

Transcript
CAA Ep 4 All The Noise About Car Noise

[Music plays throughout]

[Described video: Blue bars swipe across the screen]

00:00:01 - 00:00:10

Ju >> There's nothing more stressful than hearing a noise coming from your vehicle, especially in winter. In this video, let's cut through all the noise about your car noise.

[Described video: Just stands in the auto shop]

[Text on screen: *Ju Chen; Service Manager at Cochrane Auto; CAA Approved Auto Repair Services Facility*]

00:00:10 - 00:00:16

[Music]

[Transition: Blue bars swipe across the screen]

[Described video: Split screen - The Winter Wise logo and text appear over a white and blue background; the CAA Approved Auto Repair logo appears over a blue background]

[Text on screen: *All The Noise About Car Noise*]

[Transition: Blue bars swipe across the screen]

00:00:16 - 00:00:21

Ju >> Some common noises you may hear in your vehicle while driving - high pitched squealing.

[Described video: Ju stands in the auto shop next to parts on a table]

[Transition: Blue bars swipe across the screen]

[Described video: A sound meter appears over a blue and white background]

00:00:21 - 00:00:32

(SQUEALING)

Ju >> Knocking.

(KNOCKING)

Ju >> Or a droning noise, as if you're on an airplane.

(DRONING)

[Transition: Blue bars swipe across the screen]

00:00:32 - 00:00:39

Ju >> There are two common squealing noises your vehicle can make. One is a brake squeal.

[Described video: Ju stands in the auto shop]

00:00:39 - 00:00:40

(SQUEALING)

[Described video: Ju runs the brake pad over the brake]

00:00:40 - 00:00:49

Ju >> Typically it comes from your brakes. This is a mechanical wear indicator telling you your brake pads should be changed.

[Described video: Ju holds up the brake pad to show the areas of wear]

[Transition: Blue bars swipe across the screen]

[Described video: A used brake pad lies on a table]

[Described video: A fresh brake pad lies on a table]

[Transition: Blue bars swipe across the screen]

00:00:49 - 00:00:54

Ju >> The second squealing usually happens on a cold start up, and it is a lot louder.

[Described video: Ju stands in the auto shop]

[Transition: Blue bars swipe across the screen]

00:00:54 - 00:00:57

Ju >> That is generally coming from your drive belt.

[Described video: A photo of a drive belt is shown over a blue and white background]

[Transition: Blue bars swipe across the screen]

00:00:57 - 00:01:02

Ju >> Another noise you can hear from your vehicle...

[Described video: Ju stands in the auto shop; he knocks on the table]

(KNOCKING)

Ju >> Is a knocking noise.

[Transition: Blue bars swipe across the screen]

00:01:02 - 00:01:05

Ju >> Typically that's coming from your suspension.

[Described video: A photo of a suspension is shown over a blue and white background]

[Transition: Blue bars swipe across the screen]

00:01:05 - 00:01:12

Ju >> Another noise you can hear from your vehicle is a droning noise, sounds similar to being on an airplane. There's two common causes for it.

[Described video: Ju stands in the auto shop]

[Transition: Blue bars swipe across the screen]

00:01:12 - 00:01:20

Ju >> One is from the wheel bearing. When you hit a pothole, it can cause damage to the bearing and result in a droning noise from there on out.

[Described video: A wheel bearing lies on a table]

[Transition: Blue bars swipe across the screen]

[Described video: Ju stands in the auto shop]

[Transition: Blue bars swipe across the screen]

00:01:20 - 00:01:29

Ju >> Another reason would be your tires having improper wear, and that can be a result of improper alignment, or steering and suspension problems.

[Described video: Ju stands in the auto shop]

[Transition: Blue bars swipe across the screen]

00:01:29 - 00:01:43

Ju >> So some items you should have your service professional check on your vehicle before winter would be all fluid levels, tire pressure and condition, suspension, brakes, and battery.

[Described video: Ju stands in the auto shop]

[Transition: Blue bars swipe across the screen]

[Described video: A list appears in a blue bubble over a blue and white background; Ju speaks from the video in the upper right corner]

[Text on screen: *Ask a service professional to check before winter: fluid levels, tire pressure and condition, suspension, brakes, battery*]

[Transition: Blue bars swipe across the screen]

00:01:43 - 00:01:48

Ju >> Before winter, have all your fluids checked, including coolant, by your service professional.

[Described video: Ju uses a flashlight to look under the hood of a car]

[Described video: A full fluid tank inside the car is shown]

[Described video: Ju leans into the engine area]

[Transition: Blue bars swipe across the screen]

00:01:48:18

Ju >> Cochrane Automotive is part of the CAA Approved Auto Repair Service Program, which ensures quality service at fair prices.

[Described video: Exterior shot of Cochrane Automotive, with the CAA Approved Auto Repair Sign]

[Described video: Ju looks at the underside of a car with a flashlight]

[Transition: Blue bars swipe across the screen]

[Described video: Ju speaks into the camera]

[Transition: Blue bars swipe across the screen]

[Described video: Text appears over a white and blue background; the Winter Wise logo is displayed upper left]

[Text on screen: *Explore caaneighbours.ca for more auto safety tips*]

[Transition: Blue bars swipe across the screen]

END OF TRANSCRIPT