Ask Etta

Guided help and training anytime for any traveler.

With Ask Etta, your travelers can save time and quickly get the information they need. Ask Etta offers an exhaustive knowledge base, a built-in step-by-step guide, and can automatically direct your travelers to the right information to perform the correct actions.

Ask Etta also lowers the number of incoming support calls that can easily be resolved without an agent's assistance. And when travelers can easily resolve issues on their own, adoption and compliance goes up, saving you time and money.

Got a question? Ask Etta.

Ask Etta Highlights

Lower Service Cost
Ask Etta provides a quick and easy way for travelers to find what they're looking for and book a compliant trip.

Grow Adoption and Compliance
An in-app step-by-step guide supports travelers whenever they need it, increasing trust, adoption, and travel policy compliance.

Ready Whenever You Are
Ask Etta only appears when you activate it, and even then, it never gets in the way of booking.

Easy to Setup
Turning on the Ask Etta feature is simple and fast, and it's available to you at no additional cost.

Fewer Complaints and Less Hassle
Ask Etta helps travelers book trips whenever they need it, improving traveler satisfaction, and reducing support calls or complaints.