AKHILA GARLAPATI +91-9160185455 | garlapatiakhila@gmail.com

WORK EXPERIENCE

<u>Hypersonix.ai</u> Bangalore, IN

Nov 2020 – till date Software Development Engineer

- Implemented FCM push notifications for base platform which increased DAU by 16% and platform usage by nearly 28%.
- Reduced the time for RCA by about 1/4th through Integration of Elastic APM services to monitor the API's and transfer of logs to ELK using filebeat.
- Have integrated google analytics and BigQuery to Ecom product to analyze the user behavior as a part of recommending a suitable price for the product by analyzing various competitor prices.
- Built self service feature which facilitates easy onboarding of a client and reduce onboarding time from nearly 2 weeks to couple of hours.
- Worked with cross functional teams at various levels to enhance customer experience.

Tapchief: (Acquired by Unacademy)

Aug 2020 - Oct 2020 Product Engineer.

Bangalore, IN

Developed 'Workspace product': A proprietary tool for remote teams.
 Contributed to features like Task management with task conversion rates of 67%, invoicing, notifications, etc.

May 2019 - July 2020 Software Developer- Backend

- Built APIs for Tapchief home, an elastic search index for projects on our website.
- Built integrations for customer.io enabling personalized user communication.
 Zoho desk for customer support ticket generation & Freshsales for internal teams for creating lead form. Built Admin dashboards for Internal teams

State Bank of India

TOOLS

Dec 2014-Sep2017 DeputyManager

Hyderabad, IN

 Worked across business development, sales, operations, relationship management across the banking industry; Demonstrated capabilities in managing end-end branch operations.

EDUCATION	OSMANIA UNIVERSITY	Hyderabad, IN
2008- 2012	Bachelor of Engineering, Electronics & Communication Engineering. –	
2006-2008	73.2 % NARAYANA JR. COLLEGE, BOARD OF INTERMEDIATE EDUCATION	Hyderabad, IN
	Intermediate –M.P.C - 93.5 %	
2005-2006	KENDRIYA VIDYALAYA No. 1 UPPAL, C.B.S.E 10 th Grade- 89.2 %	Hyderabad, IN
TECHNICAL	Python, Django, Flask, Sql, FastAPi, Docker, Html/Css, Javascript	

Git, Jira, Trello, Figma, Notion, Google Analytics