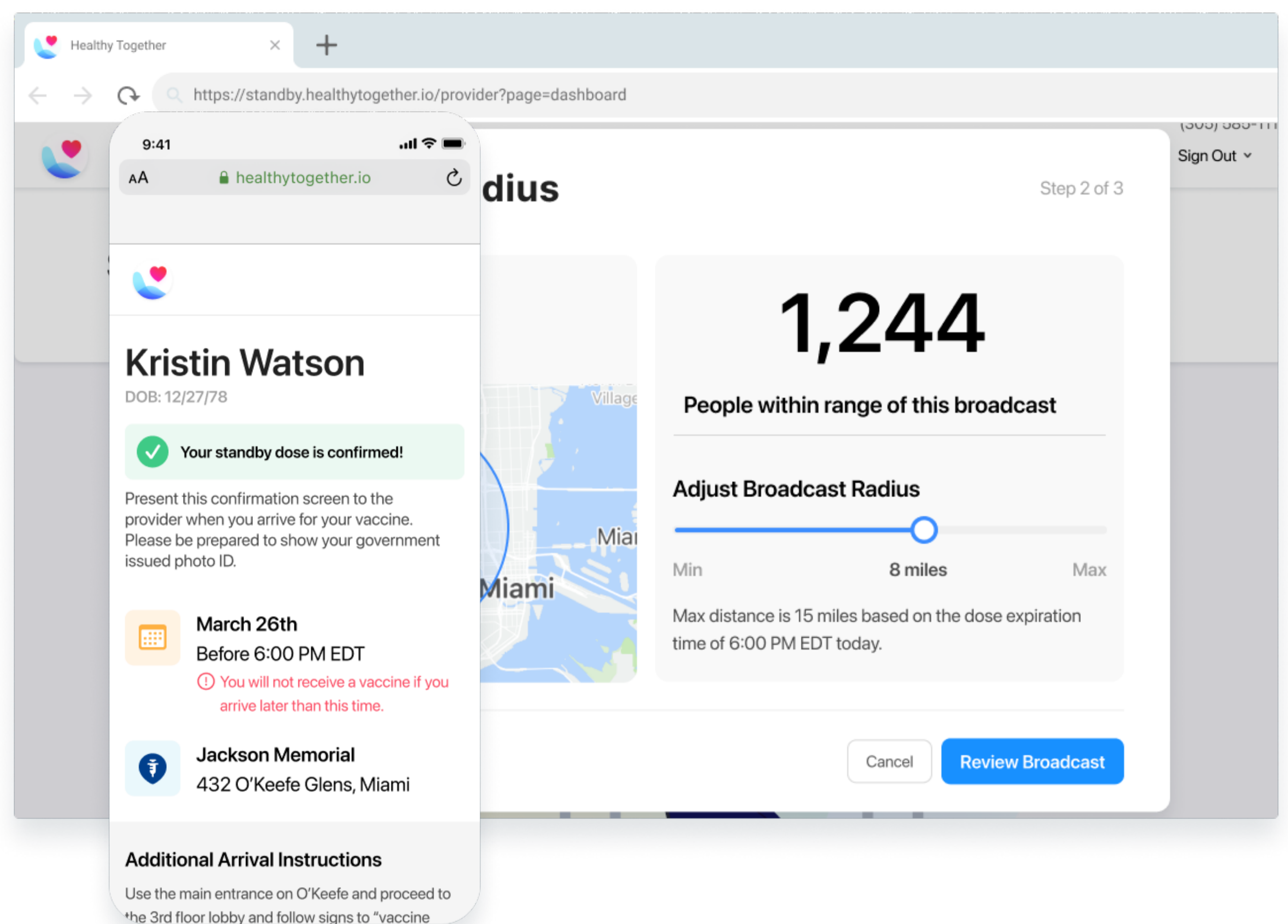
How It Works

Step 1

Anyone eligible to receive a vaccine can sign up for the Standby List at healthytogether.io/standby or via the Healthy Together app: [App Store](#) | [Google Play](#)

Step 2

Any clinician at a CDC authorized COVID-19 vaccine site can register for the service using a verified Doximity® Profile at standby.healthytogether.io/provider.



Doximity® Profiles are free and verification takes only a few minutes in most cases. Using the provider dashboard, clinicians enter the details of the available vaccine supply, and we'll let them know how many standby patients can be reached in the area.

Step 3

Healthy Together will automatically coordinate outreach to patients via SMS, giving them 15 minutes to respond to alerts. Those that can make it in time will receive a link to a confirmation page, along with any optional arrival instructions from the provider.

Clinicians can keep track of how many patients to expect in real-time via the alert dashboard. The Standby Service will keep notifying patients until all doses are confirmed or the alert expires, and will never overbook more patients than there are doses available.