



# Methods of Reporting Safety Concerns



**Methods of reporting safety concerns about a child or young person for parents, family members, children, and visitors include the following:**

- In Person:**
- Wanslea Supervisor, Manager or Coordinator
  - Reception staff at any Wanslea office
- By Phone:**
- Wanslea Supervisor, Manager or Coordinator
  - Wanslea Central Office on 9245 2441
- By Mail:**
- Wanslea - Private and Confidential – Attention Child Safe
  - PO Box 211 Scarborough Beach Road, Scarborough WA 6922
- By Email:**
- Wanslea Supervisor, Manager or Coordinator
  - Wanslea Central Office: [quality@wanslea.asn.au](mailto:quality@wanslea.asn.au)

**Wanslea Website:** [www.wanslea.asn.au/wanslea/contact/](http://www.wanslea.asn.au/wanslea/contact/)

**Found under 'Contact' – 'Feedback and Complaints'**

## **After Hours- Western Australia**

- Emergency Police, Fire or Ambulance - call 000
- Police Assistance – call 131 444
- Crisis Care - call (08) 9223 1111; 1800 199 008 (country free call); 13 14 50 translating and interpreting service

## **Next Steps**

- Your concern or complaint will be looked into by Wanslea workers
- You will be contacted within two working days to tell you how your concern will be handled
- Concerns and complaints will be attended to and you will be informed of the outcome

