

BANYAN TREE

HOTELS & RESORTS

悦榕酒店和度假村

## Habitat @ Banyan Tree Hotels & Resorts (Terms & Conditions)

### Terms and Conditions:

1	Each unit is equivalent to a 7 nights stay at a selected participating resort.
2	Guest will be able to buy up to a maximum of 4 units per brand in one pass.
3	The Habitat pass are classified by brands and redeemable across properties within that same brand, e.g. 2 units at Banyan Tree cannot be redeemed at Cassia or Angsana, and vice versa.
4	Guests may access our gifting site <a href="https://gifting.banyantree.com/">https://gifting.banyantree.com/</a> to make prepayment for their selected purchase.
5	Each Habitat pass holds the validity of 12 months from the purchase date of the pass, and hotel stays need to be completed within this 12 months period too. This is regardless of the number of units purchased.
6	Refunds will only be made eligible with both below conditions fulfilled. a) Habitat pass that are completely unconsumed b) The decision to cancel is informed to us within its first 90 days from purchase date.  E.g) If a 4-unit purchase is made and all 4 units are not utilized, the refund request is made within its first 90 days of transaction, the purchase is eligible for a refund. However, if a guest makes a 4-unit purchase and has utilized 1 unit, the remaining 3 units will not eligible for a refund.
7	There is strictly no refund for Habitat passes that have exceeded its first 90 days from the purchase date or passes that are partially utilized.
8	Any form of bank / transaction charges shall be incurred by guest upon the approval of refund.
9	Each unit (7 nights) must be fully redeemed at a participating hotel, e.g. splitting one unit across different periods, rooms or hotels is not allowed.
10	Redemption of multiple units across the properties within the same brand is allowed, e.g. 2 units at Banyan Tree can be redeemed across 2 Banyan Tree properties. It will apply to 3 or 4 units too.
11	Redemption of multiple units does need not be made altogether at one point in time. Our guests have the flexibility to choose and redeem separate units at different times, within the pass validity. Kindly note that this will be subject to hotel availability during the preferred stay dates.
12	Hotel credits will be provided at individual properties for guests to utilize during their stay.
13	Credits offered at each property must be fully utilized during the course of the guest's stay.

Banyan Tree Hotels & Resorts Pte. Ltd.  
211 Upper Bukit Timah Road, Singapore 588182

悦榕酒店和度假村  
新加坡武吉知马路上段 211号, 588182

Tel 电话: +65 6849 5888 Fax 传真: +65 6462 2800  
Email 电邮: corporate@banyantree.com

banyantree.com | angšana.com | cassia.com | dhawa.com

Regn. no. 200814766N



BANYAN TREE



ANGSANA



CASSIA



DHAWA

14	Credits are non-transferrable and any unutilized value shall expire upon checkout.
15	Credits offered will vary between properties.
16	Credits offered are not exchangeable for cash.
17	Blackout dates are applicable in this Habitat program. Please refer to the individual hotels page within the Habitat website to view the blackout dates and more information about the hotels' offerings.
18	Banyan Tree Hotels & Resorts may without liability whatsoever, at any time and at its sole discretion and without cause or notice, amend these terms.