

GO SWIM DIRECT DEBIT MEMBERSHIP APPLICATION FORM



Torfaen
Leisure Trust
Ymddiriedolaeth
Hamdden Torfaen

Scanned

If a member wishes to cancel their membership, a notice of cancellation form can be completed at one of the centres or online at www.torfaenleisuretrust.co.uk. Notice must be given before the 15th of the month preceding the next payment date, if you wish to terminate your membership. Otherwise you will be liable for the following month's payment.

IT IS THE MEMBER'S RESPONSIBILITY TO CANCEL DIRECT DEBIT PAYMENT VIA THEIR BANK.

General

TLT may, from time to time, change or add to these terms and conditions for security, legal or regulatory reasons. We will give you at least thirty days written notice of any change or additions.

All information provided by you will be held and processed by Torfaen Leisure Trust strictly in accordance with the provisions of the Data Protection Act 1998. We will not supply your information to any 3rd party except in this case **Swim Wales**. This may also include the upload of your child's data to our Home Portal.

If a member does not attend any session after having purchased a membership, they will not be entitled to a refund of membership fees. Members will only be able to attend swimming lessons provided their membership is current and fully paid up.

Membership Cards

Each member will be issued with a membership card. Members must present the membership card on each visit to a TLT leisure centre before using the facilities. Any loss of membership cards must be reported to a TLT leisure centre immediately. There is an administration charge per replacement card. Once entering the centres on your first visit we will ask to take your photograph. This enables us to store your image on file and protects your card against misuse.

Valuables and Liability

In the absence of any negligence or breach of any other legal duty, TLT shall not be responsible for, or liable to the member for any loss or damage to a member's possessions which are not locked into one of the lockers provided. The member will not place any combination of items worth more than £100 into a locker. It is the member's responsibility to check that the locker is properly locked and secure before leaving their possessions in it.

The member will be responsible for any loss or damage to their possessions to the extent that they have not carried out their duty to check and secure the locker used and has placed items worth more than £100 into the locker. TLT will be responsible for loss or damage to the member's possessions to a maximum of £100, but only if a TLT leisure centre has been negligent or breached any other legal duty it has to the member.

Payments

Persons wishing to become members must complete an application form accompanied by payment covering the pro-rated monthly membership fee. Subsequent monthly fees are payable in advance by Direct Debit and will be debited on or just after the 7th of each month. By signing up to a monthly direct debit you are paying for a total of 46 weeks pro rata. No refund will be given for cancellations, Christmas breaks or bank holidays. We will endeavour to ensure class cancellations do not happen, however sometimes this is beyond our control.

All Activities/Lessons are **NON REFUNDABLE**.

No refunds will be given for medical exceptions unless prior agreed with the Swim Manager. Cancellation of direct debit without notice to Torfaen Leisure Trust will result in loss of swimming lesson space.

By entering into this contract, you will be due to pay all fees throughout. Failure to fulfil this will result in legal action being taken to recover all fees.

Swimming Lessons including 1-1s

A Parent/Guardian must remain in the leisure centre locality at all times during the duration of the lesson.

The teacher will individually tailor/differentiate the lesson to suit the needs of the participant/s. They will use a variety of teaching methods, practices and styles during the sessions to promote the best learning and effective experience and promote improvement of skills and ability. An appropriate working relationship will be conducted with the participant/s based on mutual trust and respect.

During 1-1s the teacher will deliver the lesson in the water and if you have any concerns to this style of delivery please do not hesitate to speak to the instructor where they will be happy to deliver from poolside if required.

By signing the form overleaf, consent is given to administer any urgent medical treatment to your child which is considered necessary by the medical authorities. Please make sure your child brings their medication (including asthma pump and epi pen) to their activity and inform a member of staff if required.

Lessons in the medium of Welsh

In the event of Teacher absence, we will endeavour to provide a cover Teacher who is fluent in the Welsh language but on some occasions, this may not be possible.