

### **CENOMI RETAIL**

# Earnings Presentation Q3-FY23

As at 31 December 2022

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# Management and Market Overview



### "Find yourself here"

Our story is really a story about you. You're the main character How you live, how you play what you share, what you cherish.

#### You

Our only role is to make sure that while you re busy living life you discover more ways to live - to play. Find more brands that feel like your signature. More experiences that stack up memories worth sharing. More joy in the act of being you.

So go ahead dive in!

We promise there's always something new to discover. You may just surprise yourself and find something you never knew you always wanted; something that makes you a little more uniquely you.

### We are now Cenomi Retail\*

#### **Represents:**

**Ceno** = Greek for new **Mi** = English "me", Arabic "my"

Stands up brand promise: Finding yourself Accessible, common, approachable, ownable

Discovery, authentic, focuses on you

Easily become synonymous with **lifestyle** 

**Memorable** 





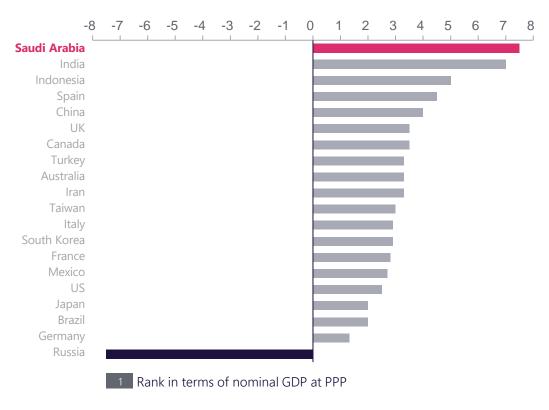


\*Cenomi Retail is the trading name of the legal entity Fawaz Alhokair Fashion Retail that started trading in 1990.

### **Unique KSA momentum:**

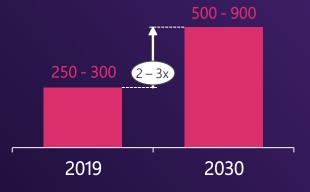
Cenomi Retail operates in the G20's fastest growing economy and one of the globe's most exciting growth stories.

1 KSA is the fastest-growing economy in the G20



Relative performance of major economies, 2022 (real GDP; % change, year on year)

2 A Booming consumer outlook



KSA Discretionary consumer spend Potential Evolution (full Vision 2030 realization) - SAR Bn

KSA population: +4 million (+12%)

Tourism: 100 million annual visits

Consumer spend: 3X

3 Unprecedented Vision 2030 Growth Tailwinds



FDI in KSA on strong upward trajectory (11X in 2021 vs 2017) PIF commitment to invest SAR 150+ BN p.a. by 2025 in the KSA economy

Source: EIU, World bank, PIF Program 2021-25, Vision 2030 Web Search

### **Unparalleled Opportunity:**

Birth of the New Saudi Consumer



Shift to lifestyle categories: More demand for F&B, Leisure and Entertainment



Need for ultra convenience and localization



**Sophisticated Consumer**: Desire for personalized experiences



Increasing **e-commerce** adoption and **digital savviness** 



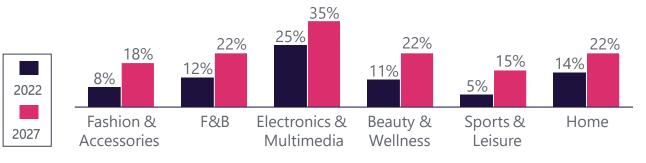
Increasing customer awareness

### The birth of The New Saudi Consumer presents unique growth prospects

KSA Retail Spend Overview (2022-2027, in SAR Mn)

Category	Market Size <b>2022</b>	Market Size <b>2027</b>	CAGR <b>2022-2027</b>
Groceries	179,216	226,429	4.8%
F&B	99,769	137,861	6.7%
Fashion & Accessories	74,460	106,324	4.7%
Electronics & Multimedia	38,179	46,223	3.9%
Entertainment	30,810	37,543	5.3%
Beauty & Wellness	20,273	28,050	5.1%
Home	15,169	20,246	4.9%
Sports & Leisure	6,000	7,600	5.3%

#### KSA Online Market Share by category (2022-2027, in %)



### **Market Context**

The Saudi Retail sector has faced key headwinds over the past five years, but is on track to strong growth as these start to dissipate.

Source: Euromonitor retail spend



### **Historical vs. Future Projected Retail Spend (CAGR)**





MACRO Head	lwinds	2016-2022	Outlook - 2023 Onwards
COVID-19		Lockdowns due to COVID-19 spread	Government eased all COVID-19 restrictions Gradual return of pre-COVID-19 consumer spending and habits
Oil & Consumer Confidence	Consumer	Crash of the oil market and curtailed consumer sentiment	Stabilized around US\$80-\$100 per barrel over the past year Consistent maintenance of high government spending
Key Consumer Factors	VAI		Gradual absorption of shock into goods prices or onto consumers
Subsidies  Benefits	Subsidies	Removal of utility subsidies	Gradual absorption into household spending patterns, with retail spending ultimately recovering
	Benefits	Cutting of public sector benefits	Annual allowances for public sector workers to be reinstated
	Expat Levy	Expat levy imposed	Special relief granted
Key Tenant Factors	Saudization	100% I/s Saudization, raising cost structures and impacting in-store sales productivity	Increased support from HRDF is adjusting the cost impact.  Tenants adjusting their cost structures to become more efficient and upskilling workforce to meet productivity targets  Cycle of increasing local household income to ultimately offset pressures (more disposable HH income => more retail spend)

### **Consumer Trends:**

Moving forward, Cenomi Retail will need to cater to new consumer trends with significant implications on the future of the industry.



Increasing digital / e-commerce adoption



Shift towards experiences and new categories



Desire for personalized experiences



Need for ultra convenience and localization



### Implications for the future of retail



Scale digital channels & reinvent role of stores



Re-mix portfolio to experiences & growth categories



Leverage data / analytics & loyalty programs



Deliver frictionless and integrated experiences

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### **Synergistic omni-channel ecosystem:**

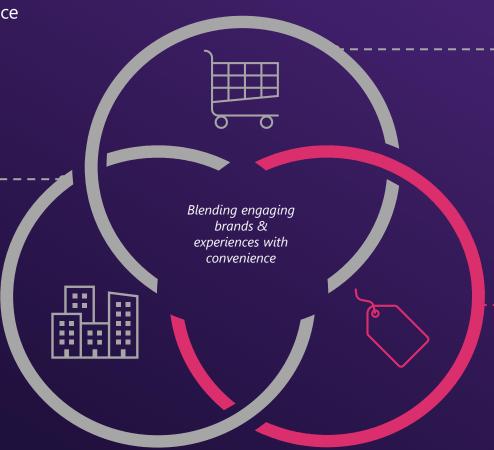
The Cenomi omni-channel ecosystem blends engaging physical experiences and curated brands with convenience of online channels to deliver competitive advantage.

### **Lifestyle centers**

- #1 lifestyle centers player
- Experience-focused centers with dedicated events spaces
- Omnichannel, value-added services

*Under one all-encompassing brand:* 





#### **E-commerce**

- Extension of physical channels, with unlimited tenants
- Enabling leading retailers instead of competing with them

#### **Retail & Entertainment**

- Leading multi-category retailer
- Focus on growth categories (F&B, Lifestyle, Electronics)
- Stores re-invented as showrooms, integrated with e-commerce

# **Cenomi Retail's strategic pillars**:

Unlocking long-term growth opportunities



Re-affirm KSA leadership and win in CIS



Evolve from apparel champion to multi category lifestyle retailer



Lead with winning brands





Rise to meet the online opportunity

- Consolidate KSA leadership and expand in CIS
- Become the top 3 regional player by winning in CIS
- Defend & maintain Fashion & Accessories market leadership
- Replicate Fashion & Accessories leadership in F&B
- Expand lifestyle categories to become a true multicategory retailer (where relevant)
- Rationalize portfolio by exiting underperforming brands
- Scale top existing brands to their full potential
- Spearhead growth with Brand Champions (BC) and Tier 1 (T1)
- Double down on monobrand sites to achieve market online penetration rates
- Leverage Cenomi.com as a platform partner



### **Operational Excellence**

Complement growth aspirations with relentless pursuit of operational excellence.



Revenue acceleration **Project** 

Sales acceleration: Grow revenue via sales and marketing initiatives

Comp, benefits, incentives: Review C&B philosophy and sales incentives

**Inventory management:** Strengthen inventory management practices

Manpower optimization: Review staffing levels and principles

**Brand portfolio:** Brand acquisition and portfolio optimization

Real estate: Optimize store footprint and open new stores

**International:** Exit or turnaround underperforming geographies

**Cash flow management:** Optimize cash flow and prioritize uses of cash

**Organization:** Redesign organizational structure

IT: Strengthen IT function



**Operational** efficiency



**Portfolio** optimization



### On its existing brand portfolio:

Cenomi Retail should achieve the full potential of BC/T1 brands and exit non-profitable T3 brands.

	<b>BC / Tier 1</b> Growth Brands	<b>T2-T3</b> Maintain Re-assess - Deprioritize	<b>T3</b> Exit Brands
Fashion & Accessories	Zara • Stradivarius • Pull & Bear • Massimo Dutti • Lefties, Bershka • New Yorker • Mango • LC Waikiki Group • Aldo/Accessories	Okaidi • Monsoon • GAP, Charles & Keith • Ipekyol, Lasenza • La Vie En Rose, Women's Secret • US Polo, Oxxo • Spring • Jacadi • Oysho	Gerry Weber • Ninewest • Ikks, Machka • Twist • ADL • The Children's Place • Ziddy • Bijou Brigitte • FG4 • Panco • Undiz • Bizou • Quiz • Mayoral • Lipsy, Springfield • FG4 Women • Marie Claire
F&B	Cinnabon • Subway • Crepe Affaire	Mama Bunz • Molten	Azal • Caffe Concerto • Caffe Di Classe • Kahve Dunyasi • Emigran Sutis • Guvens • Bluefins • Shawarma Almuhalhel
Electronics & Multimedia	Aleph • FNAC	-	<u>-</u>
Sports & Leisure	Decathlon • Alo Yoga	-	
Beauty	Kiko Milano	Flormar • Estee Lauder	Bobbi Brown • Nature Republic • Sentence
Home	Zara Home • Flying Tiger	-	12





# Financial Overview

# Q3 and 9M-FY23 Financial Performance Overview:

- Revenue largely stable in Q3, driven by lower F&B sales (-25% YoY) as a result of brand rationalization. Meanwhile, international portfolio supported the top line, with an increase of 9% YoY.
- Revenue from online channels increased 69% YoY during the quarter, and comprised 6.8% of the total, up from 4.1% in Q3-FY22.
- Focus remains on operational excellence and cost rationalization to drive future growth, with SG&A expenses down 41% YoY in Q3-FY23.
- Strategic optimization of inventories continues, with further reduction of 40% YTD.
- Conservative approach to inventory management adopted, resulting in one-off inventory charge of SAR 290 million in Q3-FY23



\*EBITDA represents pre-IFRS 16 EBITDA, i.e. EBITDA after deducting depreciation on right-of-use assets and finance cost on lease liability

\*\*Adjusting for one-off inventory charge

**Q3-FY23** 

SAR 1,460 mn Revenue

▼ -0.5% vs Q3-FY22

SAR (60) mn Gross Loss

vs SAR 245mn in Q3-FY22

SAR (191) mn EBITDA\*

vs SAR 102mn in Q3-FY22

SAR (280) mn Net Loss

▼ vs SAR 16mn in Q3-FY22

SAR 10 mn
Adjusted Net Profit\*\*

-36% vs Q3-FY22

9M-FY23

SAR 4,538 mn Revenue

▲ 0.2% vs 9M-FY22

SAR 411 mn
Gross Profit

-49% vs 9M-FY22

SAR 35 mn

▼ -90% vs 9M-FY22

SAR (199) mn Net Loss

▼ vs SAR 83mn in Q3-FY22

SAR 91 mn
Adjusted Net Profit\*\*

▲ +10% vs 9M-FY22



# Key brand & store openings:

### Retail

2 Potail

21 stores opened

45 stores closed

24 net closures

ail

62 stores opened

• 102 stores closed

40 net closures

### F&B

Q3-FY23 F&B

- 11 stores opened
- 86 stores closed
- 75 net closures

9M-FY23 F&B

- 35 stores opened
- 103 stores closed
- 68 net closures

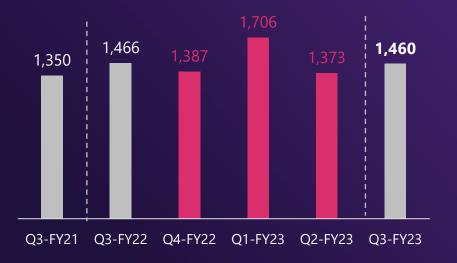
FY23 exits

Azal • Blue Fins Shawarma Almuhalhel Guven • Sutis

### **Stable revenue performance:**

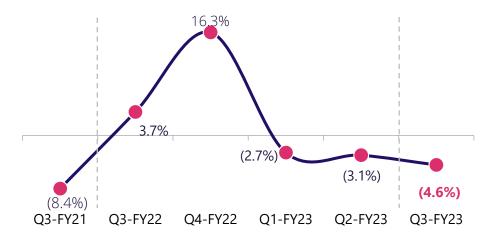
### **Revenue, SAR million**

Rationalized store count and lower F&B sales moderated revenue performance in Q3-FY23, at SAR 1,460 million (-0.5% YoY), while online sales reached SAR 93 million (+69% YoY)



### LFL consolidated sales growth, %

LFL revenue declined 4.6% YoY, on a 6.8% and a 2.8% YoY contraction, respectively from domestic retail, and F&B, with moderating international LFL growth at 4.0% YoY



# Decline in trading margins, exacerbated by F&B:

#### **Gross Profit, SAR million – GPM, %**

- Trading Margin (Revenue less COGS less royalties less normalized inventory provisions) stood at 23% in Q3-FY23 versus 42% for the same quarter last year. This is essentially driven by the one-off inventory charge of SAR 290 million
- Overall store mix shows efficiency gains with 7.4% YoY growth in revenue per store, which is expected to further improve, with implementation of brand rationalization program



### **EBITDA, SAR million – EBITDA Margin, %**

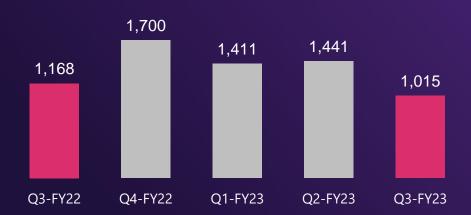
 EBITDA Margin declines in Q3-FY23, largely impacted by lower F&B sales (-25% YoY), in line with brand rationalization



# Strategic focus on inventory optimization:

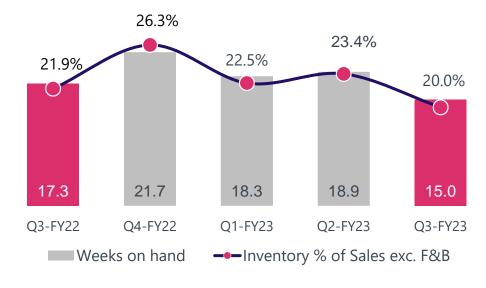
### **Inventory balance (SAR million)**

 Cenomi Retail continues to focus on inventory management to enhance liquidity and efficiency



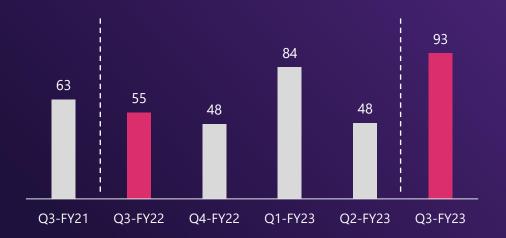
### **Inventory efficiency ratios**

 Sustained improvement in managing inventory levels, with advanced techniques for better predictability and visibility on consumer demand

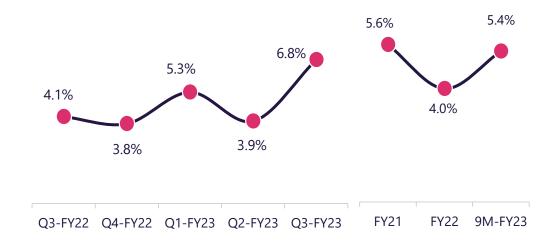


### **Online sales gaining traction:**

Online revenues, SAR million



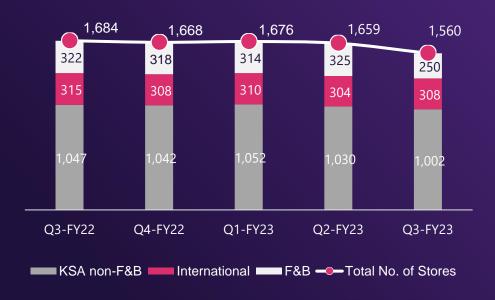
### **E-commerce**, % of total retail sales



# Store rationalization gained momentum

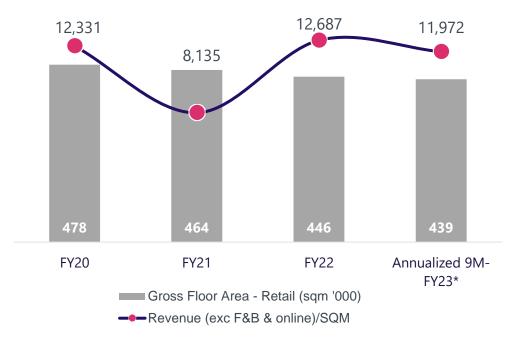
#### **Store network evolution**

Net 99 store closures in Q3-FY23



#### **Gross Floor Area, SQM vs Sales Density, SAR**

9M-FY23 revenue per sqm of SAR 11,972 shows a decline of 5.6%



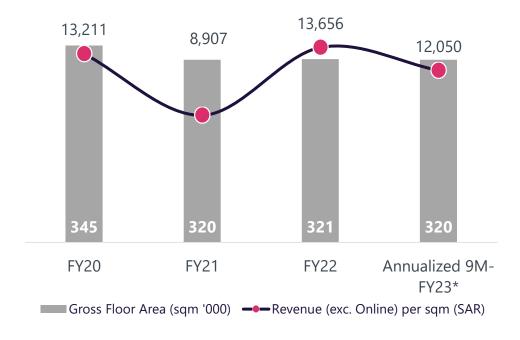
<sup>\*</sup>Annualized figures are based on the period run rates

# Optimization of brand portfolio to transform domestic retail:

**Saudi retail store network evolution** 



### **Gross Floor Area, SQM vs Sales Density, SAR**

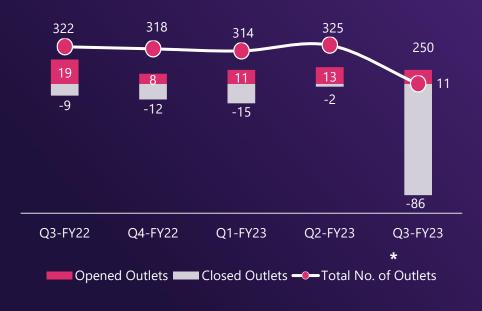


<sup>\*</sup>Annualized figures are based on the period run rates

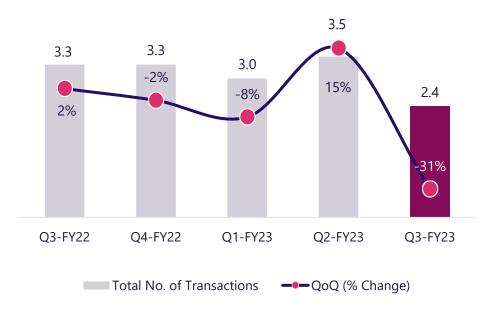
# Divestment of non-strategic brands to establish solid foundation for future growth

Lower F&B sales resulting from strategic brand rationalization

#### **F&B** store network evolution



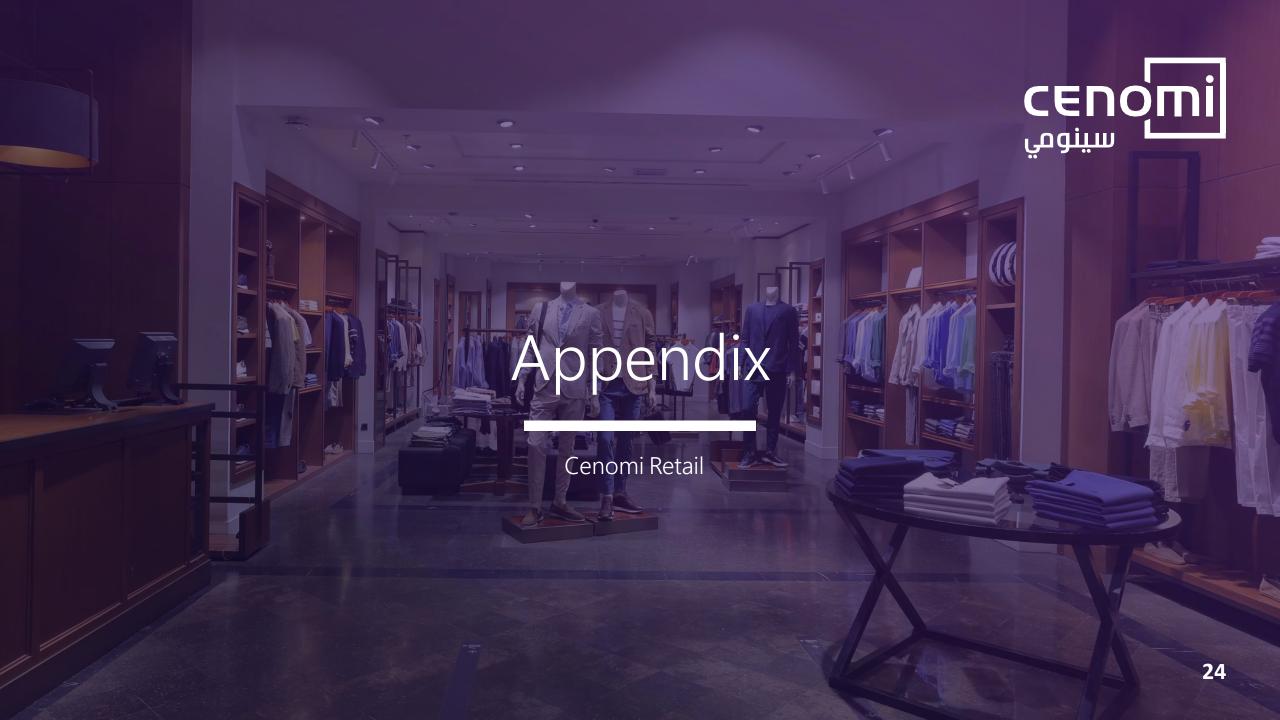
### **Total number of transactions (millions)**



\*includes 58 store closures of four exited brands



## **THANK YOU**





# Financial Statements

Cenomi Retail

# **Income Statement Q3 and 9M-FY23**

SAR Million	Q3-FY23	Q3-FY22	% Change	9M-FY23	9M-FY22	% Change
Revenue	1,460	1,466	-0.5%	4,538	4,528	0.2%
Cost of Revenue	(1,229)	(1,222)	0.6%	(3,837)	(3,719)	3.17%
Inventory Charge	(290)			(290)		
Gross Profit (Loss)	(60)	245	-124.5%		809	-49.2%
Gross Profit Margin	-4.1%	16.7%	(20.8)		17.9%	(8.8)
Selling and Distribution Expenses	(52)	(52)	-0.3%		(142)	0.2%
General & Administrative Expenses	(34)	(94)	-63%	,	(264)	-29.1%
Other Operating Expense	(5)	(11)	-54.3%	` '	(32)	-80.3%
Depreciation and Amortization	(44)	(38)	16.4%	,	(141)	-13.4%
Other Operating Income	(2)	47	-105.2%		110	-35.7%
Operating Income (Loss)	(198)	96	-306.5%		340	-93.1%
Operating Income Margin	-13.6%	6.5%	(20.1)		7.5%	(7.0)
Financial Charges	(100)	(57)	74.0%	, , ,	(200)	4.5%
Gain on disposal of subsidiary	13	-	-	13	-	
Share of loss of associates	(9)	(4)	109.2%	` '	(4)	18.6%
Profit (Loss) before Zakat & Tax	(293)	34	-952.2%	, ,	136	-230.2%
Zakat and Income Tax	13	(18)	-172.7%	` '	(53)	-59.6%
Net Profit (Loss) for the Period	(280)	16	-1845.8%		83	-340.5%
Net Profit Margin	-19.2%	1.1%	(20.3)	-4.4%	1.8%	(6.2)
Attributable to:						
Shareholders of the Company	(280)	17	-1758.30%	,	85	-334.01%
Non-Controlling Interest	(0)	(1)	-90%	1	(3)	-143.3%
Adjusted Net Profit	10.2	16	-36.3%	91.2	82.6	10.4%
Earnings per Share Basic and Diluted	(2.44)	0.15	-1758.3%	(1.74)	0.74	-334.0%
Pre-IFRS 16 EBITDA	(191.3)	101.7	-288.1%	35.1	369.2	-90%
EBITDA Margin	-13.1%	6.9%	(20.0)	1.3%	24.4%	(23.1)

### **Balance Sheet**

SAR Million	31 Dec 2022	31 Mar 2022	% Change
Assets			
Property, Plant and Equipment	1,328	1,358	-2%
Right-of-Use Assets	3,027	3,276	-8%
Goodwill and Intangible Assets	1,121	1,083	3%
Investment Property	1	2	-8%
Equity-accounted investees	63	62	2%
Other investments	285	300	-5%
Derivative asset	35	30	
Total Fixed Assets	5,861	6,110	-4%
Inventories	1,015	1,700	-40.3%
Advances, Deposits and Other Receivables	727	475	53%
Prepayments, Rentals and Insurance	37	64	-42%
Cash & Cash Equivalents	193	198	-2%
Total Current Assets	1,971	2,437	-19%
Total Assets	7,832	8,547	-8%
Equity & Liabilities			
Share Capital	1,148	2,100	-45%
Reserves (Statutory, Foreign Currency and Fair Value)	(534)	(520)	3%
Fair value reserve	13	13	0%
Accumulated Losses	(227)	(982)	-77%
Equity Attributable to the Shareholders of the Compan	400	611	-35%
Non-Controlling Interest	(92)	(107)	-14%
Total Equity	308	504	-39%
LT Loans and Borrowing	115	-	-
Lease Liabilities	2,637	2,846	-7%
Post-Employment Benefits	97	103	-6%
Total Non-Current Liabilities	2,849	2,949	-3%
Trade and other payables	1,139	1,496	-24%
Bank Overdraft	50	50	-1%
Zakat & Tax Liabilities	29	37	-21%
Lease Liability – current portion	641	632	1%
ST Loans and Borrowings	2,817	2,878	-2%
Total Current Liabilities	4,676	5,094	-8%
Total Liabilities	7,524	8,043	-6%
Total Equity & Liabilities	7,832	8,547	-8%

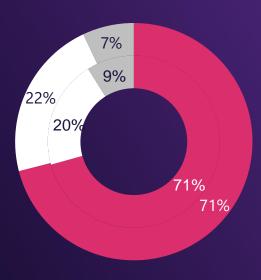


# Supplementary Information

Cenomi Retail

### Revenue breakdown

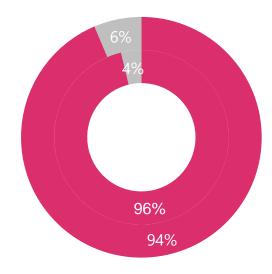
### **Revenue by division**



Q3-FY23 - Outer circle Q3-FY22 - Inner circle

■ KSA Retail ■ Int'l Retail ■ F&B

### **Revenue by channel**

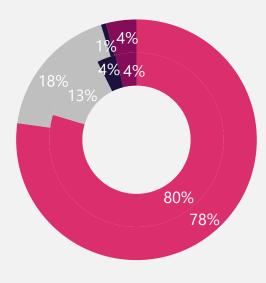


Q3-FY 23 - Outer circle Q3-FY 22 - Inner circle

■ Online

Stores

### **Revenue by geography**



Q3-FY23 - Outer circle

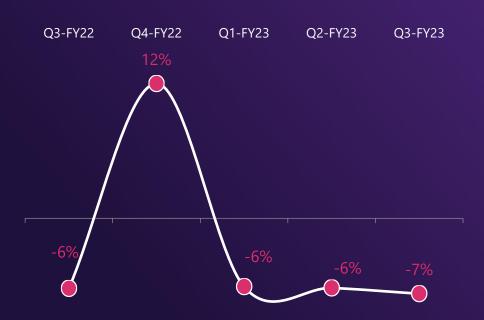
Q3-FY22 - Inner circle

■ KSA ■ CIS ■ Egypt ■ Others

# Footfall impacted by boost in online sales:

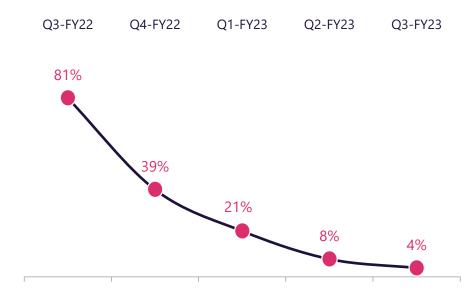
### LFL Saudi retail sales growth, %

Saudi LFL revenues down nearly 7% in Q3-FY23, on pick up in online revenues supported by post-pandemic demand recovery



### LFL international retail sales growth, %

International LFL revenues maintained positive trajectory, albeit at slower pace of 4% during the quarter, with CIS countries demonstrating strong demand



### **Debt management in focus:**

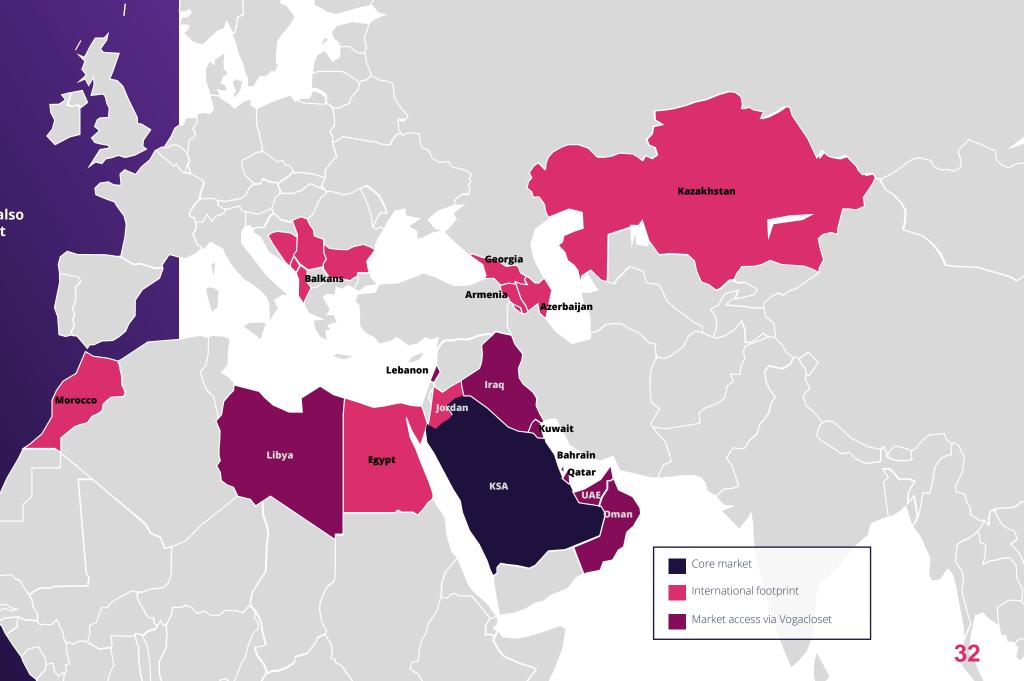
In line with comprehensive balance sheet restructuring, effective management of leverage is at the forefront for Cenomi Retail

SAR million	Dec'22	Mar'22	% Change
Total Interest-Bearing Debt	2,932	2,878	2%
Cash Position	193	198	-2%
Net Debt	2,739	2,680	-2%



### Cenomi Retail Footprint:

\* International footprint also includes USA, which is not represented here





### **THANK YOU**

### Contacts

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For more information, visit https://ir.cenomiretail.com/