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WORK EXPERIENCE

ORACLE

Oracle | Senior Software Developer

2020 – 2022

- **Owned implementation and design** of a client-facing tool
 - Handled POCs and **MVP** of Version 1. **Mentored** the development of **Version 2**.
 - Saved **100+ hours** per client during onboarding.
 - Impacted **200+ clients** including **1+ bn\$** revenue companies like Deloitte, NetApp, and TCS.
- **Led/Mentored 5+ client-facing** projects across our product.
- Was part of **research/decision-making** of **5+ new critical** 3rd party software integrations.
- Frequently addressed urgent **customer escalations** with a **24-hour** response time
- Was **trusted** with 4 projects in the 2 most **critical areas** of our application - Payments & Security
- **Hired and mentored** multiple employees. Took **50+ interviews** as part of the hiring process of my team, **Mentored 5+** new hires (having 0-10 yrs experience) during their onboarding
- Gave **10+** presentations/demos to senior stakeholders.

ORACLE

Oracle | Applications Developer

2018 – 2020

- From **problem identification** to implementation and **impact analysis**, **managed** a project that enhanced our team's performance by **reducing** overall wait time by **600+ hours per month**.
- **Led** implementation and design of a high-priority feature for our **B2B** customers
- **Sole owner** of all code extension projects with a **90% coverage** of all the major code touch points during **client onboarding**, resulting in a **15% decrease in onboarding time** and fewer customer issues.
- **Runners up** of our internal hackathon. Focused on next-gen shopping experience using voice assistants

PRODUCT PORTFOLIO



Upraised | Product Fellow

Oct 2022 – Present

- **Increase average ticket size for Zepto**: Detailed **research** of current industry figures, created a complete **roadmap** of prioritized solutions with **wireframes**, added detailed **metrics**, and thorough walkthrough of **edge cases**.
- **Decrease ride cancellations for Uber**: Focused on drivers with >20% cancellation rates with an estimated **impact** of **10%** on the yearly **revenue** of **20 Bn\$**. This issue was reported by **70%** of **users**.
- **Product Blog**: Posting interesting perspectives related to **digital** and **physical products**.

TECHNICAL SKILLS

- **Programming and Software Efficiency**: SQL, Jira, Postman, CSS, Figma, Whimsical, Microsoft Excel, Javascript, React, C++, Notion, Google Analytics, Hubspot, HotJar
- **Core Competencies**: Roadmap planning, Feature Prioritization, Root Cause Analysis, Wireframing

EXTRA-CURRICULARS

- Part of the founding team of the Standup society of our college consisting of 7 members.
- Created and Managed a Facebook group for creative word plays with 15k members
- Hosted 3 coding competitions on HackerEarth.