


## Terms and Condition for GO RUSH PLUS

- 1) Customers will need to contact Go Rush Express to get their price quote and pay upfront before proceeding to ship the items.
- 2) Should there be any discrepancies of the physical items and weight from the provided dimension and weight to Go Rush Express, we will bill the difference before proceeding the delivery to customers.
- 3) Customers will not be able to revoke or retrieve back the items once the order has been entered into the system (filled in website order). Should there be a lastminute cancellation (2 days prior to shipment), there will be cancellation fees – 50% of the full amount of item.
- 4) Customers will need to fill in the website form as accurate as possible and should there be any Dutiable items, payment for duty will also be collected.
- 5) Go Rush Express has the right to deny any items that are not permitted for transport or shipping. Items that cannot be shipped are:
  1. Liquid Products
  2. Any form of Food products
  3. Dangerous Goods
  4. Lithium Batteries
  5. Alcohol based Products
  6. Prohibited items (as below)

Royal Customs and Excise has already mandated a list of items that are prohibited and restricted to enter Brunei Darussalam, which are as below:

 <b>BARANGAN LARANGAN DAN SEKATAN KASTAM</b>   <b>CUSTOMS PROHIBITED AND RESTRICTED ITEMS</b> <b>IMPOT &amp; EKSPOT</b>   <b>IMPORT &amp; EXPORT</b> <b>BRUNEI DARUSSALAM</b>	
<b>IMPOT / IMPORTS</b>	
<b>JADUAL PERTAMA / FIRST SCHEDULE</b> <b>LARANGAN IMPOT / PROHIBITED IMPORTS</b>	<b>JADUAL KEDUA / SECOND SCHEDULE</b> <b>SEKATAN IMPOT / RESTRICTED IMPORTS</b>
<ul style="list-style-type: none"> <li>❖ Opium and Chandu;</li> <li>❖ Java Sparrow;</li> <li>❖ The 'SALK' Polio Vaccine;</li> <li>❖ Prohibited publication by any order made under the Sedition Enactment or the Undesirable Publication Enactment;</li> <li>❖ Fire crackers;</li> <li>❖ Vaccines of Chinese Taipei origin;</li> <li>❖ Cigarettes without health warning written on their package;</li> <li>❖ Pencil-like syringe;</li> <li>❖ Pigs bred in or exported from Thailand;</li> <li>❖ Eggs for hatching purposes and fresh eggs unless such eggs are clearly stamped with non-erasable ink or such like substance with the word 'IMPORTED' on the shell;</li> <li>❖ Fabrics of tissues consisting of any fibre whatsoever and any other article whatsoever which fibre or tissue or other articles bear the imprint of any currency notes, bank note or coin which are or have at any time been issued or currency in any country whatsoever.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Any living plants or planting materials (Except from Sarawak and North Borneo);</li> <li>❖ Live cattle and birds (Except from Sarawak and North Borneo);</li> <li>❖ Pin table, fruits machines, slot machines and any other tables or machines of a like nature whether involving an element of chance or not;</li> <li>❖ Persian glue;</li> <li>❖ Poisons and deleterious drugs;</li> <li>❖ Rice paddy and the products thereof;</li> <li>❖ Separated skimmed or filled milk;</li> <li>❖ Sugar, salt and converted timber;</li> <li>❖ Vehicles of the following categories which are three years old or more: motor cars, motor cycles, motor lorries, omnibuses, tractors and trailers;</li> <li>❖ Alcoholic liquors;</li> <li>❖ Any radioactive materials;</li> <li>❖ Beef, meat (frozen, chilled or fresh), bones, hide, skin hooves, horn offal or any other part of the animal, or any other thereof, unless it has been slaughtered in an abattoir and also approved in proper letter authorization from the Minister of Religious Affairs, Brunei Darussalam;</li> <li>❖ Poultry, meat (frozen, chilled or fresh), bones, skin or any other part of the animal, or any portion thereof, unless it has been slaughtered in an abattoir and also approved in proper letter authorization from the Minister of Religious Affairs, Brunei Darussalam;</li> <li>❖ Fireworks, Smoking Pipe, Tobacco, including tobacco product (as defined in the Tobacco Order, 2005) and Vaporisers (vape) including e-liquid;</li> <li>❖ Used Tyres;</li> <li>❖ Rhinoceros horn and all other parts of or products derived from the carcass of a rhinoceros;</li> <li>❖ Hydrofluorocarbons, whether as pure substance or in mixtures as specified in Customs (Prohibition and Restriction on Imports and Exports) (Amendment) Order, 2005.</li> </ul>



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BARANGAN LARANGAN DAN SEKATAN KASTAM | CUSTOMS PROHIBITED AND RESTRICTED ITEMS  
IMPOT & EKSPOT | IMPORT & EXPORT  
BRUNEI DARUSSALAM

EKSPOT / EXPORTS	
JADUAL KETIGA / THIRD SCHEDULE LARANGAN EKSPOT / PROHIBITED EXPORT	JADUAL KEEMPAT / FOURTH SCHEDULE SEKATAN EKSPOT / RESTRICTED EXPORT
<ul style="list-style-type: none"><li>❖ Prawn refuse and copra cake;</li><li>❖ Stone and Gravel</li></ul>	<ul style="list-style-type: none"><li>❖ Derris Species (Tuba);</li><li>❖ Elaeis Guineensis (Oil Palm);</li><li>❖ Rice Paddy and the products thereof;</li><li>❖ Timber Class 1A, 1B, 1C, Nibong Rattans;</li><li>❖ Alcoholic liquors;</li><li>❖ Sugar;</li><li>❖ Premium Gasoline, Regular Gasoline, Diesoline and Kerosense;</li><li>❖ Article of antique or historical nature made or discovered in Brunei Darussalam;</li><li>❖ Fireworks, Smoking Pipe, Tobacco, including tobacco product (as defined in the Tobacco Order, 2005) and Vaporisers (vape) including e-liquid;</li><li>❖ Used Tyres;</li><li>❖ Hydrofluorocarbons, whether as pure substance or in mixtures as specified in Customs (Prohibition and Restriction on Imports and Exports) (Amendment) Order, 2005.</li></ul>

- 6) Any cosmetic products and gadgets for personal use, with a declared value of above \$200 will be charged at \$8 per product application to Department of Pharmaceutical Service, Ministry of Health or AITI (for items containing Bluetooth or WiFi). The cosmetic products must not be listed in the banned product list of controlled products in Brunei Darussalam.
- 7) Go Rush Express shall take all reasonable precaution to prevent unauthorised persons from having access to the parcel(s) or their contents and shall also take all reasonable precaution against loss of or damage to the same or their contents.
- 8) All customers shall also ensure that every parcel is packed in a reasonably strong case, wrapper or cover appropriate to its contents, and so that no part of the contents can be removed without either breaking or tearing, the case, wrapper or cover or forcing two adhesive surfaces apart, or breaking a seal, all contents of the parcel are adequately packed so as to protect against damage in the course of transmission and in particular, but not limited to:
  - (a) a parcel which is of a fragile nature shall be packed in a container of sufficient strength and shall be surrounded in that container with sufficient and suitable material to protect the parcel against the effect of such concussion, pressure and knocks to which parcels are ordinarily exposed in transmission, and the parcel shall bear the words "FRAGILE HANDLE WITH CARE" written conspicuously in capital letters on the face of the cover above the address of the addressee
  - (b) a parcel which is liable to be damaged by bending shall be packed in a container of sufficient strength to prevent the parcel from being bent or otherwise damaged in transmission, and the packet shall bear the words, "DO NOT BEND" written conspicuously in capital letters on the face of the cover above the address of the addressee.
- 9) For the avoidance of doubt, all fees charged after items have been collected are **non-refundable**.