

Swati Jindal

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☎ 7404789540

📍 Bangalore

in LinkedIn

📁 Product Portfolio

Education

CAP Fellowship Program (Product Management)

Upraised

Aug 2022 – Dec 2022

Bachelor of Technology, Computer Science

*T.I.T&S, Bhiwani (MDU,
Rohtak)*

Jun 2007 – May 2011

Skills

Strategic Thinking

Product Management

Stakeholder Management

Cross-Functional Teamwork

Effective Communication
Skills

Identifying Product
requirement

Writing PRDs

Tools- Whimsical, SQL, Excel

Professional Experience

CAP Fellowship Program - Product Management

Upraised

Aug 2022 – Dec 2022

- Joined the Career Accelerator Programme for Product Management which makes professionals job ready in the product domain.
- Identified the gaps in Swiggy's food delivery during rush hours and structured the problem statement into an actionable PRD ([Link](#) ↗).
- Identified the pain points of candidates looking for a job on LinkedIn and detailed out the new user journey addressing those pain points ([Link](#) ↗).

Lead Faculty UPSC Civil Services

Embibe

Jan 2022 – present

- Responsible for building **Knowledge graphs of Social Science** for K-12 and test prep students and helped more than **5000** students in improving their learning outcomes.
- **Subject matter expert** for Geography and led the entire charter for K-12 students.
- **Designing and data addition** for STE (Space-Time-Element) product that enables students in learning history through click-enabled maps.
- **Analysis of the search function** of Embibe's product to optimize the search for more accurate results.

Coach

Unacademy

May 2020 – Nov 2021

- Worked as a **Coach** for UPSC aspirants for 1.5 years.
- Promoted to **Star Educator** within 6 months for excellent performance.
- Worked with **75+ students** on a 1:1 basis for doubt-solving and mentoring for UPSC.
- Guided **6 students** who cleared their Prelims that year.

Mentor

IASbaba

Jan 2018 – Jan 2022

- **Mentoring** & solving doubts of students for **UPSC** for 4+ years.
- Created more than **40 video lectures** on current affairs, economic survey & essay writing.
- Evaluation of **UPSC Mains Mock Tests** written by students.
- Content creation for UPSC preparation, which includes **MCQs, synopsis**, and **in-depth analysis** of various topics.

Software Developer

Tech Mahindra

Jul 2012 – Jan 2015

- Worked on an AT&T project named LASR GUI (Local Access Service Request) to handle the manual service requests of AT&T users and **reduced the ticket closure time by 50%**.
- Involved in **all phases of SDLC** & Client Communication
- Analysis, Design, Coding, Enhancement, Unit Testing, Maintenance, and Product Support tasks.