



VISITOR EXPERIENCE COACHES

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WHAT IS VISITOR EXPERIENCE?

Visitor Experience refers to the team of individuals responsible for assisting visitors after they have reserved their rotation and are in the process of enrolling and preparing for their time in the U.S. Visitor Experience is comprised of visitor experience coaches and rotation coordinators.

Visitor Experience Coaches

AMO visitor experience coaches are paired with visitors after they have reserved a rotation. They offer one-on-one support to visitors to ensure that they are properly enrolled and oriented prior to departure. These coaches also function as a point of support and contact for the visitors while abroad and even after.

Rotations Coordinators

While your coach works directly with you, our rotations coordinators work behind the scenes with the physicians and their affiliated institutions and hospitals to ensure they are ready to host our visitors. Our rotations coordinators also ensure visitor documents are reviewed and processed in a timely manner.

How do I contact Visitor Experience?

You can contact Visitor Experience by emailing success@amopportunities.org. If you have already been assigned a visitor experience coach, we recommend contacting them directly as they will be your main point of contact prior to, during, and after your rotations experience.

What can members of the Visitor Experience team help with?



Answering questions about obtaining a visa



Answering questions and concerns regarding immunizations



Ensuring documents are in order and properly filled out



Recommending housing, travel, and insurance options



Offering guidance in preparing for the rotation



Serving as a point of contact while in the U.S.