

Repair Station Manager

Acme Aerospace, Inc. a leading manufacturer that designs and manufactures custom batteries and battery control electronic systems for military and commercial aircraft applications is currently seeking a high energy, results-driven, customer focused, experienced individual accountable.

Revenue generated by Acme's repair activity is essential to the success and growth of the company and directly impacts the bottom line for overall sales revenue. This position requires significant initiative and the ability to deliver results in an aerospace environment. The successful candidate will be able to develop, implement, and achieve ambitious stretch goals in quality operations and have a proven track record of developing talent in their direct and indirect reports. This position requires an individual who adheres to and supports Operating Procedures, Company Policies and Divisional Goals as well as FAA/EASA Regulations that apply to a Maintenance Repair Organization.

Key Areas of Responsibilities:

- Accountable Manager of Acme Aerospace's FAA Certificated Repair Station.
- 24/7 AOG Management and disposition.
- Manage all repair station activity and training requirements of repair station personnel per FAA regulations.
- Coordinate customer training requirements on site or at customer's facility.
- Monitor repair activity to ensure all repair contract and support agreement requirements are being met.
- Must be able to take the initiative to resolve a wide range of customer needs and when unable to solve independently, will utilize the proper escalation path to ensure that any major customer issues are addressed to the management staff for direction.
- Disposition warranty claims submitted on products returned for repair.
- Identify and define value-propositions for our products and market segment opportunities for growth in repair activities.
- Must be able to work with Engineering and Sales Department to provide timely response to customer inquiries regarding product issues or questions.
- Assist Sales and Marketing in identifying new opportunities and programs.
- Visit customers as required to resolve issues and evaluate company/product performance.
- Ensuring internal processes are followed and driving continuous improvement both internally, and with customers
- Manage and develop weekly Repair Station operating Turn around Times (TAT) and financial reports
- Manage and develop monthly TAT and On Time Delivery (OTD) metric
- Drives commercial activity and revenue growth for Repair Station - Repair/overhauls in collaboration with Sales

POSITION QUALIFICATIONS:

Education:

- Bachelor's Degree in Electrical Engineering, Electronic Technology degree or equivalent experience.

Required Capabilities:

- Represent the company in a positive and professional manner in dealing with both internal and external customers.
- Work independently as well as in a team environment.
- Learn and comprehend the technical workings of the various products manufactured by Acme Aerospace.
- Strong computer skills. Access, Excel, Microsoft Word, Epicor.
- Follow company policies and guidelines.
- Comprehend FAA/EASA Regulations as they pertain to a Repair Station environment
- Exhibits a high level on integrity. Demonstrates principled leadership and sound business ethics, builds trust with others through own authenticity and follows through on commitments

Desired Background and Experience

- Experience with commercial or military aerospace (avionics). Preferred experience with batteries/battery systems and power electronics.
- Experience with FAA Regulations and AS9100 Quality procedures/policy

Acme Aerospace Inc. is an Equal Opportunity Employer and encourages the application of female, minority, disabled and veteran candidates. Candidates must be able to perform essential responsibility without or with reasonable accommodations. Due to the potential for exposure to ITAR controlled data, the incumbent in this role must be a US Person (US Citizen or US Permanent Resident).

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

Interested candidates should submit their resume to.

To apply please submit resume to: hr@acme-aero.com

Acme Aerospace Inc.
Tempe, Arizona
EOE
M/F/V/D