



JULIA DOLGOPLOVA

Senior QA Engineer | 📍 KHARKIV, UKRAINE | +380503431545

◦ DETAILS ◦

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◦ SKILLS ◦

Requirements analysis

Determine testing strategy, estimates and planning

Design and development of test documentation

Complete understanding of designing, introducing and managing defect lifecycle

Functional and non-functional testing

Content publishing via CMS, Email Marketing Systems, Social Platforms and Bookmarklet

Research, integration and testing of billing provider (Chargify)

Basic knowledge about creation of auto tests for API calls testing using Postman API Client, Node.js

REST API testing

Users/accounts roles/permissions

Leading QA team

Strong professional communication skills in a work environment

Excellent analytical and creative problem-solving skills

◦ LINKS ◦

[LinkedIn](#)

◦ LANGUAGES ◦

English

French

Russian

👤 PROFILE

Highly experienced and motivated Senior QA Engineer with over 13 years of overall experience in IT industry. Strong knowledge about software testing techniques and software development life cycle. Solid experience in Agile/Scrum processes, participating in all aspects of testing activities. Good experience in release management and in testing of Web, API-based, Desktop and Mobile applications.

📁 EMPLOYMENT HISTORY

Senior QA Engineer/QA Lead at Murano/ACBJ (remote work)

March 2012 — May 2020

Project PublishThis helps businesses produce better content more often for the web, email, & social so they can achieve content marketing & digital publishing goals.

Responsibilities:

- Analyze REqs, develop and apply testing processes for new and existing project products to meet client needs, estimate, prioritize, plan and coordinate testing activities, , create detailed, comprehensive and well-structured test cases, checklists, daily/weekly reports, etc., deploy builds
- Perform the following types of testing: smoke testing, functional testing, exploratory testing, REST API calls testing, content publishing testing, image app testing, HTML templates testing, security testing, integration testing (CMSs such as WordPress, Drupal, PublishThis Webhook connector, social platforms, email marketing systems, Bookmarklet), regression testing, cross-browser testing, acceptance testing, release testing
- Research, develop and verify the billing provider (chargify)
- Collaborate with the distributed team members on a daily basis. Train and support of on-boarding QA Engineers

Technologies/Tools: Java, Javascript, MongoDB, JSON Rest API, React JS, Tunnelblick VPN, Aviary, Pixie image editors, Postman API Client, Elasticsearch, Jenkins, Kibana, Inspectlet, Sources API, Web Crawler, HTML

Bug tracker: Jira

Senior QA Engineer/QA Lead at Akvelon

May 2020 — May 2020

Projects:

CRMx is a server-client application, which, like Microsoft SharePoint, is primarily an IIS-based web application which also supports extensive web services interfaces. Clients access Dynamics CRM either by using a browser or by a thick client plug-in to Microsoft Outlook.

ZAAR is a client-server application that will allow you to buy and sell with people around you - it's your local community marketplace to get the goods, services, and experiences that you want - with ease.

PMTp (Performance Measurement Tool) is a client-server application that allows telecommunication providers and mobile device vendors to measure and evaluate End-2-End performance.

○ HOBBIES ○

Tennis, Skiing, Travelling,
Self-Development

AETS is designed to support various production processes in IT sphere. Wide scope of represented functionalities gives users all the required mechanisms for reporting and planning activities, composing reports and creating work plans, etc. Along with rich functional filling, the ETS system gives users a flexible mechanism of data grouping and reorganization, customizing reports, data sorting and filtering.

Signal Finder is the mobile project for the Android platform to collect statistics about the signal coverage and cell towers of mobile operators.

Overlake Hospital Medical Center Provisioning Application helps to enforce account provisioning process workflow and automate certain workflow and provisioning steps.

Azure Trial Accounts creates a scalable system which will support the global distribution of trial accounts for Microsoft Azure and enable word-wide regions.

Practice Management is a business resource planning tool that brings together the management information needed for operations, finances, project management, client management, and human resource management.

AHIS (Microsoft® Amalga™ Health Information System) is a state-of-the-art, integrated hospital information system. It offers different services to clinicians and administrators including laboratory analyzers information management. Different medical hardware can communicate with the HIS reporting various analysis information results. Interfacing between laboratory analyzers and Amalga™ HIS is fundamental to patient safety and the success of many operations performed by Amalga™ HIS.

Responsibilities:

- Lead a team of 3 QA Engineers, estimate, prioritize, plan and coordinate testing activities, analyse REqs, create detailed, comprehensive and well-structured test cases, checklists, daily/weekly reports, etc. and different test documentation (installation guide, user manual, FAQ), deploy builds, manage defects
- Perform testing of desktop, web and mobile applications
- Perform different types of testing: install\uninstall testing, smoke testing, configuration testing, security testing, integration testing, regression testing, acceptance testing, release testing
- Perform regression testing with Robotium test framework.
- Develop scripts for automated testing with Selenium RC.

Technologies/Tools: ASP.Net 3.5/4.0, Microsoft Dynamics CRM Online 2011, SharePoint 2010, VS 2008/2010, MS IT VPN, HTTP/HTTPS, Android, Java, JavaScript, Eclipse, Robotium 2.3 test framework, Selenium IDE, Selenium RC (beginner's level), XPath, HTML, command-line tool 'Monkey', SQL Server 2005/2008, MSSQL 2008 DB

Bug trackers: Jira, TRAC

○ QA Engineer at Ciklum

January 2008 — October 2009

Projects:

Acadre MM – Polweb Integration is based on Sitecore content management system. The main purpose of the app is to transform agenda/summary files into Polweb-site content with the proper presentation.

Acadre Contacts Client is a desktop search application, which provides the Acadre electronic firm\group\person\property management system.

Acadre Web Client provides web-interface to the Acadre electronic case and document management system.

Acadre Web Services provide web-service access to the Acadre system; allow third-party systems to utilize the facilities of Acadre server by exposing basic case and document handling operations via web-services interface.

Responsibilities:

- analyse REQs, create detailed, comprehensive and well-structured test cases, checklists, daily/weekly reports, etc. and different test documentation (installation guide, user manual, FAQ), create/verify defects
- Perform testing of desktop and web applications
- Perform different types of testing: install\uninstall testing, smoke testing, functional testing, regression testing, acceptance testing, release testing

Technologies/Tools: ASP.NET, JavaScript, DBMS: MS SQL Server 2000, 2005, P4, TeamViewer4, Testlog, IIS, VMware console, Sitecore content management

Bug tracker: DevTrack

Operational QA at Nix Solutions

September 2007 — January 2008

Project Insight Manager provides the accounting system for farm and medical agencies.

Responsibilities:

- Functional and Regression testing of desktop application
- Writing and updating of test cases
- Writing product specification

Technologies/Tools: ASP.NET, DBMS: MS SQL Server 2000, 2005

Bug trackers: Mercury Quality Center, Jira

Operational QA at Stella Systems

September 2006 — July 2007

Project MedeAnalytics / HealthCare Performance Management delivers healthcare performance management solutions that improve financial, operational and clinical outcomes, with compelling return on investment and rapid time-to-value.

Responsibilities:

- Functional and Regression testing of desktop application
- Verification of new data, displaying data
- Service Request Verification, Service Request Analysis and reporting results
- Writing and updating of test cases

Technologies/Tools: ASP.Net, C#, Microsoft OLAP

Bug tracker: Mantis

EDUCATION

Master, Kharkov Pedagogical University

September 1996 — June 2001

Faculty: Physics-Math

Specialty: Math & English

COURSES

Security Testing, Software-Testing.Ru

December 2011 — January 2012

Selenium RC (beginner's level), Software-Testing.Ru

May 2013 — July 2013