



Bosisio Parini, Italy, 01 May 2020

To our business partners,

This past week, in response to the decrease in the COVID-19 infection rate in Italy, the Italian government has announced a new decree allowing commercial entities such as Media Lario to resume manufacturing operations. As such, I would like to inform you that Media Lario will begin factory operations on Monday, 4 May 2020.

We are continuing to use the Newsletter format here to be sure these communications reach all of our partners quickly. As always, we will also follow up with each of you individually in the coming days.

As we resume operations, our main concern is the health and safety of our employees, insuring that all elements of social distancing, proper hygiene and other health and safety measures are implemented. Please also know that we will continue to encourage home-working where possible in order to take extra care and to support our staff's needs. We ask for your continued patience with us as we adjust to these measures.

I have written in the past about the virus's impact on this particular area of the world. Everyone here has been affected in some way now, either directly or indirectly. I cannot say enough about the heroic efforts of medical staff and emergency service personnel who have sacrificed for the benefit of the people who have been so badly affected. Our staff and colleagues as well have been extremely supportive during this time and we are very grateful for that. Much more needs to be done and we will remain vigilant until this situation is no longer a threat.

Looking to the future, we hope this restart brings some feeling of normalcy for our staff and partners and restores our great desire to build the unique products which we are all so proud of. We also understand that everyone of us is now going through this together. Therefore, if we can be of support to anyone, whether it be through creative ways of working together or simply a sharing of ideas on coping in any way, as always please feel free to contact me or my staff directly.

With best regards,
Jeff

Jeff Lyons, CEO
Media Lario Srl

