

Brand Operations Manager – United Kingdom

We're building the food delivery franchise of the future! We're on a mission to improve the quality of food delivery and, more importantly, to make it profitable for our restaurant partners. We operate a simple model:

- Create data-driven delivery brands, based on menus provided by our partners e.g. UberEats, Unilever, etc;
- Design end-to-end processes - from recipes to packing guides, to supply chain - so that they're simple to operate;
- Work with restaurants to find the right mix of brands for them, so their kitchen is busy and profitable.

In short, we work with incredible chefs to run tasty menus, then optimise the cooking process to support our local franchisees. Nobody's growing as fast as us in the UK; we've grown to 70+ sites since June 2020, and we're looking for great people to join us on our journey. We're a team of founders, of grafters, of roll-up-your-sleevers, and we're hiring a **Brand Operations Manager** to support us.

Your job:

- **Deploy our training programme:** you're half of our onboarding equation (the other half is setup) and you're the protector of our brand standards.
- **Optimise our brand recipes:** we're dead if our brands don't sell. For this we need popular items, made with great ingredients, that are simple enough for our partners to make.
- **Design optimal kitchen workflows:** recipes won't work if kitchens are laid out badly and partners don't have the right kit. Design for success then encourage partners to follow it.
- **Decide our suppliers:** once we have great recipes, ingredients, and equipment we need someone to provide it. Find reliable, cheap operators and work with them for 100% supply.

About you:

Overall, we're looking for someone that can roll-up-their sleeves today, and can lead a team in the future. We'll need you to apply a calm, structured approach for us, and to be accountable for and own our restaurant portfolio.

- You've got proven experience working within a **multi-site hospitality portfolio**.
- You can demonstrate **experience training chefs and teams on menus and recipes**.
- **Big chain QSR experience** is a bonus.
- You're excellent at **managing your time** and able to **juggle multiple accounts** whilst providing great service.
- You're **flexible** with your schedule.
- You're excited to work in a **high growth, fast-paced** startup environment.

To apply for this role, please email sam@peckwaterbrands.com with your CV.

To see our Company Values look here: [PWB_Company_Values](#)