



# **Demystifying Plan Management**

**“Is plan management right for me?”**

When you're new to the NDIS, the scheme can seem like a maze. But you can get extra funding for a professional Plan Manager to show you the way.

**Is plan management right for you?** Let's clear the confusion.

## **What does a Plan Manager do?**

Think of a Plan Manager as your personal NDIS bookkeeper and guide. Plan Managers sort the invoicing hassle out for you, pay your service providers on your behalf, and help you budget your funding (your “plan”).

### **How can Provider Choice assist you?**

- ✓ **Invoices:** Get your providers paid fast (in typically 3-5 business days).
- ✓ **Personal NDIS expert** to answer your plan-related questions.
- ✓ **Plan Explainer:** See within seconds what your plan can buy (try it [here](#)).
- ✓ **Easy online portal:** Track every budget move and invoice in real time.
- ✓ **Free webinars:** Learn from our experts how to self-manage.
- ✓ **Planning Meeting:** we prepare you (get ready for free [here](#)).
- ✓ **Plan Review:** start our free review preparation [here](#)).
- ✓ **Sign up within 24 hours.** We have capacity!

## What are my options?

You have three options to manage your disability funding:

**NDIA-managed** - The agency controls your budget.

**Self-managed** - You alone are in charge of budgeting, spending and invoicing

**Plan-managed** - You choose what to buy; your Plan Manager handles all invoices and guides you

You can also combine these options. For example, you can choose to self-manage one part of your plan and get a Plan Manager to help you with the rest.

## Here's how your options compare in detail:

	Plan-managed by Provider Choice	Self-managed	NDIA-managed
Who pays my provider invoices?	Our team pays invoices fast (it typically takes just 3-5 business days)	You	NDIA
Who checks that I'm not over- or underspending?	Your personal Plan Manager	You	NDIA
Can I track my budget online and in real time?	✓	You are limited to what's available on the NDIS portal	You are limited to what's available on the NDIS portal
Can I choose unregistered providers?	✓	✓	✗
What's the usual time and effort involved?	LOW	HIGH	LOW
Do I get additional funding to pay for this option?	✓	You can use your existing funding to buy software to help you	✗

## **Who pays for my Plan Manager?**

It's free of charge for you. The NDIS pays for your Plan Manager (currently \$1,454.89 per year – or more if you live in a remote area) from a special funding bucket.

## **Does this payment lower my disability funding?**

No. The NDIS fully pays for your Plan Manager in addition to your regular disability funding. The extra money you receive for plan management will not lower your budget for care and therapy.

## **Does a Plan Manager limit my choices?**

No. You actually have more choice because with a Plan Manager you can engage registered and unregistered providers. It means you can use NDIS money to pay for your child's classes at a local taekwondo club or any other unregistered community organisation, as long as their fees stay below the NDIS price limit.

## **Do I need to decide all this at my planning meeting?**

At the end of your first planning meeting the NDIS will ask you how you want your funds managed. That's when you decide. You can also wait until your next plan review meeting comes up.

## **Can the NDIS refuse my request for a Plan manager?**

No. Under NDIS rules, every NDIS participant has the right to nominate a Plan Manager. You don't need to explain why you need a Plan Manager and the NDIS cannot refuse your request for one.

## **Is it better to have a local Plan Manager in my state?**

It depends on your preferences and your location. You can work with any Plan Manager in the country, but if you're based in Queensland or Western Australia you may want to engage a Plan Manager with a local team who picks up the phone when you need an answer – not only when the Sydney headquarter is awake.

## Why choose Provider Choice?

Provider Choice Plan Managers have an unrivalled understanding of the NDIS. We don't just square your books. We also guide you through the complexities of the scheme. Does your disability funding cover an Apple iWatch for your child with autism? Can you use your budget to take a support worker with you on holidays?

Our experts have answers. We'll open your mind for new possibilities and help you make the most of your plan.



**For questions or same-day signup, please get in touch! We look forward to supporting you on your NDIS journey.**

# Who is Provider Choice?

We are NDIS experts. We provide plan management services and easy-to-use technology for all NDIS participants.

If you have any plan management questions or queries, please get in touch with:

**Richard Socratous**  
Community Engagement Manager

 0408 024 532

 richard.socratous@providerchoice.com.au