

Briefing for Police and Crime Commissioner

Topic: Performance

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Purpose of briefing

To provide the PCC with an overview of what performance is and why it is important.

Background

Performance can be broadly split into two categories; Force performance and partner performance (including wider and local criminal justice partners).

Force performance

Force performance is an important part of accountability, it allows us as an OPCC to understand how the force are performing and in line with the Police and Crime Plan. This ensures that the force and the PCC are delivering the best service possible on behalf of the public.

There are several online data tools and in-force documents we use to inform our own internal and external performance reports.

LCJP Performance

LCJP performance provides the OPCC's in both Durham and Cleveland with the ability to see how Local Criminal Justice Partners are performing and working together to meet the objectives of the LCJP plan. The LCJP performance is measured to ensure there is public confidence in a local criminal justice system which provides support to victims, rehabilitation of offenders, a reduction in reoffending and a criminal justice system which delivers value for money.

Data sources:

- DCOP
- Foresight
- iBase
- Office of National Statistics
- Ministry of Justice
- Other governmental ministries
- LCJB CPS Weekly Dashboard
- HMCTS PowerBi

Notable reports:

- Monthly performance report for Executive Board
- Quarterly performance report for the Police and Crime Panel
- Quarterly performance dashboard for the LCJP Board Meeting
- Quarterly performance report for the Reducing Reoffending Group (part of the LCJP)
- Quarterly performance report for the Victim and Witness Group (part of the LCJP)
- Quarterly performance report for the Female Offender Group (Reducing Reoffending sub-group)

- Monthly performance dashboard for the Effectiveness and Efficiency Group (part of the LCJP)

Current issues

- There is currently work to be done on developing clarity around a memorandum of understanding around OPCVC-force data sharing. This has not had any practical impact on information sharing, however it is advisable the OPCVC gain clarity surrounding this for future endeavours.
- There is ongoing work around performance measures for the Integrated Offender Management Programme. The new performance framework will provide a wider picture of current performance and whether the interventions in place by partners are effectively being used to reduce reoffending.
- We are in a unique position with regard to performance due to the COVID-19 emergency. Performance data has been massively impacted due to the local and national lockdown measure that have been in place (on and off) for the past twelve (at the time of writing) months. This has also impacted forecasting and national comparison data.
- We are anticipating the new Out of Court Disposal (OOC) policy to impact the figures currently held, predominantly due to the change in recording practices. This is due to the new two-tier system being implemented this year. For more details around the OOC policy please see Stephanie Kilili's briefings on reoffending.
- Current court backlogs are being monitored monthly at our Effectiveness and Efficiency Group (E&E) and any major concerns are then fed back to the LCJP. Even though Court backlogs appear concerning, our area overall is doing marginally better than other areas in the country, but the backlog situation is continually monitored via the E&E group.

Partnership involvement

Force performance data and partnership working is relatively limited. Data is shared at relevant partnership groups as appropriate. However, there are restrictions on the data the Force shares with the public for a variety of reasons. As a OPCC we have unlimited access to Force data for our own purposes.

In terms of the LCJP and its subgroups, partnership involvement is integral to understanding the performance data supplied for each of the sub-groups. The OPCC's responsibility is to collect and collate data from partner organisations and format this into monthly/quarterly performance reports, whereby partners can provide context around any trends seen in the performance.

Police involvement

Durham Constabulary collect and analyse the data, it is the OPCC's responsibility to take note and challenge where appropriate. The ultimate goal of performance is to ensure that the force and wider partners are performing to a level which allows for successful delivery of the Police and Crime Plan.

People to meet

OPCC: Rebecca Steen, James Atkinson

Durham Constabulary: Head of Tasking and Coordination - Gillian Routledge