

# ZEITERION PERFORMING ARTS CENTER

**Job Title:** Event Security Team Member  
**Department:** Production and Front of House  
**Reports to:** Security Team Leader  
**Job Type:** Part Time  
**Pay Rate:** \$17.00 per hour

## **About The Z**

The Zeiterion Performing Arts Center (The “Z”) is a non-profit whose mission is to entertain, educate, and inspire our community by presenting a diverse array of high-quality performing artists and providing engaging learning opportunities that contribute to the cultural, social and economic vitality of the South Coast.

The Z is an equal opportunity employer. We celebrate equity and are committed to creating an inclusive, thriving environment for all employees including, but not limited to, a culture of antiracism in which we build policies, procedures, and a safe space for people from all backgrounds to feel valued in our employ, in our seats and on our stage.

## **GENERAL OVERVIEW**

Event security guards provide protection and aid for attendees at events like conferences and concerts. As a guard, you may patrol the perimeter of the venue with a perceiving eye to protect attendees and prevent unauthorized people from getting inside. You will also provide crowd safety control services inside the venue. Event security guards are typically paid per event and don’t work standard full- or part-time hours. They follow a chain of command and usually have a direct supervisor overseeing the entire event to whom they report. Event security guards may also work with local police if the situation calls for it.

## **DUTIES AND RESPONSIBILITIES**

### **Maintain Order**

Events can get crowded, and event security guards are expected to maintain order throughout the entirety of the event. This often includes directing foot traffic and helping lost people find their friends or loved ones. In the event of a disturbance that requires evacuation, event security guards maintain order to help attendees evacuate quickly and safely.

### **Escort Attendees Out of Events**

Events where alcohol is served can often get rowdy, and event security guards may escort attendees out of the venue as needed and prevent them from reentering. They may also need to escort attendees who are experiencing health problems into a clear and safe area.

### **Communicate regularly with members of the Security Team**

Event security guards are responsible for reporting all suspicious activity to their direct supervisors and fellow guards. They do this through two-way radios and direct verbal communication.

### **SKILLS**

Event security guards work well under pressure and can keep their cool during stressful situations. They should be able to identify threats quickly and act accordingly on their instincts. While you don't need any formal education to be an event security guard, employers usually hire candidates with the following skills:

- **Cultural Sensitivity** – empathy/restraint/equity (need language)
- **Security/military/law enforcement experience** – event security guards excel in their roles when they have previous military or law enforcement experience, and many employers want candidates with previous security experience
- **Authoritative presence** – event security guards should have an authoritative presence that event guests and staff can see. They are able to give orders and expect them to be followed
- **First aid skills** – event security guards should have first aid skills that they can use in case an attendee or staff member is injured or experiences other health complications
- **Active listening** – when a disturbance happens, event security guards need to use active listening to understand what is going on. They also take reports from witnesses and accurately record them
- **Communication skills** – communication is key for event security guards, and they should be able to speak clearly with their coworkers, event staff, and attendees

### **QUALIFICATION REQUIREMENTS**

- High School Diploma
- Pass a Cori Check
- Have a valid driver's license and reliable transportation.
- Ability to stand for prolonged periods

### **POLICIES**

- Team Members are expected to maintain a discreet distance from the Patrons and Performers/Artists and refrain from interacting with them except for security related issues.
- Team Members should not use their personal mobile devices when on duty.
- Team Members are not allowed to smoke inside or outside the venue.

### **HOW TO APPLY:**

Send resume to Director of Patron Relations, [drubbicco@zeiterion.org](mailto:drubbicco@zeiterion.org)