

CAA_Episode-01-Full-Episode_V7
Described Video Transcript

00:00:00:01 - 00:00:03:01

(DESCRIBED VIDEO)

A collection of cartoon houses appears on screen
The CAA Calling All Neighbours logo is displayed

00:00:03:01 - 00:00:13:07

(MUSIC)

(DESCRIBED VIDEO)

A timer appears on screen, counting down from 10:00 seconds

00:00:13:07 - 00:00:20:09

(BELL RINGS)

(DESCRIBED VIDEO)

The timer reaches 00:00 and disappears
Text appears in its place

TEXT ON SCREEN - The show is starting

00:00:20:09 - 00:00:26:17

[NARRATOR]

Whether right next door, across the country, or at the side of the road, good neighbours can be found just about anywhere.

(DESCRIBED VIDEO)

Blue bars swipe across the screen

(DESCRIBED VIDEO)

Pictures of zoo animals appear on a white and blue spotted background

00:00:26:17 - 00:00:34:12

[NARRATOR]

CAA proudly presents, Calling All Neighbours, an online series hosted by our CAA partners, experts, and community members.

(DESCRIBED VIDEO)

The CAA Calling All Neighbours logo is displayed on the white and blue spotted background

TEXT ON SCREEN - CAANEIGHBOURS.CA

00:00:34:12 - 00:00:36:16

(MUSIC)

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:00:36:16 - 00:00:41:17

[NARRATOR]

Being a good neighbour is more than just human nature, it's mother nature.

(DESCRIBED VIDEO)

A rhinoceros grazes

(DESCRIBED VIDEO)

A porcupine eats a piece of fruit

(DESCRIBED VIDEO)

Fish swim

00:00:41:17 - 00:00:48:10

[NARRATOR]

And thanks to our partners at the Toronto Zoo, we have the chance to see how these animals live together in harmony.

(DESCRIBED VIDEO)

An alligator swims in water

(DESCRIBED VIDEO)

A golden lion tamarin sits by a feeder

(DESCRIBED VIDEO)

Turtles swim together by rocks

(DESCRIBED VIDEO)

A large school of fish swims

00:00:48:10 - 00:00:55:23

[NARRATOR]

On today's episode, we get to meet the western lowland gorilla family, and learn how they support one another as a tight family unit.

(DESCRIBED VIDEO)

A small turtle swims over a grid

(DESCRIBED VIDEO)

A family of gorillas walks inside of an enclosure

(DESCRIBED VIDEO)

A gorilla walks onto a net

(DESCRIBED VIDEO)

Two gorillas eat together

(DESCRIBED VIDEO)

A young gorilla climbs onto an older gorilla's back

00:00:55:23 - 00:01:02:05

[NARRATOR]

Next, just as CAA protects their members, the Toronto Zoo works hard to protect animal populations.

(DESCRIBED VIDEO)

Angie feeds rhinoceroses from a bucket

(DESCRIBED VIDEO)

A baby ferret sits beside a toy

00:01:02:05 - 00:01:12:01

[NARRATOR]

We sit down with expert zoo keeper, Brent, to learn how the zoo is a part of a conservation community, helping at risk or critically endangered animals get back to their natural habitats.

(DESCRIBED VIDEO)

Brent sits for an interview

(DESCRIBED VIDEO)

A zoo keeper walks through an enclosure

(DESCRIBED VIDEO)

Zoo keepers carry buckets in an enclosure

(DESCRIBED VIDEO)

A zoo keeper holds a cage with a ferret inside of it

(DESCRIBED VIDEO)

A ferret sits on a rock

(DESCRIBED VIDEO)

A young gorilla hangs onto a ball

00:01:12:01 - 00:01:26:11

[NARRATOR]

And finally, what does it mean to be a good neighbour? We take a look at some unlikely friendships to see how a community of different species can help each other thrive. All of this, and more, starts right now.

(DESCRIBED VIDEO)

A zoo keeper feeds a bird

(DESCRIBED VIDEO)

A bird sits on a branch

(DESCRIBED VIDEO)

Alligators swim in water

(DESCRIBED VIDEO)

A porcupine sits on a branch and eats while two birds watch from above

(DESCRIBED VIDEO)

Two birds fight over a piece of food

(DESCRIBED VIDEO)

A pink bird stands on the ground

(DESCRIBED VIDEO)

A small monkey climbs a branch

(DESCRIBED VIDEO)

A bird flies up into the air

(DESCRIBED VIDEO)

Blue bars scroll down the screen

00:01:26:11 - 00:01:27:11

(MUSIC)

(DESCRIBED VIDEO)

The CAA Calling All Neighbours logo appears on the white and blue spotted background

00:01:27:11 - 00:01:31:21

[NARRATOR]

Over the past year, the meaning of home has become even more important.

(DESCRIBED VIDEO)

An aerial shot of a neighbourhood

00:01:31:21 - 00:01:39:19

[NARRATOR]

Much like our animal friends, our homes are our habitats, where we eat, sleep, work and play.

(DESCRIBED VIDEO)

A bird walks along a log

(DESCRIBED VIDEO)

A family runs into their house

(DESCRIBED VIDEO)

A family eats dinner together at a table

(DESCRIBED VIDEO)

A woman sleeps in her bed

(DESCRIBED VIDEO)

A woman uses a laptop as children run around her

(DESCRIBED VIDEO)

Two girls play video games together

00:01:39:19 - 00:01:53:19

[NARRATOR]

CAA and the Toronto Zoo are here to show you some very special families living together under one roof, including their western lowland gorillas. Here is their zoo keeper, Sue Eberth, to tell us more.

(DESCRIBED VIDEO)

Two rhinos graze in their enclosure

(DESCRIBED VIDEO)

Monkeys sit on a branch

(DESCRIBED VIDEO)

Two birds hop together on a branch

(DESCRIBED VIDEO)

A gorilla chews a stick

(DESCRIBED VIDEO)

A young gorilla sits on the back of an older gorilla

(DESCRIBED VIDEO)

A young gorilla eats lettuce

(DESCRIBED VIDEO)

Gorillas sit together

(DESCRIBED VIDEO)

Blue bars pass across the screen

00:01:53:19 - 00:02:32:07

[SUE]

Our gorilla family consists of five individuals, the first being the silverback, which is Charles. He is 49 years old. His role is to look after everyone, and be the disciplinarian when needed. Then we have his dominant female, which is Ngozi, who is 23 years old, and she is the mom to the two little ones. Charlie, the baby, catches everyone's eye. She's always playful, might be banging on the window. She loves her visitors. And little Nneka is a very good big sister to her. And then we have Jahari, who is going to be 20 years old on Mother's Day, in May.

(DESCRIBED VIDEO)

Sue sits for an interview

TEXT ON SCREEN - Susan Eberth

Keeper, African Rainforest Pavilion - Toronto Zoo

(DESCRIBED VIDEO)

Pictures of the gorillas appear over a white and blue cloud background

TEXT ON SCREEN - Charles, 49

Ngozi, 23

Charlie, 2

Nneka, 7

Johari, 19

00:02:32:07 - 00:02:41:09

[NARRATOR]

A family of five, all of different ages, and just like us, the younger they are, the more mischief they cause.

(DESCRIBED VIDEO)

Blue bars pass across the screen

(DESCRIBED VIDEO)

The gorillas play together

00:02:41:09 - 00:03:05:17

[SUE]

Age affects the personality quite a bit. Say for instance you have a young silverback. They're more boisterous when they're in their teenagers, early 20's. They have a lot more energy, and they might be a little bit more punky, so to speak, whereas when they get older, like Charles at 49, he's a lot more laid back. He spends a lot of time just resting. He gets out and walks around, and looks and does things too, but...

(DESCRIBED VIDEO)

A gorilla eats leaves

(DESCRIBED VIDEO)

Sue sits for an interview

(DESCRIBED VIDEO)

A gorilla walks in the enclosure

(DESCRIBED VIDEO)

Charles sits and plays in a bucket

(DESCRIBED VIDEO)

Sue - Interview

00:03:05:17 - 00:03:06:09

[CREW]

So sorry!

00:03:06:09 - 00:03:07:17

[SUE]

That's okay!

(LAUGHING)

(DESCRIBED VIDEO)

Charles bangs on the window and runs away

00:03:07:17 - 00:03:22:10

(MUSIC)

(DESCRIBED VIDEO)

A young gorilla climbs onto an older gorilla's back

(DESCRIBED VIDEO)

A gorilla watches as Sue sits in the foreground

(DESCRIBED VIDEO)

A gorilla walks inside the enclosure

(DESCRIBED VIDEO)

A gorilla runs past the camera

(DESCRIBED VIDEO)

Gorillas play together

00:03:22:10 - 00:03:26:09

[CREW]

Alright, this is the Family Dynamic, take two. Clap!

(DESCRIBED VIDEO)

A gorilla walks up the hill inside the enclosure

(DESCRIBED VIDEO)

Sue sits for the interview, visible through the viewfinder on the camera

00:03:26:09 - 00:03:29:06

(CLAP)

(DESCRIBED VIDEO)

Sue claps her hands

00:03:29:06 - 00:04:00:21

[SUE]

As you just were watching, Nneka and Charlie were playing, and a little roughhousing a little bit, and Johari was sitting on the tree log, watching. So, Ngozi, the mother, came walking on over to see what was going on, and instantly Johari got off the log, and she walked away, and that's how Ngozi displaces her. Mom might be coming over a little angry, we're not sure, so she's

going to get out of the way, and not get into the altercations with Ngozi. In fact, Ngozi just came over to see what her daughters were doing, and she walked back away.

(DESCRIBED VIDEO)

Sue - Interview

00:04:00:21 - 00:04:23:10

[SUE]

Gorillas are very intelligent beings, and they're very emotional as well. When the two little sisters play, Nneka and Charlie, you'll see some roughhousing, and some laughter actually. They laugh with each other as they play. And then they'll often hug one another too, and you'll get to see that. So, they're very close. It's a very intense family unit.

(DESCRIBED VIDEO)

A gorilla looks around

(DESCRIBED VIDEO)

Charlie and Nneka play in the enclosure

(DESCRIBED VIDEO)

A gorilla chews a stick

00:04:23:10 - 00:04:43:08

[SUE]

And again, one individual is just as important as the next, and they will defend each other with their lives if they have to. So, moms are very important to the little ones. Their childhoods are very long, and they do learn from each other, so it's very important that they stay with the family unit for as long as they can.

(DESCRIBED VIDEO)

A gorilla grazes in between rocks

(DESCRIBED VIDEO)

Gorillas sit together

(DESCRIBED VIDEO)

A young gorilla plays with a ball

(DESCRIBED VIDEO)

A young gorilla plays with a tube

00:04:43:08 - 00:05:03:18

[SUE]

What you learn from watching gorillas, for me anyway, is exactly how to be just relaxed, calm, appreciative of what's around you. They love their families, they look after their family with all they have. So, Charles, as I said before, his main focus is the care and safety of his family.

(DESCRIBED VIDEO)

Sue - Interview

(DESCRIBED VIDEO)

A gorilla chews on a stick

(DESCRIBED VIDEO)

A gorilla plays with block on a rope

(DESCRIBED VIDEO)

Charles sits and eats

00:05:03:18 - 00:05:25:12

[SUE]

So, western lowland gorillas are critically endangered, and the reason that is is because of the deforestation that is happening over in Africa, the bushmeat prices, which is poaching, climate change, and disease. And one of the ways you can help these critically endangered species like Johari behind me here is by recycling your used cell phone.

(DESCRIBED VIDEO)

Sue - Interview

00:05:25:12 - 00:05:42:10

[SUE]

That's the reason why we collect used cell phones is because there's a mineral inside each phone. It's mined heavily in the Democratic Republic of Congo, which is prime gorilla habitat. So, by recycling our phones as much as we can, we can reduce some of that deforestation.

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

An animated cellphone with a video of a gorilla playing appears next to a shot of Sue giving her interview over a white and blue cloud background

00:05:42:10 - 00:06:07:00

[SUE]

You can also help by just simply visiting our zoo. As accredited zoos across the world, we all do our part to help the species in the wild. As part of our mandate, we have to help them. So, just by simply coming in to visit, and by recycling your cell phones, there's two ways right there to just do as much as we possibly can to keep these endangered animals on the planet with us.

(DESCRIBED VIDEO)

An animated smart phone with video of zoo keepers working, and different animals at the zoo, appears next to a blue bubble with white text and a box where Sue gives her interview

TEXT ON SCREEN - Ways to Help

Recycle your old phones through the Phones Apes program at the Toronto Zoo

Visit accredited zoos like the Toronto Zoo

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:06:07:00 - 00:06:25:16

[NARRATOR]

Charles and his family laugh, play, and learn together. Their love for one another is strong, and together they thrive. Just like the gorillas, the Toronto Zoo works hard for all of the animals in their care, big and small.

(DESCRIBED VIDEO)

The gorillas walk around the enclosure

(DESCRIBED VIDEO)

The gorillas eat

(DESCRIBED VIDEO)

A gorilla sits by a rock

(DESCRIBED VIDEO)

Rhinoceroses walk around their exhibit

(DESCRIBED VIDEO)

A small turtle swims

(DESCRIBED VIDEO)

A blue bar swipes over the screen

(DESCRIBED VIDEO)

The CAA Calling All Neighbours logo appears

(MUSIC)

00:06:25:16 - 00:06:44:20

[NARRATOR]

For many of the animals at the Toronto Zoo, the idea of home has taken on a whole new meaning. Just as CAA looks out for their members, the Toronto Zoo goes to extreme lengths to keep their animals safe, with the end goal, no matter many years it may take, to try and reintroduce some of these animals back into their natural habitats.

(DESCRIBED VIDEO)

A gorilla hangs off of a ball on a rope

(DESCRIBED VIDEO)

A fish swims

(DESCRIBED VIDEO)

A bird picks up a leaf from the ground

(DESCRIBED VIDEO)

A gorilla sits in its enclosure

(DESCRIBED VIDEO)

An alligator swims

(DESCRIBED VIDEO)

A small monkey sits on a tree branch

00:06:44:20 - 00:06:51:03

[NARRATOR]

This is the story of the black-footed ferrets, and their journey back to their own natural neighbourhood.

(DESCRIBED VIDEO)

A ferret sits in a cage being held up by a zoo keeper

(DESCRIBED VIDEO)

A baby ferret sits next to a toy

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:06:51:03 - 00:07:21:23

[BRENT]

A Species Survival Plan, or SSP as we usually refer to them at the zoo, is essentially a zoo dating service where zoos work together to match up animals from across accredited zoos in North America to make sure the population is as healthy as it can be in the future. So, the SSPs serve as basically an insurance population, or a lifeboat, to keep as much genetic material afloat while we work at addressing the problems that they're facing in the wild.

(DESCRIBED VIDEO)

Brent - Interview

TEXT ON SCREEN - Brent Huffman
Lead Keeper of Mammals - Toronto Zoo

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:07:21:23 - 00:07:30:19

[BRENT]

We work with a lot of species in Species Survival Plans, or SSPs. Right now the number is about 130 different species at the zoo.

(DESCRIBED VIDEO)

Shots of animals appear next to a blue bubble with white text; Brent speaks from a box on the upper right corner

TEXT ON SCREEN - The Toronto Zoo participates in 130 Species Survival Plan Programs.

00:07:30:19 - 00:07:56:04

[BRENT]

Some of the other breeding programs that we are a part of, that are really well developed to the point of we're regularly releasing animals to the wild are Vancouver Island marmots, which are Canada's most endangered mammal. We work with Puerto Rican crested toads, and very recently we had a cheetah who is connected to the Toronto Zoo be sent back to Africa for release into a reserve there.

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

Brent - Interview

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

A shot of an Vancouver Island Marmot appears next to a blue bubble with white text; the animal picture and text change to toads and cheetah as Brent speaks
Brent speaks from a box on the upper right

TEXT ON SCREEN - Vancouver Island Marmots

Puerto Rican Crested Toad

Cheetah

00:07:56:04 - 00:08:03:08

[BRENT]

They're all a little bit different. One of the coolest ones that I'm most proud of is our work with the black-footed ferrets.

(DESCRIBED VIDEO)

Brent - Interview

00:08:03:08 - 00:08:35:01

[BRENT]

Black-footed ferrets are a really interesting animal in that they were thought to be extinct. They thought there were no black-footed ferrets left in the world in the 1970s. And then, in the early 1980s, they found a very small population of about 18 of them, and at that point they decided to bring all of those animals into human care to try and get their numbers up so they didn't disappear entirely. And the SSP is the framework that allowed that to happen.

(DESCRIBED VIDEO)

A black-footed ferret pops up from a hole in a board

(DESCRIBED VIDEO)

A ferret sits in a cage

(DESCRIBED VIDEO)

A ferret plays with a toy in an enclosure

(DESCRIBED VIDEO)

Brent - Interview

(DESCRIBED VIDEO)

Zoo staff members work on a ferret

00:08:35:01 - 00:08:44:16

[BRENT]

There have been over 10,000 babies born as part of the black-footed ferret SSP, and over 500 of those have been born right here at the Toronto Zoo.

(DESCRIBED VIDEO)

A shot of baby ferrets appears next to a blue text bubble and Brent speaks from the right

TEXT ON SCREEN - Over 10,000 ferrets born as part of the Species Survival Plan® Program
Over 500 ferrets born at the Toronto Zoo

00:08:44:16 - 00:09:10:10

[BRENT]

We actually have very dedicated facilities for ferrets. It's something that a visitor to the zoo is never going to see because the ferrets are being bred for release to the wild, and we have to make sure that they are not used to people, which is the opposite of a lot of animals here at the zoo, where being used to people helps keep them calmer and more comfortable. And they have to be protected from disease.

(DESCRIBED VIDEO)

A shot of a ferret in its enclosure over a blue and white background; Brent speaks from the box on the right

(DESCRIBED VIDEO)

A ferret exits from a tube

(DESCRIBED VIDEO)

Zoo keepers release a ferret from a carrier

(DESCRIBED VIDEO)

Ferrets pop out of a hole in the ground

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

Brent - Interview

00:09:10:10 - 00:09:23:19

[BRENT]

So our ferrets are in an isolated barn. There's only a handful of keepers that work in there. They have to shower in, change their clothes entirely, so that nothing is coming in to the ferrets to make sure that they don't get sick.

(DESCRIBED VIDEO)

Shots of zoo keepers working in a lab appear over a white background; Brent speaks from the box on the right

(DESCRIBED VIDEO)

A shot of a zoo keeper holding a ferret

(DESCRIBED VIDEO)

A shot of a zoo keeper working on a ferret

(DESCRIBED VIDEO)

A medical procedure is done on a ferret

(DESCRIBED VIDEO)

A blue bar swipes across the screen

00:09:23:19 - 00:10:00:10

[BRENT]

And it's not just a matter of taking zoo born ferrets and dumping them out into prairie dog town. When they leave the Toronto Zoo, they go to what's basically called boot camp, where they are fed prairie dog meat, so they get... They know what they're supposed to be eating in the wild. They have to learn how to hunt. And once they're released, they're tracked and monitored to make sure that the populations are doing okay, and it allows us to adjust the reintroduction efforts to make sure that we are, we're actually going to be successful in the long run.

(DESCRIBED VIDEO)

Brent - Interview

(DESCRIBED VIDEO)

A shot of a zoo keeper holding a ferret over a blue and white background; Brent speaks from the box on the right

(DESCRIBED VIDEO)

A shot of a ferret sitting outside of a carrier in a field

(DESCRIBED VIDEO)

A shot of a ferret sitting on the ground

(DESCRIBED VIDEO)

A zoo keeper sits next to a carrier, with ferrets looking at him

(DESCRIBED VIDEO)

A shot of a ferret poking its head out of the ground

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:10:00:10 - 00:10:22:06

[BRENT]

As we move forward with these programs, things are always, always changing. We recently reintroduced some black-footed ferrets into Grasslands National Park in Saskatchewan, which is the first time in many decades that black-footed ferrets have lived in the wild in Canada, and as we monitored them, unfortunately the population kept declining.

(DESCRIBED VIDEO)

Brent - Interview

00:10:22:06 - 00:10:57:15

[BRENT]

And so, as part of the monitoring process, we're looking at at what point are they not surviving? Because once we identify those threats, we can adjust, we can figure out if the ferrets that are coming to Canada need to go through a different boot camp. One of the most important messages that I feel kind of goes unrecognized is how much zoos have changed over the past several decades. And whereas once zoos were almost in competition with each other, now our efforts are so collaborative.

(DESCRIBED VIDEO)

A night vision shot of baby ferrets sleeping together inside of a den

(DESCRIBED VIDEO)

Brent - Interview

00:10:57:15 - 00:11:06:22

[BRENT]

We work together sharing resources, what we've learned, moving animals around to make sure that the animals are the ones that are benefiting the most.

(DESCRIBED VIDEO)

A zoo keeper walks through an enclosure carrying a bin of food

(DESCRIBED VIDEO)

A gorilla carries its baby on its back

(DESCRIBED VIDEO)

A zoo keeper holds up a ferret in a cage

(DESCRIBED VIDEO)

Ferrets sit together

00:11:06:22 - 00:11:25:20

[BRENT]

Bringing animals from the wild to save them from extinction, caring for them here at the zoo, and to the point where we're actually able to send them back to the wild to repopulate their ancestral homes, is tremendously rewarding. It's why we're all here.

(DESCRIBED VIDEO)

Brent - Interview

(DESCRIBED VIDEO)

A turtle swims

(DESCRIBED VIDEO)

A golden lion tamarin sits on a branch

(DESCRIBED VIDEO)

Two birds play on a branch

(DESCRIBED VIDEO)

Brent - Interview

(DESCRIBED VIDEO)

Blue bars swipe across the screen

(DESCRIBED VIDEO)

The CAA Calling All Neighbours logo appears

(MUSIC)

00:11:25:20 - 00:11:34:09

[NARRATOR]

The power of animals can mean so many things. From their might, to their intellect, to their voice.

(WOLF HOWLS)

(DESCRIBED VIDEO)

A bear walks next to a river

(DESCRIBED VIDEO)

Dolphins swim underwater

(DESCRIBED VIDEO)

A wolf walks through the grass

00:11:34:09 - 00:11:54:06

[NARRATOR]

But animals also have the great power to love and to connect. Here at the zoo, rhinos are compassionate and social animals, and care deeply about those in their social structure - including humans. We can learn about the positive impact that these animals have had on visitors, and their mental health.

(DESCRIBED VIDEO)

Deer sit in a field

(DESCRIBED VIDEO)

Rhinos walk in their enclosure

(DESCRIBED VIDEO)

The rhinos eat

(DESCRIBED VIDEO)

Angie stands with the rhinos

(DESCRIBED VIDEO)

The rhinos eat in their enclosure

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:11:54:06 - 00:12:11:13

[ANGIE]

We have two greater one-horned rhinos on exhibit right now. You can see Ashakiran, who is the mom. She's a 16 year old female, and she currently weighs 4,200 pounds. Her son, who's busy pigging out on the other side of the exhibit, is three years old, and he currently weighs just over 3,000 pounds.

(DESCRIBED VIDEO)

Angie interviews in front of the rhino exhibit

TEXT ON SCREEN - Angie Snowie

Keeper, Indo-Malaya - Toronto Zoo

00:12:11:13 - 00:12:29:23

[ANGIE]

I basically call them... They're like giant dogs. One thing that's really handy is they actually have super sensitive skin, and because of that they actually love to be petted. So, they have a lot of blood vessels and nerve endings right at the surface of their skin. We do train through positive reinforcement as well, so other behaviours that they can learn.

(DESCRIBED VIDEO)

Angie feeds the rhinos

00:12:29:23 - 00:12:34:14

[ANGIE]

Can you open your mouth? Okay! Very good.

(DESCRIBED VIDEO)

Angie gets the rhino to open its mouth for a treat

00:12:34:14 - 00:12:58:06

[ANGIE]

They enjoy our company, they enjoy training. They understand that we have petting hands. Some of them take a little more understanding than others. Don't get me wrong, I would never head to India, jump off in a little car and start trying to feed a rhino some produce. All of the rhinos that we have here at the zoo were born in a zoo setting, so they understand how to interact with people.

(DESCRIBED VIDEO)

Angie continues to feed the rhinos

(MUSIC)

00:12:58:06 - 00:13:11:12

[NARRATOR]

Despite their size, and massive weight, the zoo has created a safe way for visitors to get up close and personal with these majestic and magnificent animals, a memory that so many visitors will never forget.

(DESCRIBED VIDEO)

The rhinos exit to the outer part of their enclosure

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:13:11:12 - 00:13:38:10

[ANGIE]

So, the Toronto Zoo has a program that's called Wild Encounters, and that allows visitors to be able to participate in experiences with the animals up close and personal. So, we have one with the greater one-horned rhino, and we also do it with the tigers, and we also do them with the clouded leopards in this area. There's a ton of other animals on site that are also part of the Wild Encounter program, so you definitely want to check the website to see which animals are on board.

(DESCRIBED VIDEO)

Shots of animals - a kangaroo, a giraffe, a zebra, and a large elk - at the zoo appear next to the Go Behind The Scenes at Wild Encounters logo; Angie speaks from a box on the upper right

(DESCRIBED VIDEO)

Angie - Interview

00:13:38:10 - 00:13:51:11

[ANGIE]

It's hard to have a bad day when you finally get here. The morning can be terrible, the drive can be horrible, but by the time I get here, and I actually just walk in the building, and even just say good morning, everything kind of changes.

(DESCRIBED VIDEO)

Angie - Interview

(DESCRIBED VIDEO)
Angie feeds the rhinos

00:13:51:11 - 00:14:02:20

[ANGIE]

And I've seen it here at the zoo too during those Wild Encounters. We'll have people that have never seen a rhino before, and they're just absolutely amazed. Whatever's happened in their day has drifted away as well.

(DESCRIBED VIDEO)
Visitors feed a kangaroo

(DESCRIBED VIDEO)
A penguin sits on a barrel

(DESCRIBED VIDEO)
People smile at the penguin

(DESCRIBED VIDEO)
People watch as a zoo keeper feeds a rhino

(DESCRIBED VIDEO)
People watch as a zoo keeper feeds a zebra

00:14:02:20 - 00:14:23:10

[ANGIE]

So, there's really nothing better than doing a behind the scenes tour, or one of the Wild Encounters when you've got little kids involved, and you can see their trepidation of coming up and petting or feeding. This thing is giant! And when they finally make that step, and actually lay their hands on, or go ahead and try to feed the rhino, all you hear is that kid talking, "Mom, Mom, Mom!" as they're leaving the exhibit.

(DESCRIBED VIDEO)
Angie - Interview

(DESCRIBED VIDEO)
A zoo keeper holds up a parrot for visitors

(DESCRIBED VIDEO)
Visitors feed a giraffe

(DESCRIBED VIDEO)
Visitors take a selfie with the giraffe

(DESCRIBED VIDEO)
Angie - Interview

00:14:23:10 - 00:14:42:18

[ANGIE]

You hear it all the time. It always feels great when you hear kids shouting, "Rhino! Rhino!" It means they're paying attention, and they're actually looking at this animal as opposed to just breezing by the exhibit. It's those moments that warm my heart because I feel like I've probably helped to convert this little guy into someone who's going to be a rhino warrior one day, and help save these animals.

(DESCRIBED VIDEO)

The rhino eats

(DESCRIBED VIDEO)

A zoo keeper scrubs the rhino with a broom

(DESCRIBED VIDEO)

A hippopotamus opens its mouth for food, showing food already in its mouth; the zookeeper touches its tooth

(DESCRIBED VIDEO)

A zoo keeper feeds a hippo

(DESCRIBED VIDEO)

The hippo chews

(DESCRIBED VIDEO)

Angie - Interview

(DESCRIBED VIDEO)

A rhino eats in its enclosure

00:14:42:18 - 00:14:46:04

(MUSIC)

00:14:46:04 - 00:15:25:22

[ANGIE]

So, there are five species of rhino left on the planet, and three of the five are considered to be critically endangered. They all need our help. Currently, rhinos are being killed at a crazy rate of up to three animals every day for their horns. And every little bit that the public can do to help save these rhinos goes a long way, whether that's coming to the zoo and visiting the animals and listening to a keeper talk. You're going to go home and spread that information. Whether it's donating some money to the zoo, or the International Rhino Foundation. We support both. Or doing your own fundraising as well.

(DESCRIBED VIDEO)

Angie - Interview

(DESCRIBED VIDEO)

A zebra walks past two rhinos in a field

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

Angie speaks from a box on the upper left corner

Text appears on screen

TEXT ON SCREEN - Ways to Help

Visit AZA or CAZA accredited zoos and aquariums like the Toronto Zoo

Spread the information about the rhinos

Donate to the Toronto Zoo Wildlife Conservancy, or other accredited zoos

Donate directly through the International Rhino Foundation

(DESCRIBED VIDEO)

A blue bar swipes across the screen

00:15:25:22 - 00:15:41:01

[NARRATOR]

This mother and son rhino spend so much time together, but they don't live alone. The cattle egret is an integral part of their thriving habitat. This is just one example of the many animals at the Toronto Zoo that share a home.

(DESCRIBED VIDEO)

The rhinos eat in their enclosure

(DESCRIBED VIDEO)

An egret sits on a branch in the rhino enclosure

00:15:41:01 - 00:15:46:17

(MUSIC)

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(DESCRIBED VIDEO)

The CAA Calling All Neighbours logo appears

(DESCRIBED VIDEO)

A gorilla plays with a tube

00:15:46:17

[NARRATOR]

CAA is celebrating good neighbours, and now in these stay at home times, neighbours are more important than ever before. And just like us humans, the animals at the Toronto Zoo rely on each other to support their friendly neighbourhood habitats.

(DESCRIBED VIDEO)

Rhinos walk around their enclosure

(DESCRIBED VIDEO)

A school of fish swims

(DESCRIBED VIDEO)

A snake sits coiled on the ground

(DESCRIBED VIDEO)

An alligator sits in the water

(DESCRIBED VIDEO)

A lizard sits in its enclosure

00:16:01:21 - 00:16:03:18

(MUSIC)

(DESCRIBED VIDEO)

A bird walks along a log

00:16:03:18 - 00:16:09:20

[NARRATOR]

This is the story of how the most unlikely of neighbours can help each other thrive.

(DESCRIBED VIDEO)

A bird walks in its enclosure

(DESCRIBED VIDEO)

A porcupine eats while two birds sit on the branch above it

00:16:09:20 - 00:16:19:02

[MANDY]

So, mixed enclosures are where we exhibit multiple different types of species in one habitat. Here in the Americas Pavilion, we have a few different mixed exhibits.

(DESCRIBED VIDEO)

Mandy sits for an interview

TEXT ON SCREEN - Mandy Corbett

Keeper, Americas - Toronto Zoo

00:16:19:02 - 00:16:25:04

[MANDY]

We have a bird apiary that has multiple different species of birds that are from Central America.

(DESCRIBED VIDEO)

An orange bird walks along a branch

(DESCRIBED VIDEO)

A bird walks along the ground

00:16:25:04 - 00:16:37:17

[MANDY]

We also have a mixed porcupine exhibit. So, we have a prehensile-tailed porcupine, two plush-crested jays, and elegant crested tinamou, and those are all animals that would live in South America.

(DESCRIBED VIDEO)

Mandy - Interview

(DESCRIBED VIDEO)

A porcupine eats a snack on a branch

(DESCRIBED VIDEO)

Two birds play on a branch together

(DESCRIBED VIDEO)

A bird walks along the ground

00:16:37:17 - 00:16:43:09

[MANDY]

We also have a mixed exhibit with a sloth and some of our monkeys, our golden lion tamarins.

(DESCRIBED VIDEO)

A sloth hangs from a branch

(DESCRIBED VIDEO)

A golden lion tamarin sits on a rope

00:16:43:09 - 00:16:47:06

[MANDY]

We also have some small birds that live loose in the aviary as well.

(DESCRIBED VIDEO)

A bird sits on a feeder in the enclosure

00:16:47:06 - 00:17:01:14

[MANDY]

So, when we're choosing which types of animals are going to live together in a mixed exhibit, we want to make sure that they're animals that are going to get along with each other, that we're not putting predators and prey species together, but we also think about where the animals will live so the animals can share the space harmoniously.

(DESCRIBED VIDEO)

Mandy - Interview

00:17:01:14 - 00:17:22:11

[MANDY]

So, for example, in our mixed porcupine and plush-crested jay exhibit, we have the jays that like to live up in the trees, and they're active mostly during the daytime. And we also have our

porcupine, and she's active mostly at nighttime. So, that way they can kind of share the exhibit, and they're not fighting over different spaces at the same time.

(DESCRIBED VIDEO)

The crested jays sit on a branch as the porcupine eats on a lower branch

(DESCRIBED VIDEO)

The jays sit on a branch

(DESCRIBED VIDEO)

Mandy - Interview

(DESCRIBED VIDEO)

The porcupine eats while sitting on the branch

(DESCRIBED VIDEO)

Mandy - Interview

00:17:22:11 - 00:17:28:11

[MANDY]

And then we also have our tinamou, who is a ground dwelling bird, and he makes the best use of the bottom of the exhibit.

(DESCRIBED VIDEO)

A shot of the sign that shows the animals in the exhibit

(DESCRIBED VIDEO)

The tinamou walks on the ground of the enclosure

00:17:28:11 - 00:17:41:10

[MANDY]

So, definitely sometimes the animals will help out each other in different ways, and in other exhibits, we've also seen our sloth interact with some of our smaller primates, and the babies have even been seen riding along on her back.

(DESCRIBED VIDEO)

Turtles swim next to rocks

(DESCRIBED VIDEO)

A monkey sits on a branch

(DESCRIBED VIDEO)

The sloth moves along the branch

(DESCRIBED VIDEO)

Mandy - Interview

00:17:41:10 - 00:17:47:23

(MUSIC)

(DESCRIBED VIDEO)

A bird shakes its head

(DESCRIBED VIDEO)

A golden lion tamarin hangs from the rope

(DESCRIBED VIDEO)

A monkey sits on a branch

(DESCRIBED VIDEO)

A blue bar swipes across the screen

00:17:47:23 - 00:18:14:03

[MANDY]

So, here at the Toronto Zoo, no resources go to waste. One thing that we'll do is we'll give our porcupine enrichment items, like a piece of browse, and then she'll eat the bark, but sometimes there's little bits that fall off, and then the plush-crested jays will use that as nesting material to build their nests. And then even things like vegetable scraps, like the ends of a head of lettuce, we'll use as enrichment for the monkeys. They really like to fish out mealworms out of the cracks of the lettuce.

(DESCRIBED VIDEO)

Shots of animals appear next to a text bubble; Mandy speaks from the box on the right

TEXT ON SCREEN - Making the Most of Each Habitat

Animals share resources and use different parts of the habitat for their specific needs. A successful habitat is one where nothing goes to waste.

(DESCRIBED VIDEO)

A blue bar swipes across the screen

00:18:14:03 - 00:18:22:10

[MANDY]

And even for things like events. When we have left over t-shirts, we'll give those to animals like the orangutang, and they love to play with them.

(DESCRIBED VIDEO)

Mandy - Interview

(DESCRIBED VIDEO)

A blue bar swipes across the screen

(MUSIC)

00:18:22:10 - 00:18:34:02

[NARRATOR]

These mixed habitats show the various ways that animals can share a space and live harmoniously, no matter how big or small. Angie explains how the rhinos experience this as well.

(DESCRIBED VIDEO)

Turtle swims next to an alligator

(DESCRIBED VIDEO)

A turtle swims in a cage

(DESCRIBED VIDEO)

A turtle swims in a tank

(DESCRIBED VIDEO)

Angie feeds the rhinos

00:18:34:02 - 00:18:56:20

[ANGIE]

So, that's a cattle egret, but these guys play a pretty big role. They have a symbiotic relationship with the rhinos. In the building here in the summertime, a lot of flies start to gather, and these guys do eat a lot of the insects, and that's the relationship they have with the rhinos. The flies like to bite the rhinos to get at their blood, which feeds the fly, irritates the rhinos.

(DESCRIBED VIDEO)

A cattle egret sits on a branch in the rhino exhibit

(DESCRIBED VIDEO)

A rhino looks for food on the ground

(DESCRIBED VIDEO)

Angie - Interview

(DESCRIBED VIDEO)

The rhinos leave their enclosure

(DESCRIBED VIDEO)

Angie - Interview

00:18:56:20 - 00:19:12:06

[ANGIE]

So, having the egrets around, egrets will hang around near the rhinos, or on top of them, stand on them or beside them, and they actually eat the flies. And so, the rhinos are very happy to have the egrets hanging out with them because that means every fly the egret catches, it's not biting the rhino and bothering them.

(DESCRIBED VIDEO)

Angie - Interview

(DESCRIBED VIDEO)

The rhinos eat

(DESCRIBED VIDEO)

The egret sits on the branch over the rhinos

(DESCRIBED VIDEO)

Angie - Interview

00:19:12:06 - 00:19:14:08

(MUSIC)

(DESCRIBED VIDEO)

A bird sits on a branch

00:19:14:08 - 00:19:28:17

[MANDY]

Here at the zoo, a really great neighbourly habitat would be a habitat where all the animals are interacting with each other in a harmonious way, they're sharing all their resources and their food, and making the best use of the habitat.

(DESCRIBED VIDEO)

A monkey climbs onto a log

(DESCRIBED VIDEO)

Mandy - Interview

(DESCRIBED VIDEO)

Mandy feeds a bird

(MUSIC)

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:19:28:17 - 00:19:39:16

[NARRATOR]

We hope you enjoyed today's episode. And remember, on your next visit to the Toronto Zoo, show your CAA membership card, and receive a 10% discount on regular priced admission.

(DESCRIBED VIDEO)

Blue text appears on screen

TEXT ON SCREEN - Save 10% on regular-priced admission at the Toronto Zoo when you show your CAA Membership card at the gate.

(Disclaimers)

(DESCRIBED VIDEO)

Blue bars swipe across the screen

00:19:39:16 - 00:19:55:11

[NARRATOR]

On the next episode of Calling All Neighbours, summer weather means more time spent on the move, whether by road, by path, or by foot. We call on the experts to prepare you for your summer adventures.

(DESCRIBED VIDEO)

A shot of the sun shining

(DESCRIBED VIDEO)

A man works on his car with the hood up

(DESCRIBED VIDEO)

A man crosses a street

(DESCRIBED VIDEO)

A woman pushes her bike across a street

(DESCRIBED VIDEO)

A woman drives her car

(DESCRIBED VIDEO)

A woman rides her bike along a path

(DESCRIBED VIDEO)

A man waits to cross a road

(DESCRIBED VIDEO)

A mechanic raises a car on a hydraulic lift

(DESCRIBED VIDEO)

A salesman shows brakes to a customer

(DESCRIBED VIDEO)

A mechanic speaks while standing next to a car

00:19:55:11 - 00:20:06:19

[NARRATOR]

Join us on Thursday, June 10th at 8:30 p.m. for a live premiere, and visit caaneighbours.ca for more information on future episodes, and to watch more exclusive zoo content.

(DESCRIBED VIDEO)

Split screen - the CAA Calling All Neighbours logo is displayed next to text

TEXT ON SCREEN - Drive Into Summer
Premieres Thursday June 10th - 8:30PM EDT

Visit caaneighbours.ca for more videos

(Trademark information)

00:20:06:19 - 00:20:12:13
(MUSIC)

(DESCRIBED VIDEO)

Blue bars swipe across the screen

The CAA Calling All Neighbours logo is displayed

Blue bars swipe across the screen

END OF TRANSCRIPT