



**DIGITSOLE®**  
**PRO**



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# Product information

## What are the contents of the Digitsole® Pro kit?

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The Digitsole® Pro kit comes with a case containing the following items:

- 6 insoles with the following sizes:
  - (EU size) 36/37, 38/39, 40/41, 42/43, 44/45 and 46/47
  - (US Men size) 4.5/5.5, 6-7, 7.5-8.5, 9-10 and 10.5-11.5
  - (US Women size) 5.5/6.5, 7-8, 8.5-9.5, 10-11 and 11.5-12.5
- 2 DSPods (1 right, 1 left)
- 1 DSPods charger kit, consisting of a charger plug and a charger dock
- 1 document indicating where the user manual may be found and how DSPods can be inserted into Digitsole insoles
- 1 document describing how to use the charger kit
- A strap



## What is the compatibility of the web interface?

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The Digitsole® Pro interface is compatible with both PCs and tablets (iOS, Android and Microsoft). We advise you to use Google Chrome (version 87 to 90), Firefox (version 82 to 85) or Edge (version 86 to 87).

## What is the compatibility of the application?

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The Digitsole® Pro app is free and works with iOS 15.0+ and Android 6.0+ mobile devices.

## What is the recommended minimum internet speed?

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The internet speed could be at least 30 Mbps (Megabits/Second).

## What are our tips for using Digitsole Pro?

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During an activity, it is important to have the most stable internet connection possible. It is also strongly advised to be close to the DSPods (2 meters maximum) when starting and stopping an activity.

# Insoles & DSPods

## How to insert the DSPods into the Digitsole® Pro insoles?

Insert the DSPods into your insoles as follows:

- Identify left and right DSPods



- Identify the left insole and the right insole



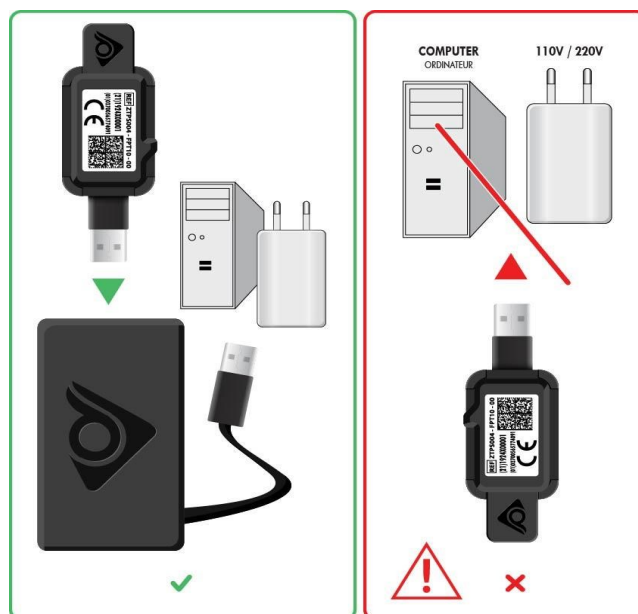
- Place the left DSPod in the left insole and the right DSPod in the right. Please keep in mind that the DSPods must be inserted in the correct direction for the data capture to work (see image below)



## How to charge the DSPods?

Remove the DSPods from the insoles and position them on either side of the Plug USB charger. After connecting the two boxes to the USB plug, place everything in the charger connector provided for this purpose. To power the device, plug the connector into a USB port on your computer or into a power supply that fulfils IEC 60601-1: 2005 (1MOOP) medical specifications.

The recharging time is approximately 2.5 hours.



### CAUTION



Remember to charge DSPods before leaving them disconnected for extended periods of time to avoid damaging the battery.

To maximise the lifespan of your DSPods, charge them at temperatures ranging from 10°C (50°F) to 40°C (104°F).

## How to know if the DSPods are fully charged?

- While charging: The LED of a charging DSPod will be on. When the light goes off it means that the DSPod is fully charged.
- In the mobile app: Battery levels are displayed on the app. Check the corresponding card to your DSPods to see the levels. If the pods are not shown in the insoles list, you need to pair them.

## What do the DSPods LEDs mean?

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- LEDs are red: DSPods are charging.
- LEDs are off:
  - DSPods are plugged in, which means they are fully charged.
  - DSPods are not charged, which means that they are in standby mode. Simply shake them to bring them out of this mode.
- LEDs are blinking: DSPods are ready for use.

## The Datamatrix of the DSPod is erased, what can I do?

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If the Datamatrix is erased, contact us at [support@digitsolepro.com](mailto:support@digitsolepro.com)

To expediate a solution, please send us a picture of your DSPods and the email address you used to create your account on Digitsole® Pro.

## Are the DSPods waterproof?

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Regarding IEC 60529:2013, DSPods are IP56 which means the devices can be used on a rainy day and while walking in puddles of water.

## Can I connect to the DSPods while another Bluetooth device is paired with my mobile?

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You can connect your DSPods while another Bluetooth device is paired with your mobile.

## Can I get this module on its own?

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You need the base system of the Digitsole® Pro to add the Performance Module.



## How to clean the insoles?

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It is recommended that the following operations be performed on a regular basis and **before the first use**:

- Use a disinfectant that meets the following requirements:
  - EN1276\*, EN13727\*, EN13697\*, EN14561 bactericide (including SARM).
  - Mycobacterium Terrae EN14348\* and EN14563\* tuberculocide.
  - Fungicide EN14562\* (on Aspergillus Fugimatus).
  - Levuricide EN1650, EN13697\*, EN13624\*, EN14562\* on Candida albicans.
  - Virucide EN14476 on HBV, HCV, Adenovirus, Coronavirus, Norovirus, RSV, H1N1, HSV-1, Polyomavirus\* and Rotavirus\*.

\*Unless it is very soiled

- We recommend the STERICID S-3DM product, which is available from Digitsole at: [contact@digitsolepro.com](mailto:contact@digitsolepro.com) and satisfies the requirements.
- Allow to air dry before reusing, or wipe with a clean, dry, lint-free cloth.

### CAUTION



- Do not clean the device with corrosive chemicals, oil, acetone, or petroleum-based products
- Do not place the device in a washing machine, dryer, hand dryer, or other piece of equipment.
- Avoid immersing the device in water

## What to do at the end of product life?

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Electronic components and lithium-ion batteries are subject to recycling regulations which vary by country and region. Please observe the legislation in effect in your region before disposing of these insoles to respect good environmental practices.

As a result, the device should be returned to your healthcare provider, distributor, or manufacturer.

## The DSPods will not connect, what can I do?

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Make sure that the DSPods are charged, unplugged from the charger and not in standby mode.

To make sure the DSPods are not on standby, shake them to wake them up. You can also plug and unplug them.

Ensure your DSPods are not connected to any other device. Turn off the Bluetooth on the other device if they are.

If the problem persists:

1. Close the app
2. Plug in the DSPods
3. Turn off the Bluetooth for 3 seconds
4. Turn on the Bluetooth
5. Open the app
6. Unplug the DSPods
7. Rescan the DSPods

## What to do if the DSPods are not updating?

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Make sure that the DSPods are charged, unplugged from the charger and not in standby mode.

To make sure the DSPods are not on standby, shake them to wake them up. You can also plug and unplug them.

Ensure your DSPods are not connected to any other device.

If the problem persists:

1. Close the app
2. Plug in the DSPods
3. Turn off the Bluetooth for 3 seconds
4. Turn on the Bluetooth
5. Open the app
6. Unplug the DSPods
7. Rescan the DSPods

## What is the range of the DSPods? Do I have to stand next to the phone?

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The DSPods communicate with the device only at the launch of the acquisition and at the end of it. During these two periods, the DSPods should be within the maximum distance of two meters from the phone.

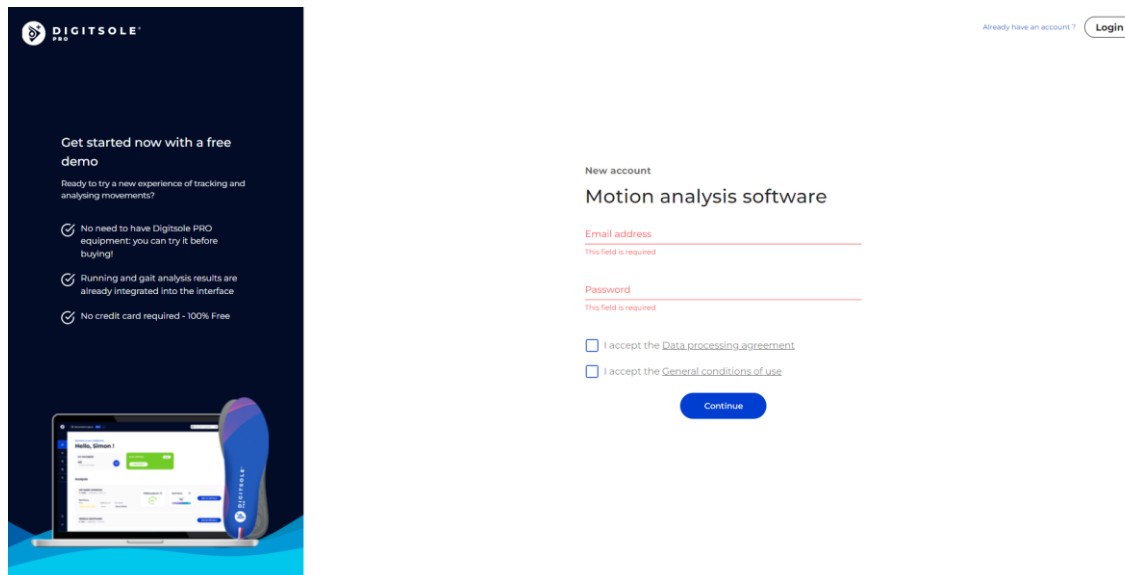
However, during the acquisition, the DSPods keep all the information and transmit it to the phone at the end of the acquisition. So, during the acquisition, phone doesn't need to be close to the patient.

# Web app

## How to create an account on Digitsole® Pro?

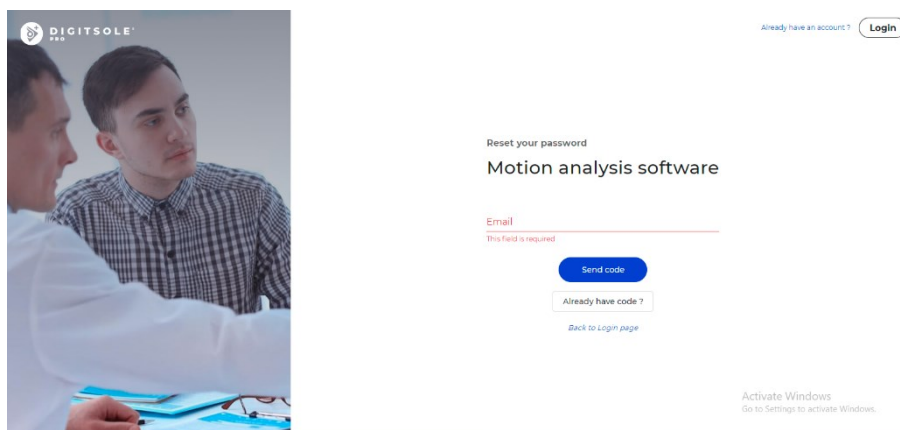
If you have not already done so, go to the following page to create a Digitsole® Pro account:

<https://app.digitsolepro.com/auth/sign-up>



After reading the data processing contract, enter the email address and password you want to use for your Digitsole® Pro account.

Your password must have at least eight characters, containing at least one number, one lower case, one capital, and one special character for security purposes.



After that, you will receive an email with a code to confirm your registration. Please enter it in the field provided.

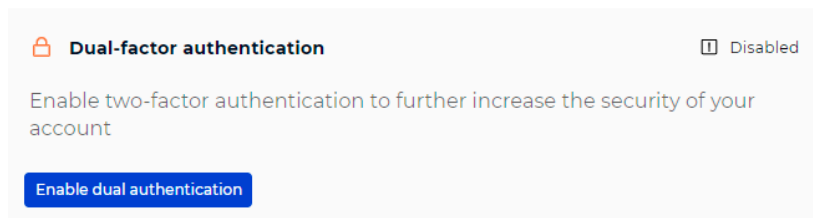
Then enter your personal data to finish your account creation.

## How to activate the two-factor authentication?

To add two-factor authentication, go to **Your account** in the top right corner



Then select **Enable two-factor authentication** in the menu.



Scan the QR Code with your two-factor authentication app (for example, Google authenticator) and enter the code in the area specified for this purpose.

Enable dual authentication

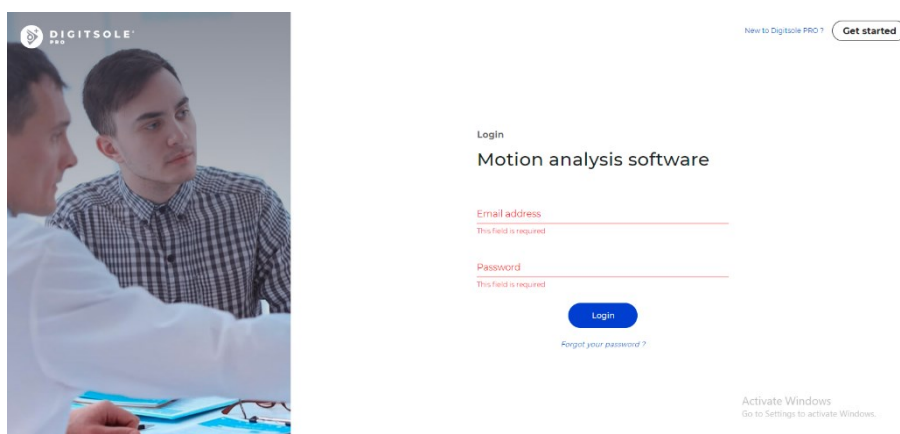
Scan the QR code below with your dual authentication application



[Problem scanning the code?](#)

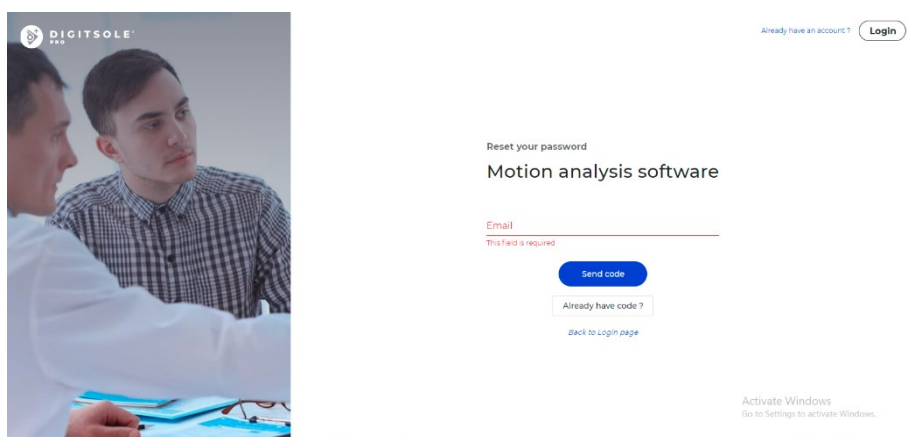
## How to login to the interface?

To access the interface, ensure that you have already made your account on the web interface. You can connect to this application using the same credentials. Log in via the following link: <https://app.digitsolepro.com/auth/sign-in>

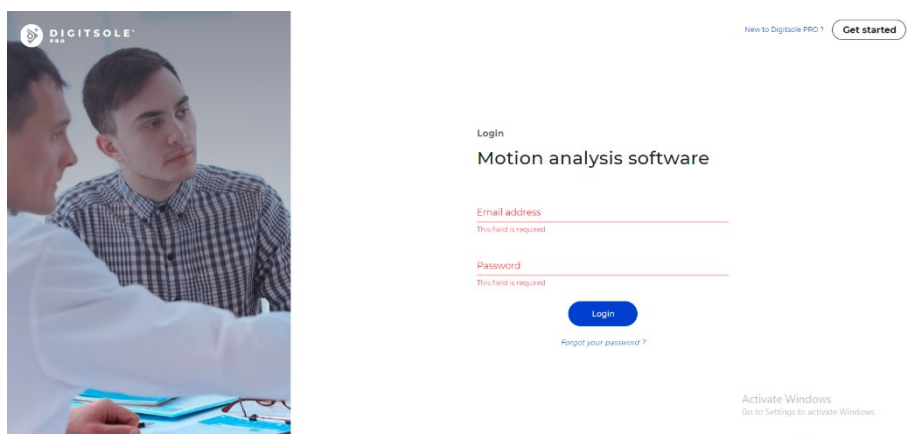


To log in, enter your account's email address and password.

If you have forgotten your password, click **Forgot password**, enter your email address in the provided box, and then click **Send code**.




Along with your new password, enter the code you received through email. When you click **Submit**, your password will be changed.



You then proceed to the login screen, where you enter your email address and your new password to use Digitsole® Pro.

## How to change my practitioner information?

To change your practitioner information, go to **Your account** button at the top right

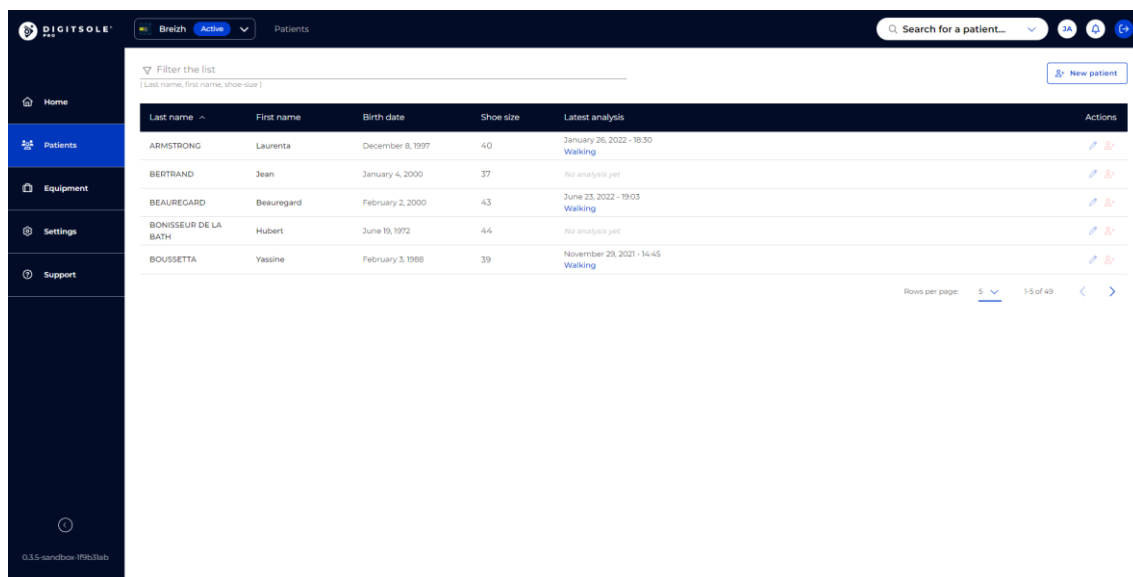


Then, to change your practitioner information, click the **Pen** icon.



# How to add a patient?

Select the **Patients** tab, then click on **New patient** on the top right.



A new window opens, allowing you to enter your patient's details, address, preferred method of contact, purpose for consultation, and any history and pathologies.

×

New patient

Information

First name \*

Last name \*

Birth date \*

Height \* ft

Weight \* lbs

Shoe size \*

Gender \* Man Woman

\* Required fields

Pathology (This field is required)

+ Add

No pathology is selected

Please make sure to fill in the correct pathology as it can have an impact on the interpretations and norms of the analyses.

Healthy patient Yes No

Save

Cancel

Mandatory fields are indicated with an Asterisk (\*) in the “Information” section and in the “Pathology” section. When finished, click **Add**.

**NB:** If you are using imperial units, to have access to men's or women's sizes, it is necessary to choose the gender of your patient first.

## How to edit a patient?

To make changes to a patient's file, go to the Patient tab and then select the patient.

Click **Edit patient** to make changes to the patient's personal information, address, and contact information.

Depending on the data already entered, you will be able to change or add a known pathology, reason for consultation, and their history by clicking on **Edit** to modify information or on **Add** to enter new information.











The screenshot shows the patient profile for YASSINE BOUSSETTA. The interface includes a sidebar with navigation options: Home, Patients, Equipment, Settings, and Support. The main content area displays the patient's name, a search bar, and an 'Edit patient' button. Below this, there are sections for 'Pathology' (What's Yassine's condition?) with an 'Add +' button, and 'Reasons for consultation' (testreetdrdrg) with an 'Edit' button. A 'Summary' section shows 'Pain' (Right Thigh -- 2/10), 'Walking aids' (1 crutch +2), and 'Shoes' (Rigidity : Soft). There are also two circular gauges for 'Cadence' (85) and 'Symmetry' (77). At the bottom, there are four entries for 'YASSINE BOUSSETTA' with dates and times, each with a 'SEE IN DETAILS' button.

## How to delete a patient?

To delete a patient, click on the **Patient** tab, on the right of your screen, on the line corresponding to the patient you want to delete click on the red logo **Delete patient**.

**Please note: This is an irreversible action.**

The screenshot shows the patient list table. The table has columns: Last name, First name, Birth date, Shoe size, Latest analysis, and Actions. The data rows are:

Last name	First name	Birth date	Shoe size	Latest analysis	Actions
ARMSTRONG	Laurenta	December 8, 1997	40	January 26, 2022 - 19:30 Walking	 
BERTRAND	Jean	January 4, 2000	37	No analysis yet	 
BEAUREGARD	Beauregard	February 2, 2000	43	June 23, 2022 - 19:03 Walking	 
DONISSEUR DE LA RATH	Hubert	June 19, 1972	44	No analysis yet	 
BOUSSETTA	Yassine	February 3, 1988	39	November 28, 2021 - 14:48 Walking	 

At the bottom right, there is a 'Rows per page' dropdown set to 5, and a '1 of 49' indicator.

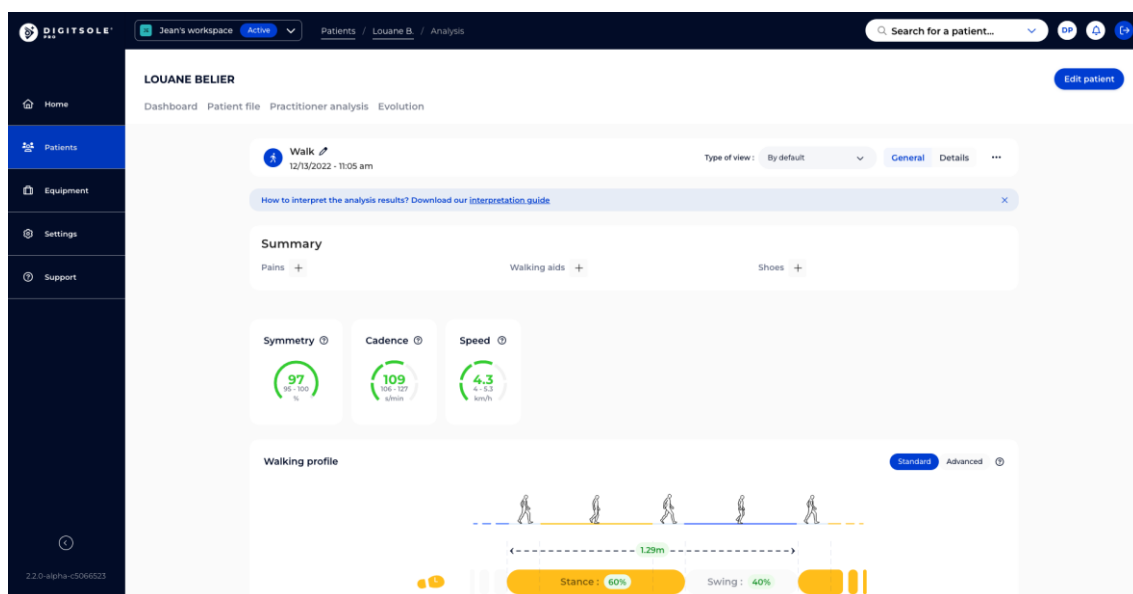
## How to search for a patient?

Type the last name and/or first name of the patient you are looking for in the **Search for a Patient** section at the top right of the **Home** page, and then click on their name to access their patient file.

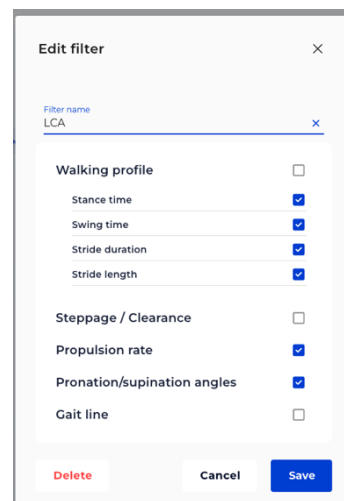


## How to create a custom filter?

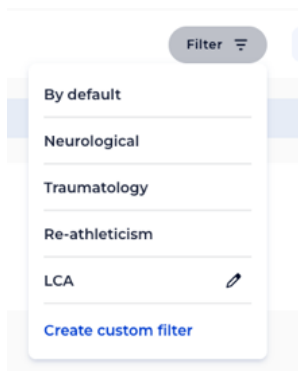
On the top right of the results page you can choose the type of view you want to have: General or Details, then: Neurological, Traumatological, Rehabilitation or Default.



You can also choose to customize your filter by clicking on Create my custom filter. When creating it, you will be able to choose the parameters you want to display and give it the name you want.

A screenshot of the 'Edit filter' dialog box. The dialog box has a title bar 'Edit filter' and a close button. Below the title bar, there is a section for 'Filter name' with the value 'LCA'. The main part of the dialog box contains a list of parameters to be included in the filter. The parameters are: Walking profile (checkbox), Stance time (checkbox), Swing time (checkbox), Stride duration (checkbox), Stride length (checkbox), Steppage / Clearance (checkbox), Propulsion rate (checkbox), Pronation/supination angles (checkbox), and Gait line (checkbox). At the bottom of the dialog box, there are three buttons: 'Delete', 'Cancel', and 'Save'.



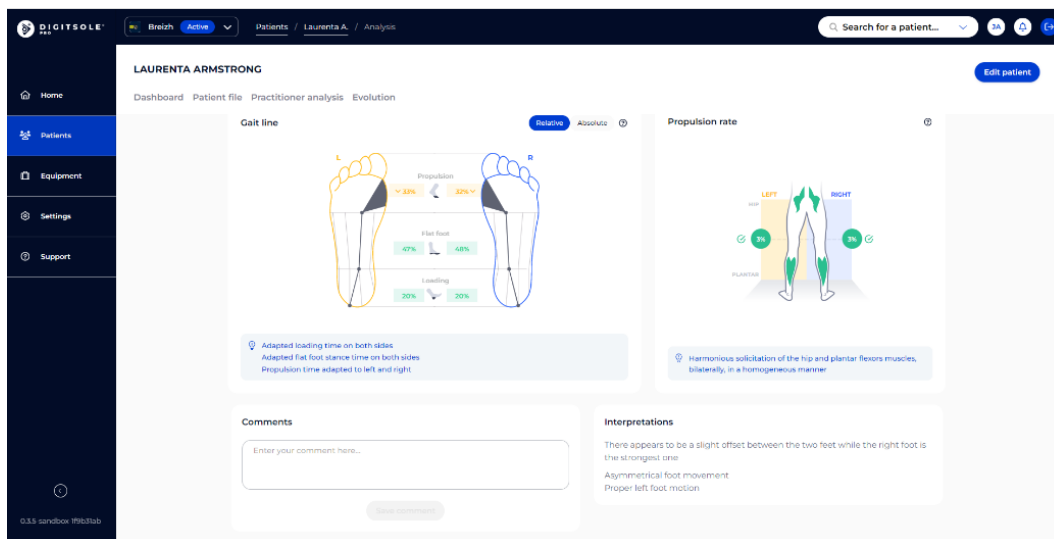


Once you have created your custom filters, by clicking on the Pen icon, you will be able to rename it, modify it, and delete it.

## How to add comments on a report or an acquisition?

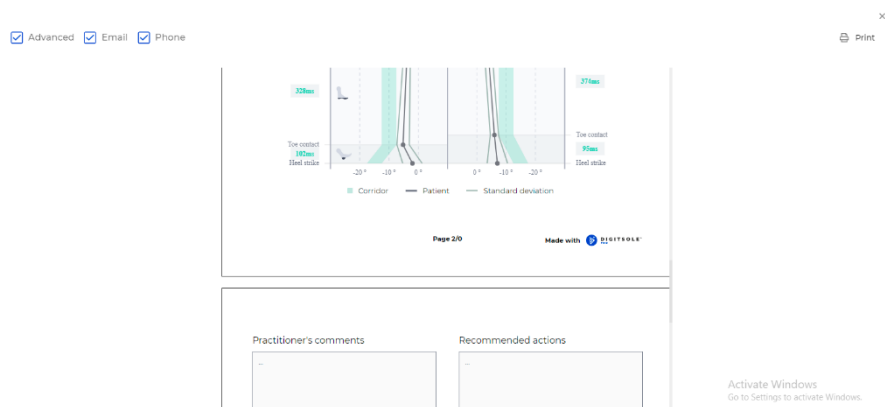
In the analysis results of an activity, at the bottom of the results, you can add notes in the Comment section.

They will be automatically saved, and you will be able to see them at any time with the results of this activity.



Once the report is exported, you can add notes in the Comment section.

Comments in the export will not be kept or appear later in the interface, comments will just appear on this export. Nevertheless, you can print them, send them by email to the patient or save them as a PDF.

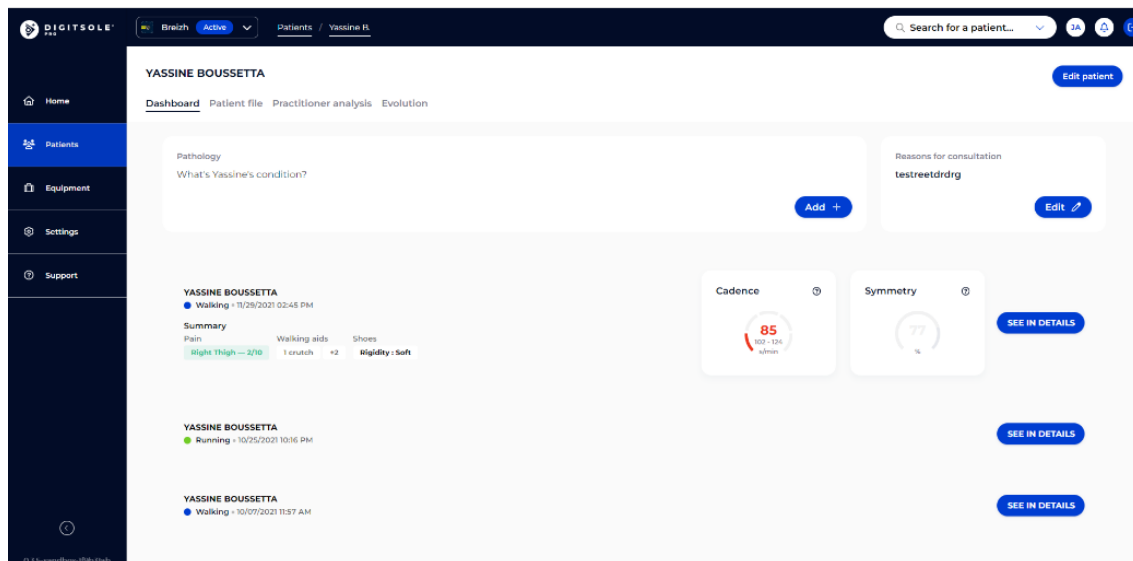


# How to compare analysis?

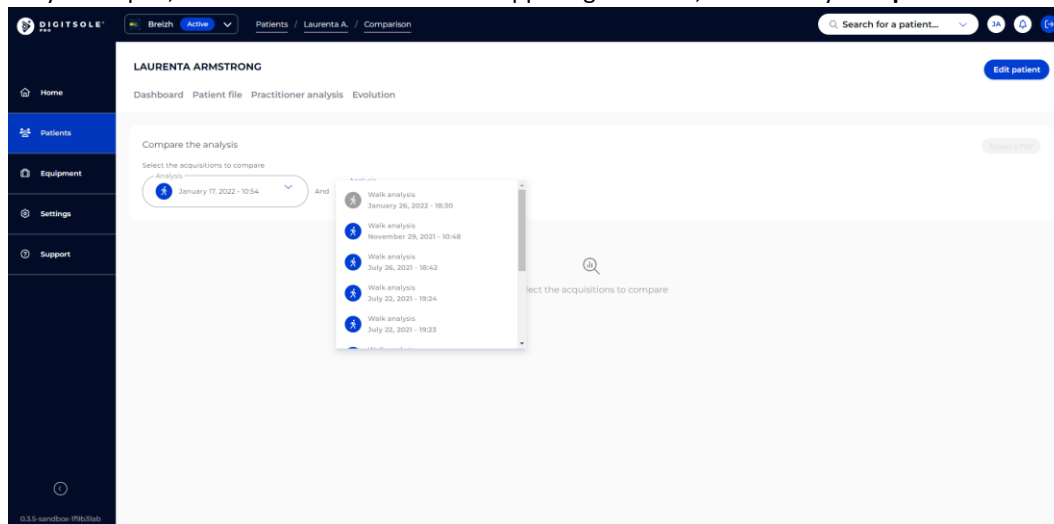
Select the **Patients** tab, then select the patient.

You are now in the patient file.

Select the analysis you wish to compare by clicking on it.

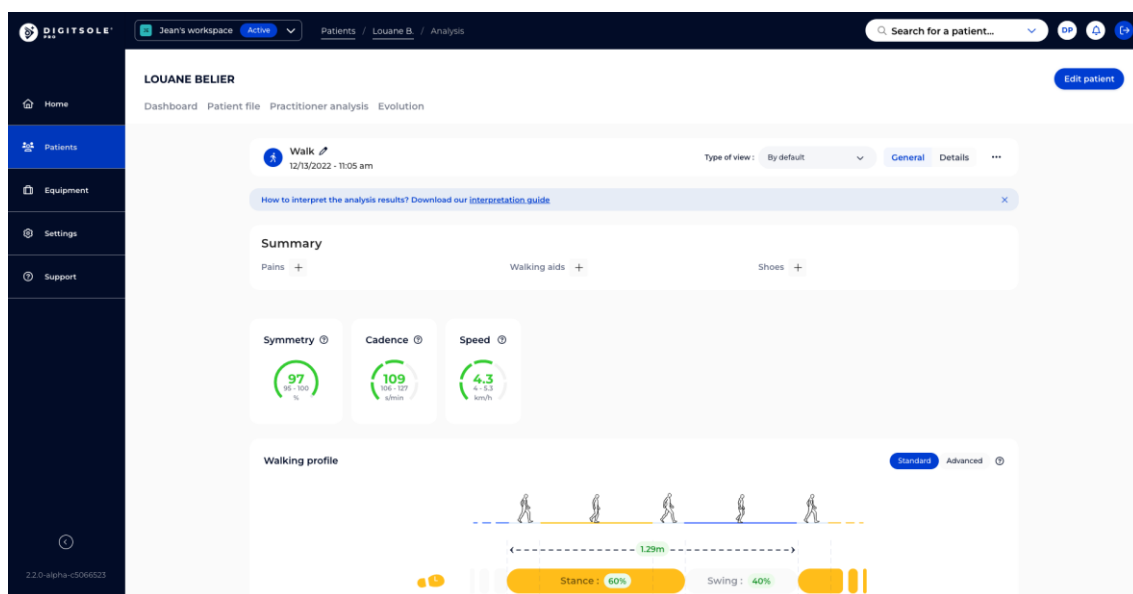


Once the analysis is open, click on the three dots in the upper right corner, followed by **Compare**.



Then select the analysis that you want to compare it with.

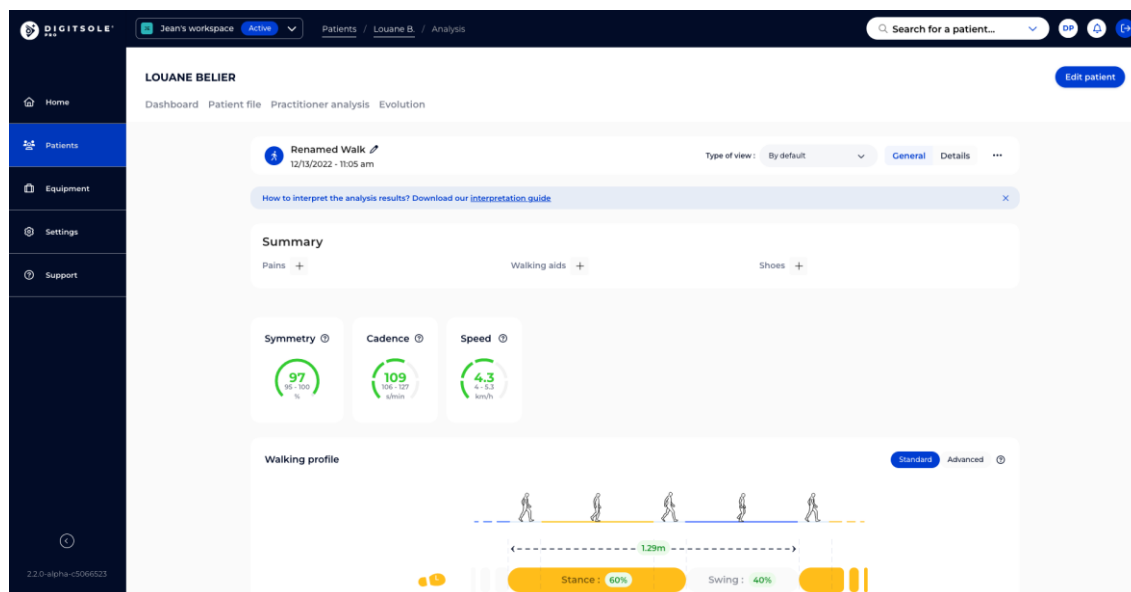
# How to rename an analysis?



From the tab "Practitioner's analysis" on the patient record or directly in the analysis results, you can rename your analysis.

To do this, click on the Pen icon, rename the analysis and then click on Save. Your analysis is now renamed.

The 'Rename analysis' dialog box is shown, allowing the user to rename the analysis. The 'Name' field is filled with 'Renamed Walk'. There are 'Save' and 'Cancel' buttons at the bottom.

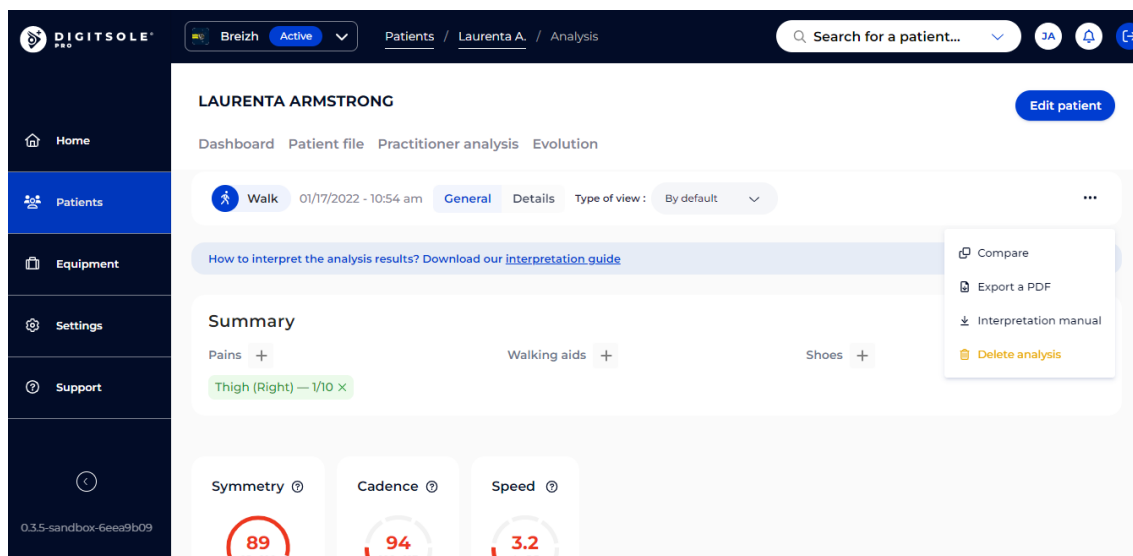


# How to delete an analysis?

Select the **Patients** tab, then select the patient.

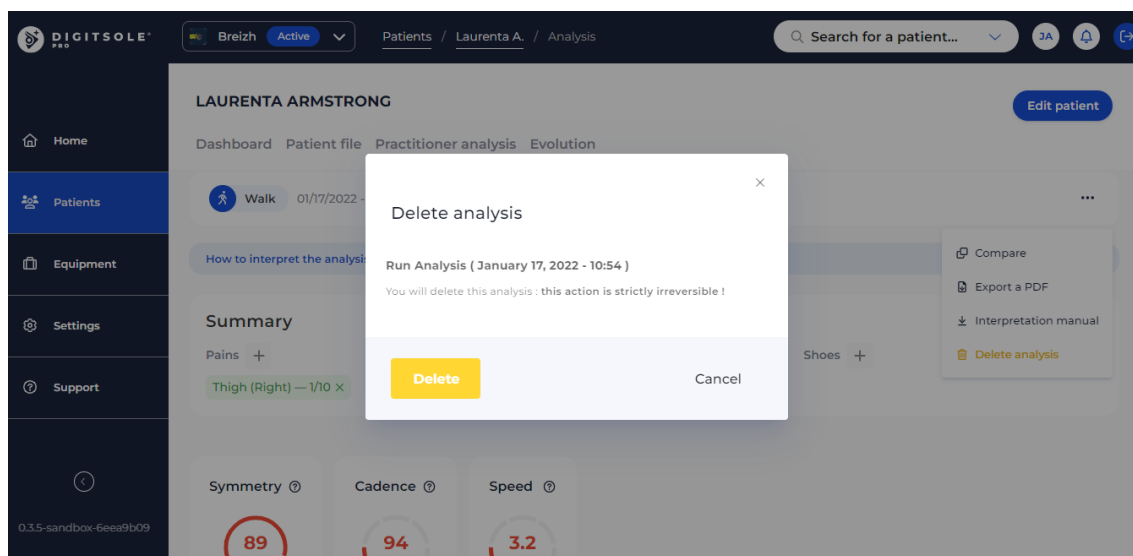
You are now in the patient file.

Click on the analysis you want to delete, then on the top right click ... and select **Delete analysis**



A window appears, asking you to confirm your deletion request.

**NOTE: The data capture will be permanently deleted if you click Delete.**

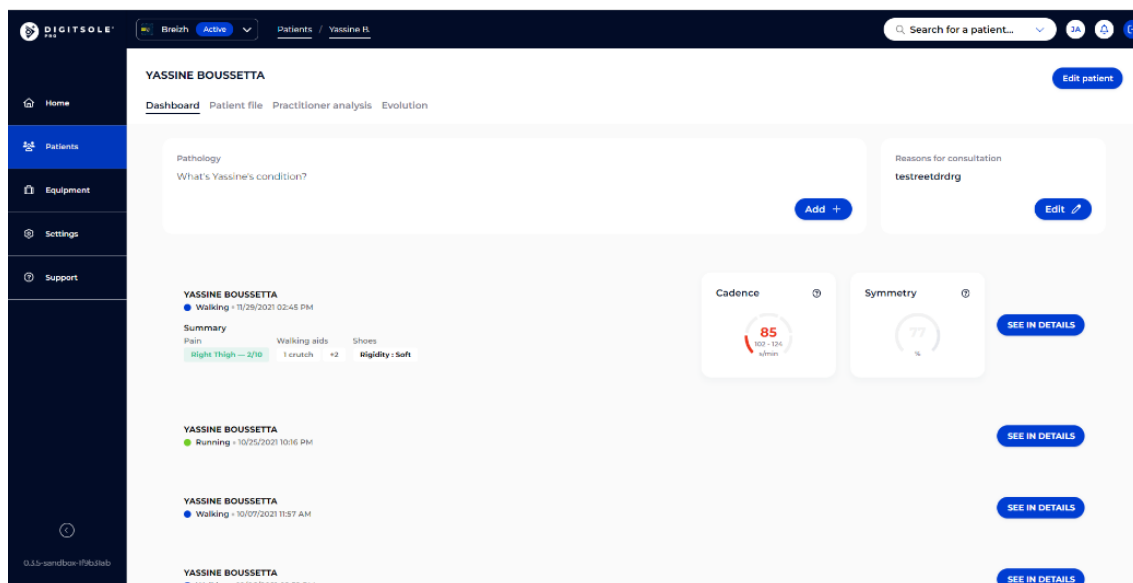


## How to see the analysis results?

Select the **Patients** tab, then select the patient.

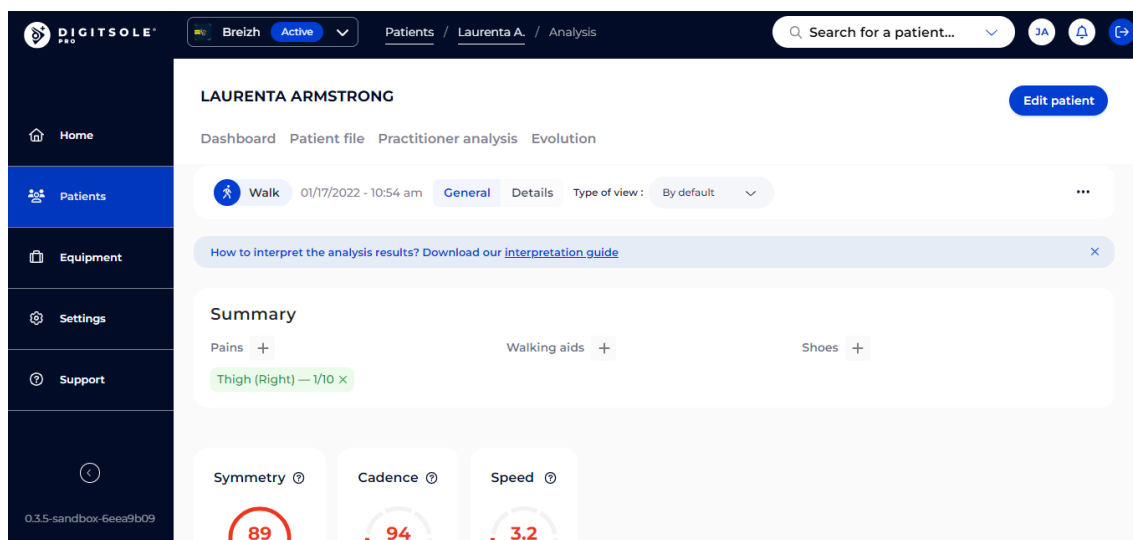
You are now on the patient file.

Select the analysis you wish to view by clicking on it.



The patient analysis is now displayed.

In the top right corner, you can select the type of view you want - General or Details – then you can Custom filter by pathology I.e., neurological, traumalogy, re-athleticism.



## How to delete my account?

To delete your account, contact us at the following email address: [support@digitsolepro.com](mailto:support@digitsolepro.com)

# Settings

## How to change language?

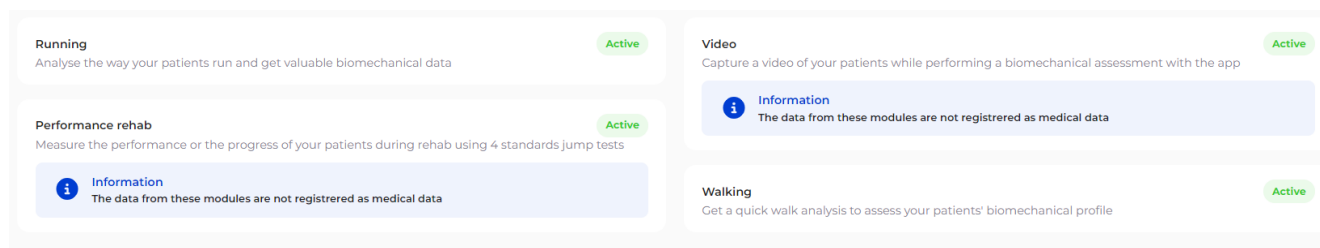
- From the web interface: In the settings section you can change interface language.
- From the app: You can't change the language on the app. The language of the application depends on the language in which your phone is configured

## How to change unit system?

- From the web interface: In the settings section, you can change the unit system (metric or imperial).
- From the app: In the settings section you can change units' system.

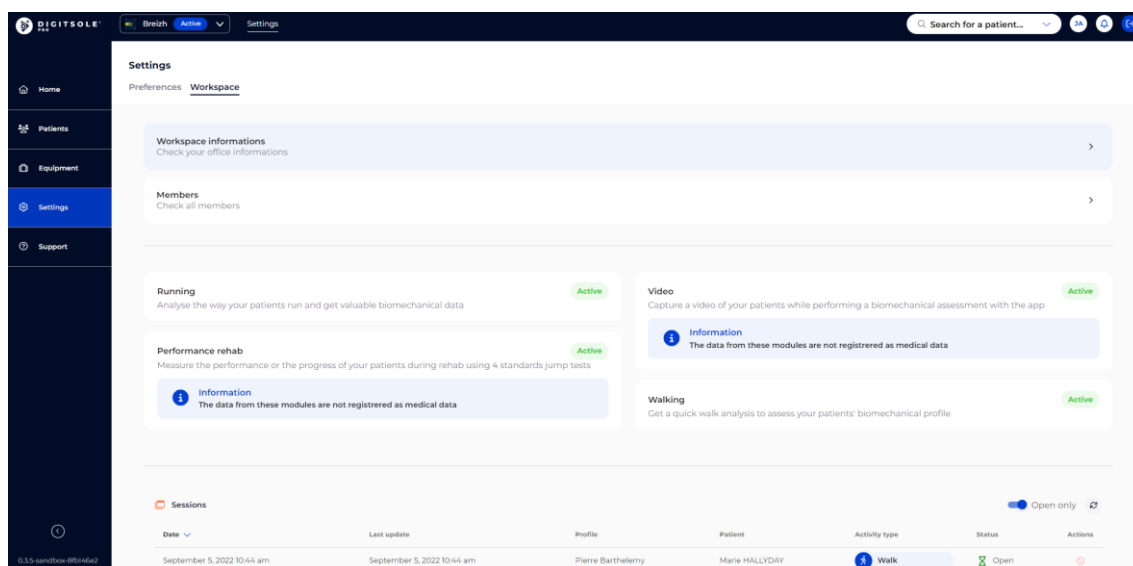
## How to see my features?

In Features section, you can see the features you have or have not subscribed to.

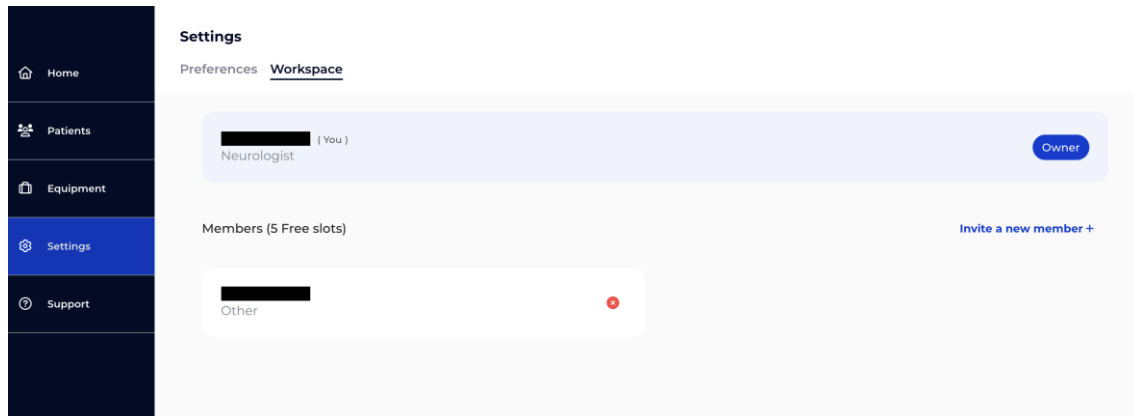


## How to add someone in my workspace?

1. Login to the web interface of your Digitsole® Pro account
2. Go to Settings

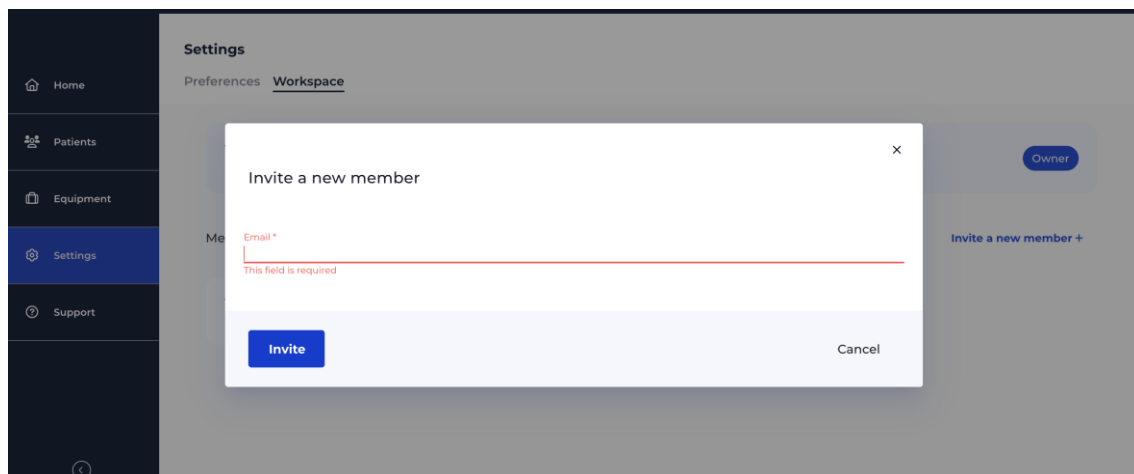


3. See Workspace
4. Go to Members

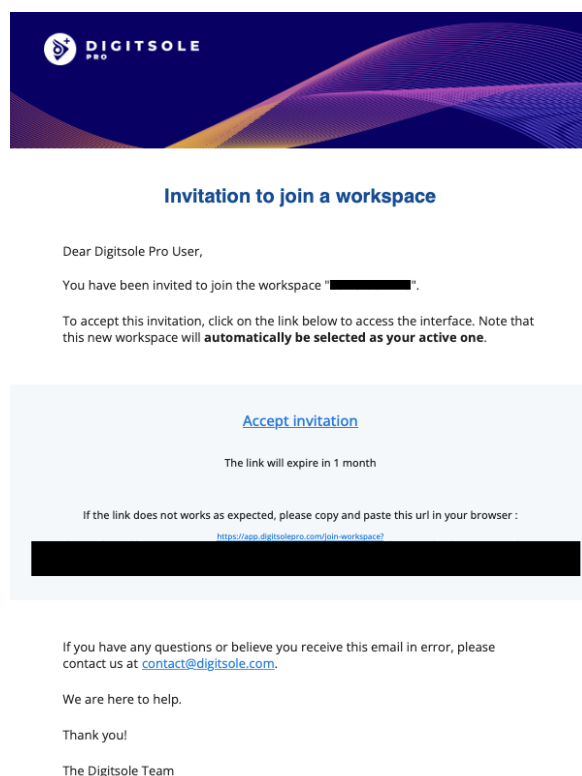


5. **Invite a new member**

Enter the email address of additional user (member) -- Note: The user (member) you want to add to your workspace must have a Digitsole® Pro account. If not, create an account following the process on this link: [Sign up \(digitsolepro.com\)](https://digitsolepro.com)

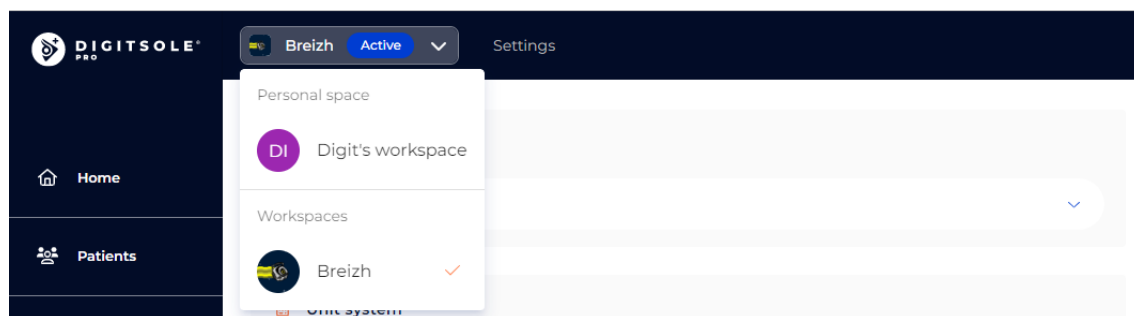


The added user (member) will receive an invitation email. They will need to click on Accept Invitation and then login to the account to finalize the process. (Check SPAM if email is not received).



Users will only see patients in their own workspace when using the product.

If access is needed for a different workspace, you easily switch between them by navigating by selecting the desired workspace in the bar at the top left of your screen.





# Security

## How can I be sure that the website is secure?

---

Check the address bar of your browser: a small padlock before the address of the interface will indicate the communications are encrypted with an SSL certificate

## What should I do if the URL is blocked by my antivirus?

---

During the configuration, if your URL is blocked, just go to your antivirus settings, and unblock it.

# PDF

## What should I do if I have difficulties with the PDF export?

---

We advise you to use Google Chrome, Mozilla Firefox, Safari, or the latest version of Microsoft Edge.

## How to send the report to the patient by email?

---

The only way to send the report directly to the patient is by clicking on Print but instead of selecting your printer, choose "Save as PDF".

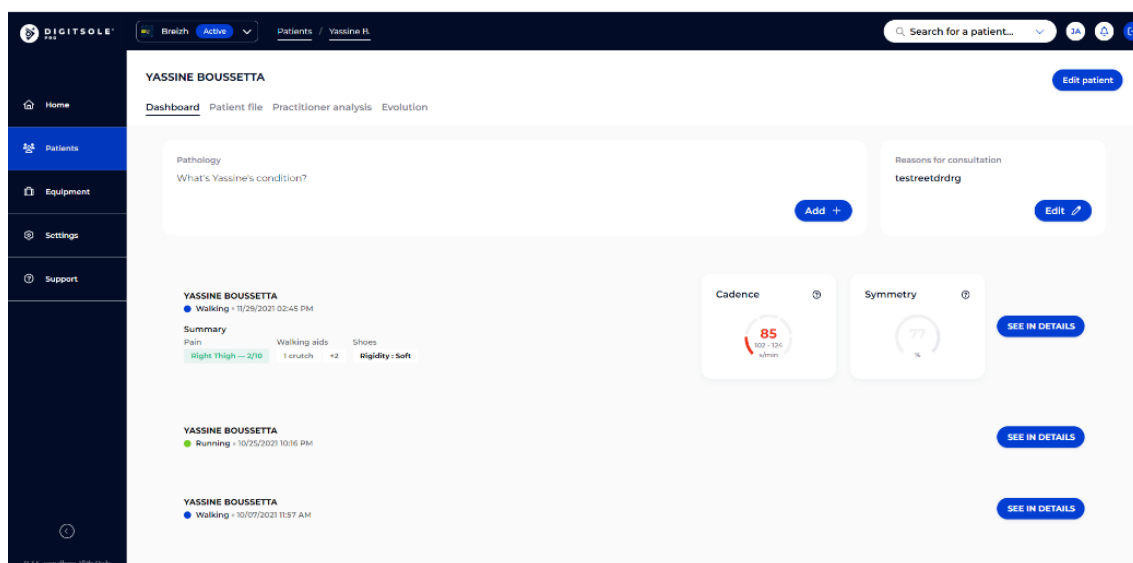
You will then be able to send the PDF by email to your patient as an attachment.

# How to generate a report?

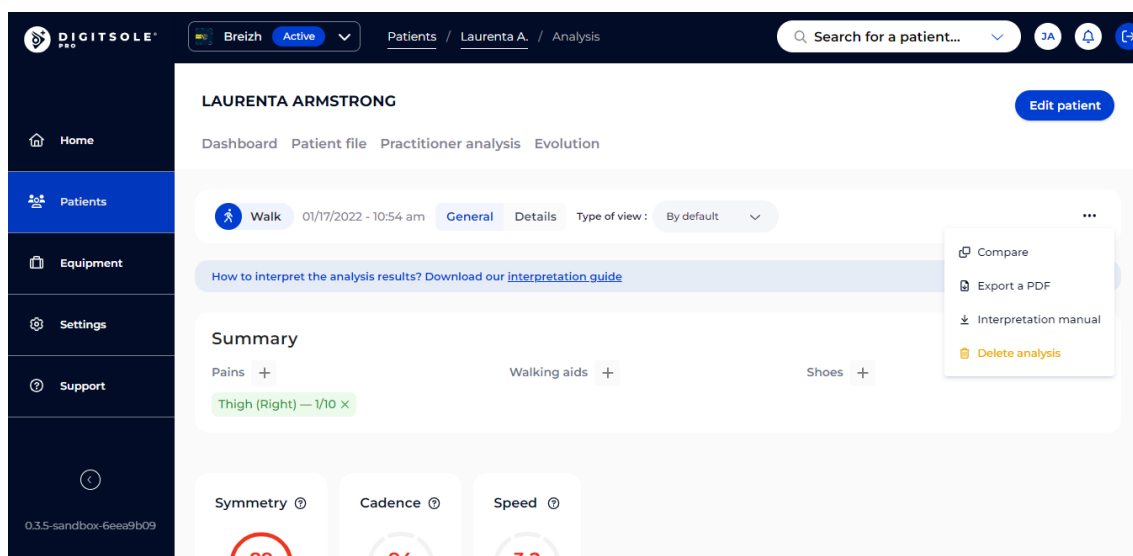
Select the **Patients** tab, then select the patient.

You are now on the patient file.

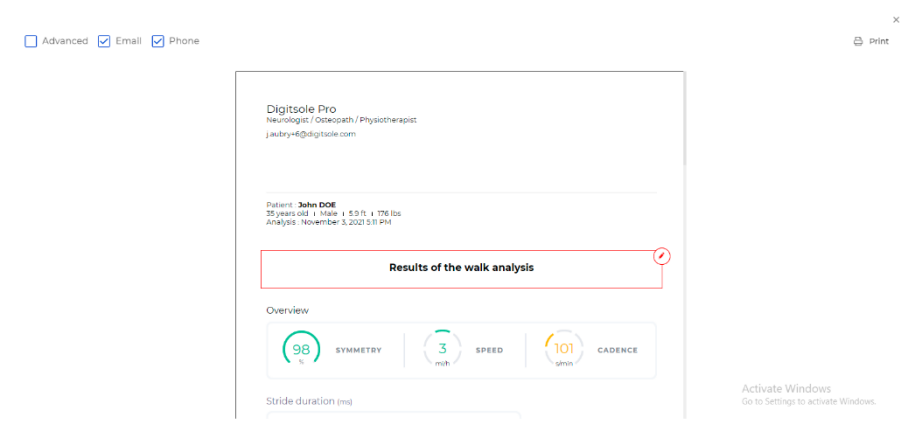
Select the analysis you wish to view by clicking on it.



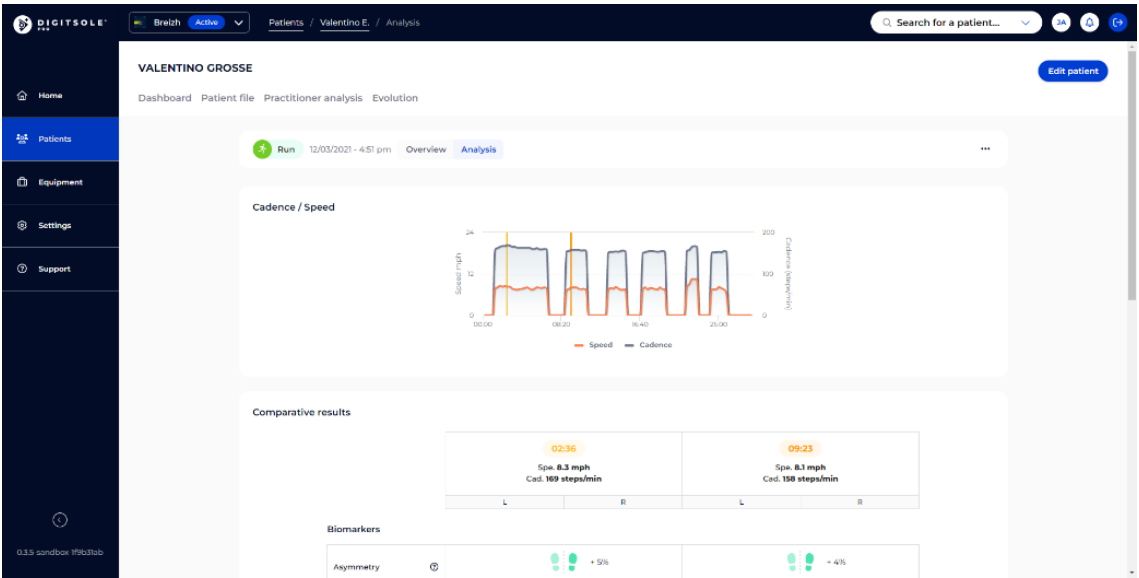
Once the analysis is open, click on the three dots in the upper right corner, followed by **Export PDF**.



The export analysis page will appear.

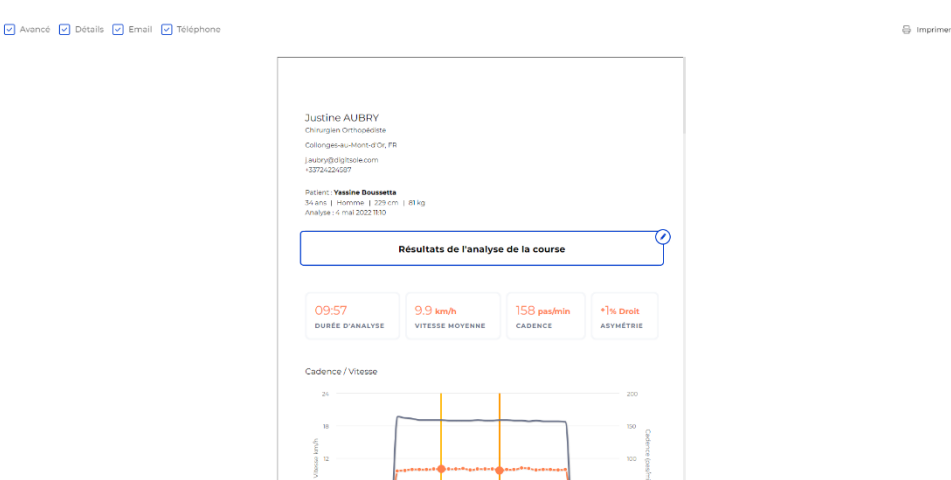


For more details about exporting a run analysis, select two points on the details tab chart as below:



You can then click **Export PDF**, as before the analysis export page opens.

By checking the details box you will have access to a more detailed PDF including the comparison of the two points you selected earlier.

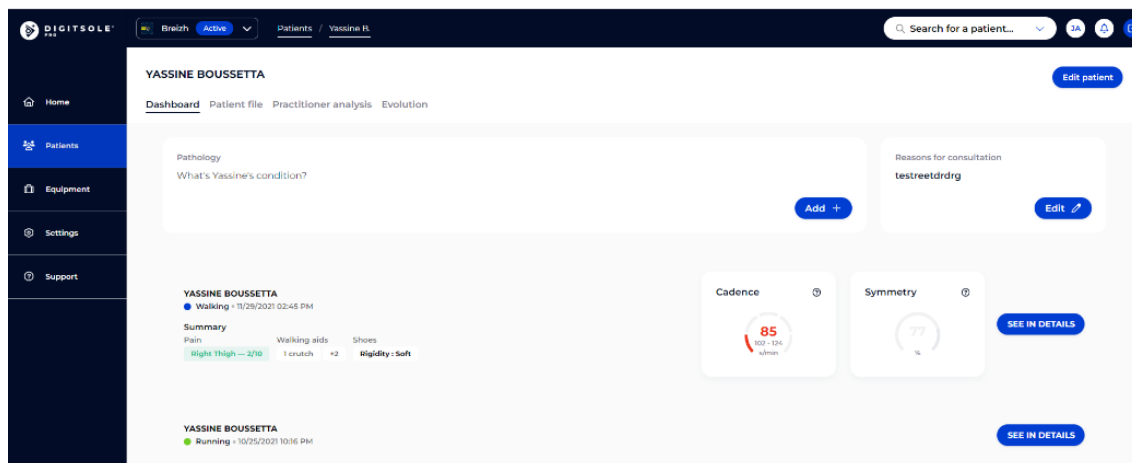


# How to export a comparative Report?

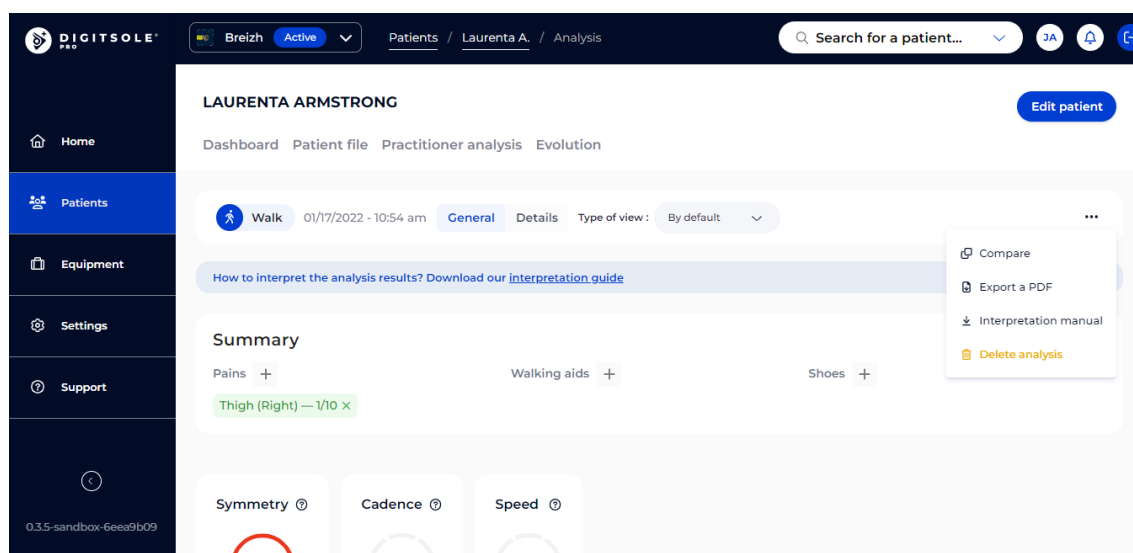
Click on the **Patients** tab and then select the patient.

You are now on the patient's file.

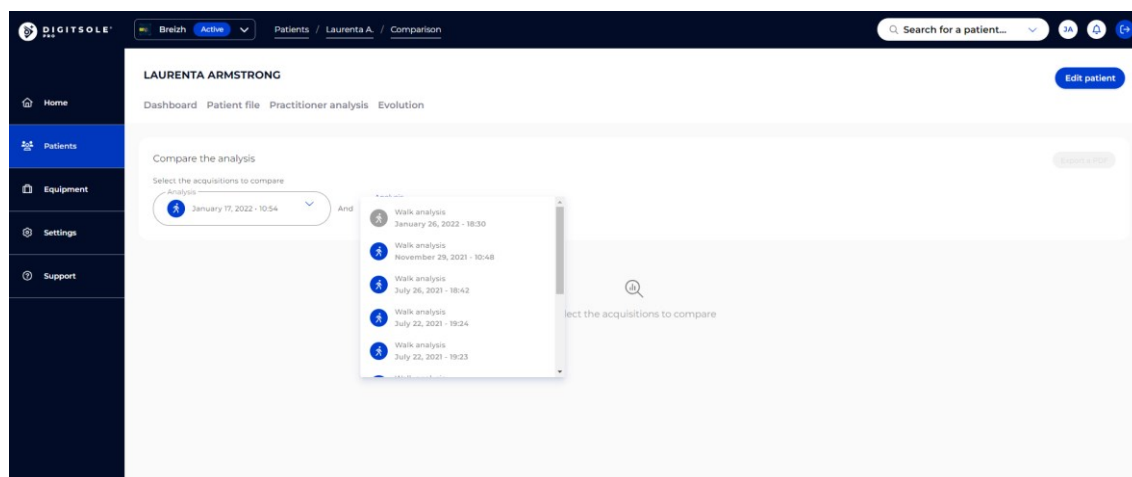
On the right is the "Analyses" section. Click the scan you want to access.



Once the scan is open, click on the three dots at the top right and then click **Compare**.

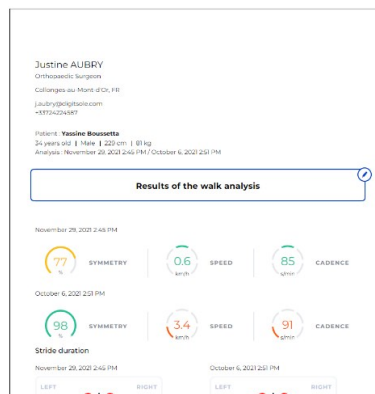


Then select the analysis you want to compare it with.



Then click **Export PDF**.  
The analysis export page opens

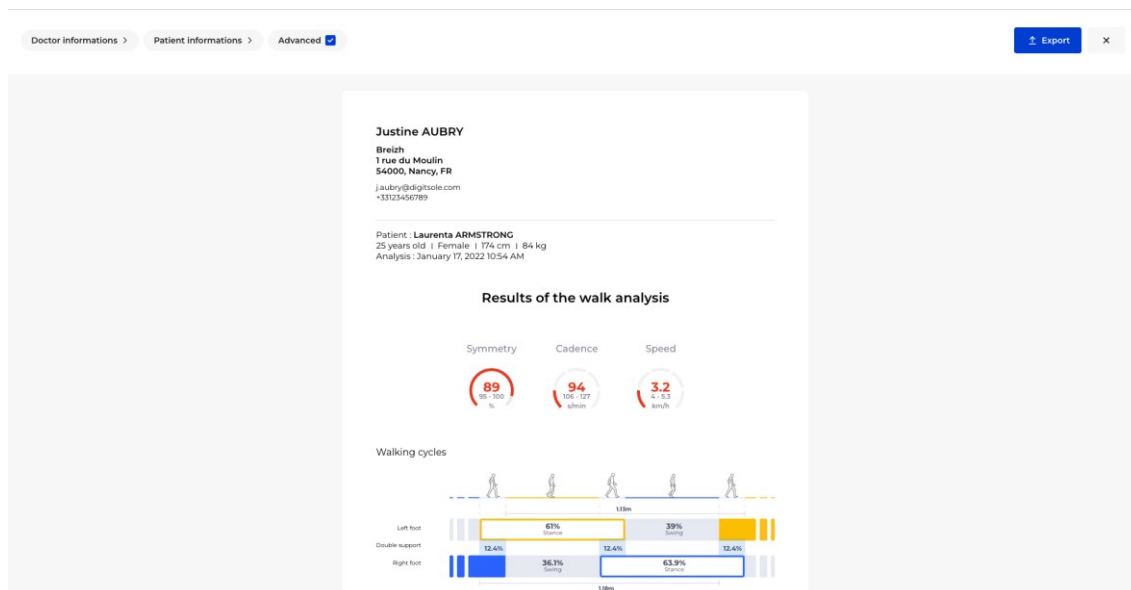
☒ Advanced ☒ Email ☒ Phone



## How to hide information on the report?

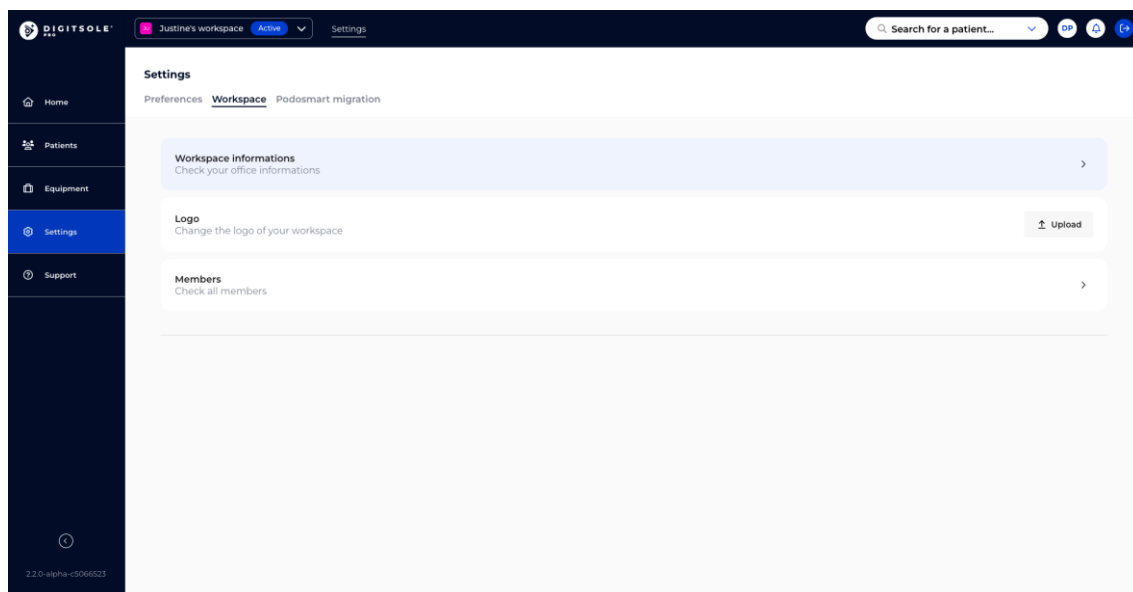
Following the completion of the analysis export, you can:

- Check the "Advanced" box to generate a more advanced report
- Choose whether or not to show your information (e-mail, phone number and logo) by checking the corresponding boxes.
- Choose whether or not to show patient information (name, age, gender, height and weight) by checking the corresponding boxes.



## How to add a logo to the report?

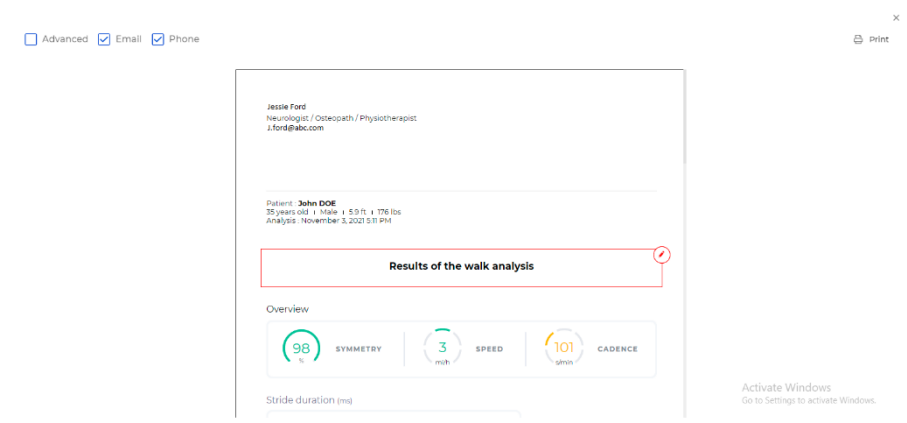
From the Workspace tab, in the Settings section, you can add a logo to the report export.



In the "Logo" section, you can add, modify or delete the logo. This logo will appear on the export of your patients' test results.

## How to print the report?

When your analysis export is finished, you can print the report by clicking on the **Print** button at the upper right of the screen.



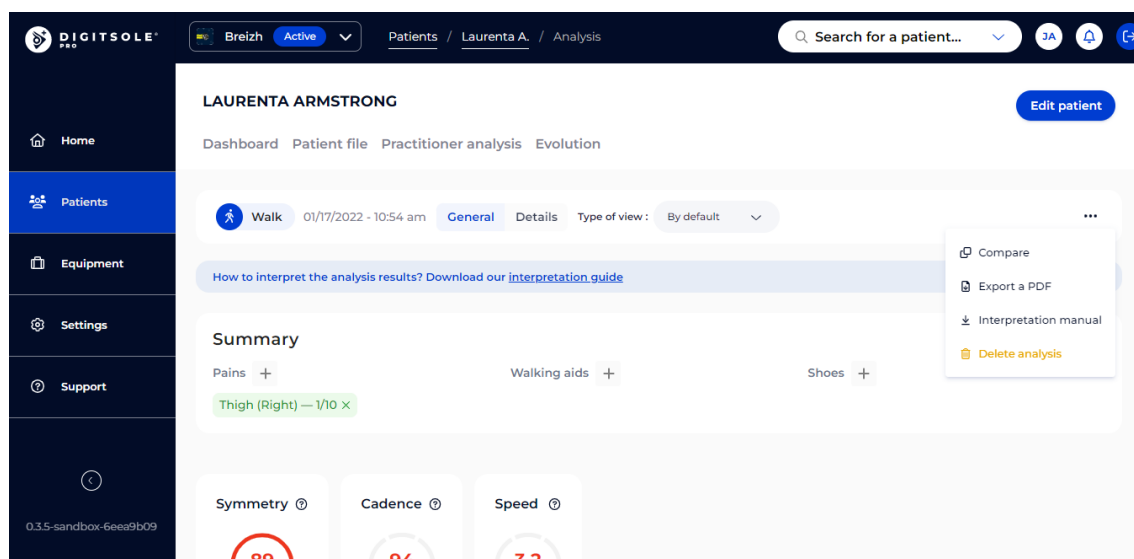
# Acquisition

## Where can I find the walking and running interpretation manuals?

---

Click on a walking or running activity.

At the top of the activity analysis, click on the three small dots and then click on the **Interpretations Manual**.



By clicking on the **Interpretations Manual** via a walk analysis, you can download the manual for walking.

By clicking on the **Interpretations Manual** via a running analysis, you can download the manual for running.

## Why aren't there enough steps at the end of the activity ?

---

- Make sure the DSPods are placed in the right position in the insoles.  
(Refer to: How to insert the DSPods into the Digitsole® Pro insoles on Page 5)
- Stay still during the initialization phase.
- In the walking analysis, make sure there have been more than 20 steps taken during the acquisition.  
In the running analysis, make sure there is a run speed of more than 8 km/h.
- If the problem appears again, please contact us and send us the **error report**.

## What is the minimum running speed?

---

We recommend a minimum running speed of 4.97 mph / 8km per hour.

## What is the minimum walking speed?

---

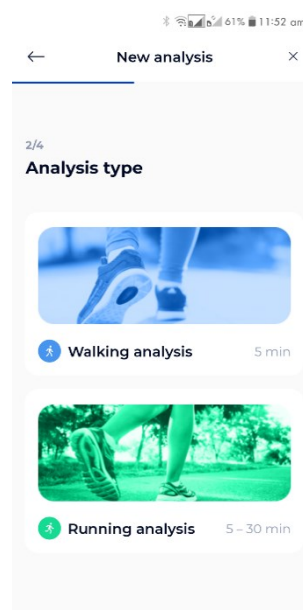
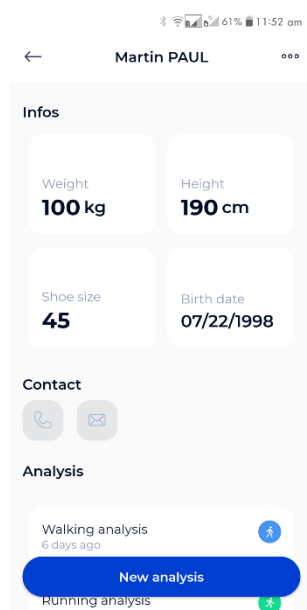
We recommend a minimum running speed of 0,62 mph / 1km per hour.

## What is the minimum duration of an acquisition?

We recommend the acquisition last at least 1 minute and 30 seconds.

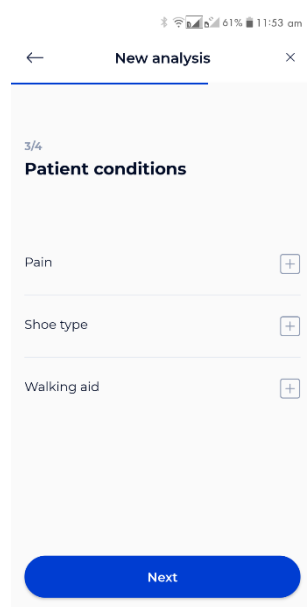
## How to start and stop an analysis?

To start an activity, you must use the application on your phone.

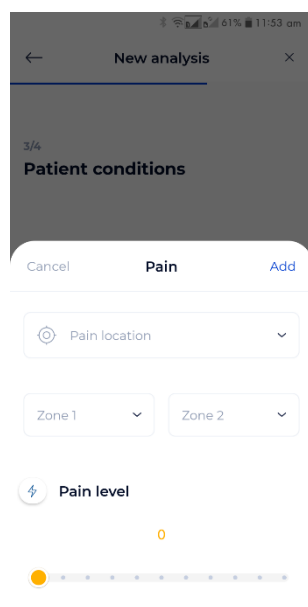


1 – Go to your patient's file once it's been created and your DSPods have been added to your account. Click on the button **New Analysis**.

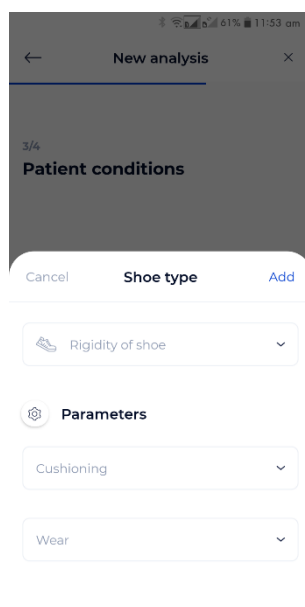
2 - Next, choose the type of analysis.



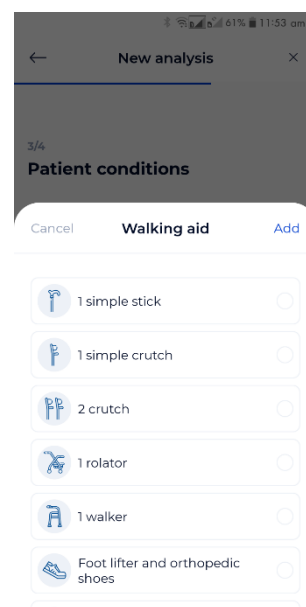
(1)



(2)



(3)

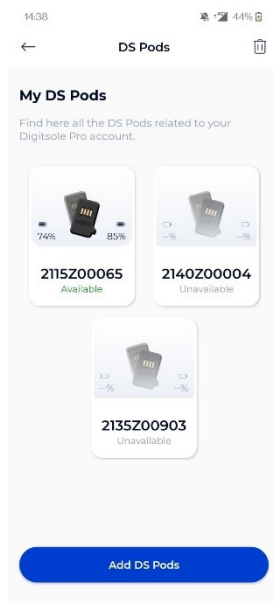


(4)



3 -Using the menu above, you can then enter further information about your patient. **(1)**

- Enter the location and intensity of your patient's pain(s) in the **Pain tab (2)**.
- Specify the stiffness and cushioning of your patient's shoes in the **Shoe type tab (3)**.
- Any walking aid device used by your patient should be listed in the **Walking aid tab (4)**.

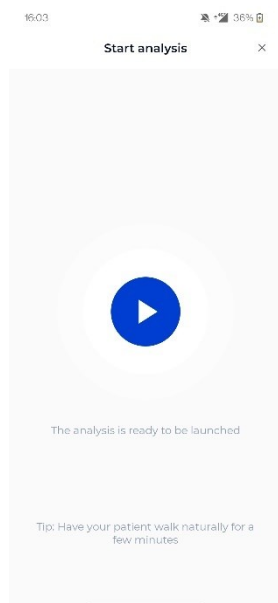


Then chose the pair of DSPods you will use for the data capture.

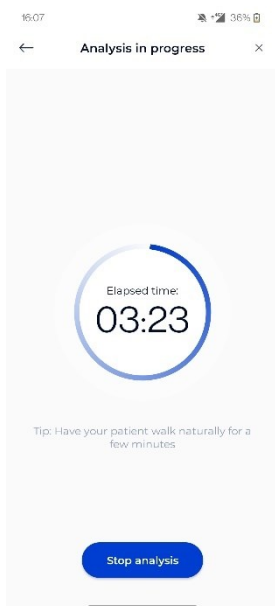
The application will then establish a connection to the DSPods and you will see the screen where you can begin the analysis.



**CAUTION:** If you have multiple pairs of DSPods, make sure to choose the ones that correspond to the insoles in your patient's shoes.



Once the DSPods have been placed in the insoles and the insoles have been placed in the patient's shoes, click the **Play** button to begin the data capture. Following the appearance of the stopwatch, your patient should remain in a static position for 3 to 5 seconds for initialization before they start to walk or run.



Click the **Stop Analysis** button to end the data capture. When the data capture is complete, the data is sent directly to the Digitsole® Pro web interface.

# Mobile application

## How to download the application?

---

The Digitsole® Pro app is free and works with iOS 15.0+ and Android 6.0+ mobile devices. Please check the firmware version on your phone to see which devices are compatible with the apps.



Enter Digitsole® Pro in the search bar to locate the application:

- For iOS devices, go to the App Store®
- For Android devices, go to the Google Play™ store

## How to connect to the Digitsole® Pro application?

---

📶 62% 11:47 am



**Welcome to Digitsole  
Pro**

Email address

my-email@address.com

Password

••••••••



Login

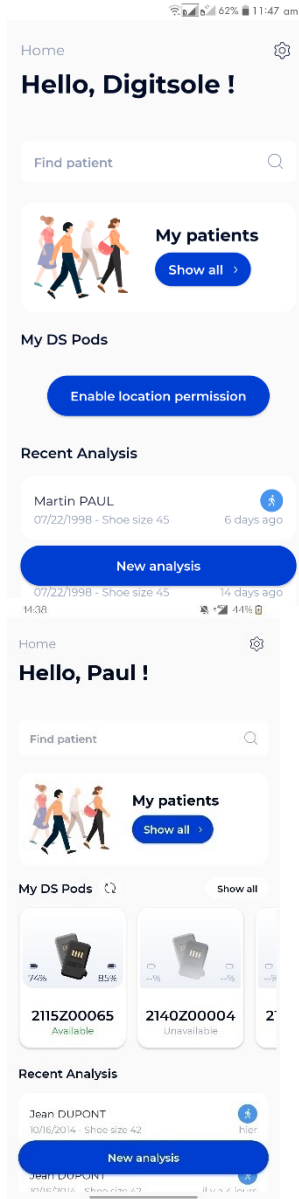
To access the application, ensure that you have already created your account on the web interface (<https://app.digitsolepro.com/auth/sign-up>), and you can connect to this application using the same credentials.

To log in, enter your account email address and password.

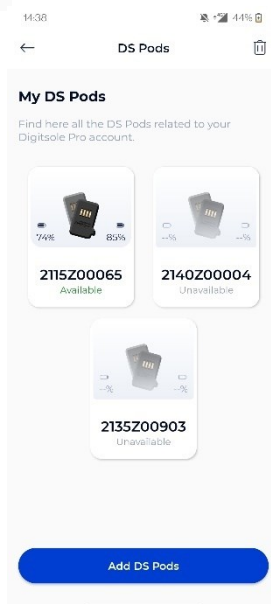
If you have forgotten your password, go to the Digitsole® Pro interface to create a new one.

# How to add the DSPods?

To add DSPods to your account from the main app screen, follow these steps:



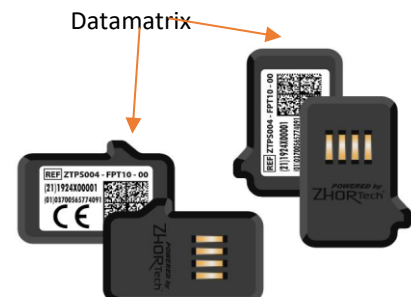
- If you do not already have DSPods entered, go to the "DSPods" area and click **Add**



- If you already have DSPods entered, go to the "My DSPods" area and click on "**See all**," which will redirect you to a list of your DSPods. Select **Add DSPods** from the menu.

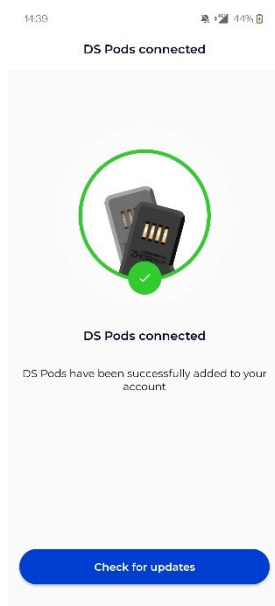
To add your DSPods to your account, go to a new page and scan the Data Matrix code on your pair of DSPods. If you have more than one pair of DSPods, repeat the procedure.

If your Data Matrix code is unreadable, please open a ticket on <https://www.digitsolepro.com/customer-support>



## How to update the DSPods?

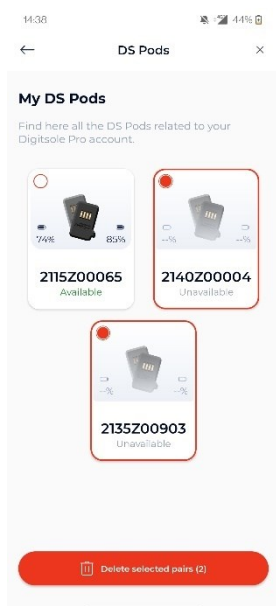
---



Click on **Check for updates** to check the DSPods' version for an update.

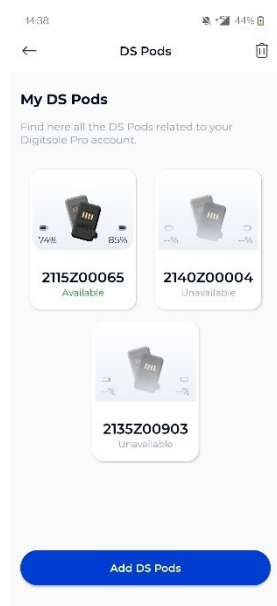
## How to remove the DSPods?

---



Click on **"See all"** in the **"My DSPods"** section from the main application screen to be redirected to a list of your DSPods. Click the **Trash can icon** in the upper right corner of the screen, select the pair(s) you want to delete, and then click **Delete selected pairs**. To exit delete mode, click on the **Cross-out** icon in the upper right corner of the screen.

## How to check the DSPods' battery levels?

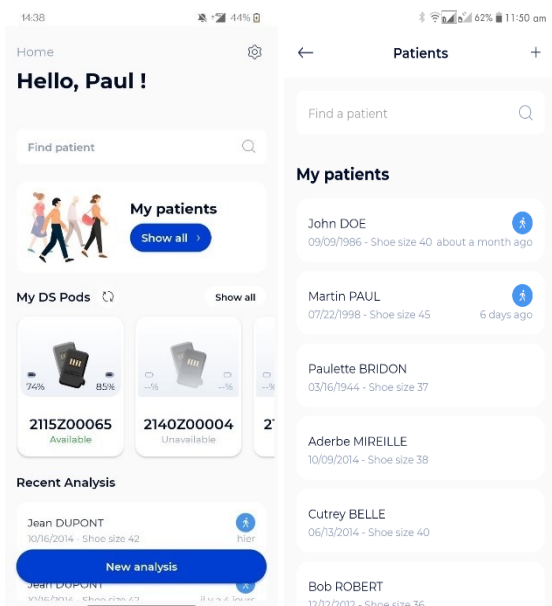


When the DSPods are charging, you will not see the charge level of your DSPods.

To check the charge level of your DSPods, go to the DSPods page. The battery charge levels of the left and right DSPods are displayed. By scrolling down on the screen, you can refresh the battery levels.

If you still can't view the battery level after reloading the page, your DSPods may be "asleep" (to save power, they automatically turn off after about 20 minutes). Shake them vigorously to "wake them up" (please DO NOT hit them on a hard surface as this may damage the sensors). Then, by swiping down on your screen, you can reload the website and see the battery of the DSPods, this action can take 30 seconds.

## How to add a patient?



To add a new patient to your account from the main application screen, click on **See all** under the "My patients" area, then click on the **+** icon at the top right of your screen.

Cancel **New patient** Add

Information Pathology Contact

Last name  
Last name

First name  
First name

Birth date  
Birth date

Height Weight  
Height cm Weight kg

Shoe size  
Select

Gender

The **New Patient** form will appear; enter the info for the patient file. Note that completing the Information and Pathology pages is mandatory. If your patient has no pathology, select "Healthy patient."

It is critical to select the correct pathology because it will affect the interpretations and standards of the analyses.

The Contact tab is optional. However, it allows you to better communicate with your patient about their results.

**NB: Note that with imperial units, choose the gender of the patient first to access the men or women's sizes.**

## How to edit a patient?

Cancel **Edit patient** Save

Information Pathology Contact

Last name  
Paul

First name  
Martin

Birth date  
07/22/1998

Height Weight  
190 cm 100 kg

Shoe size  
45

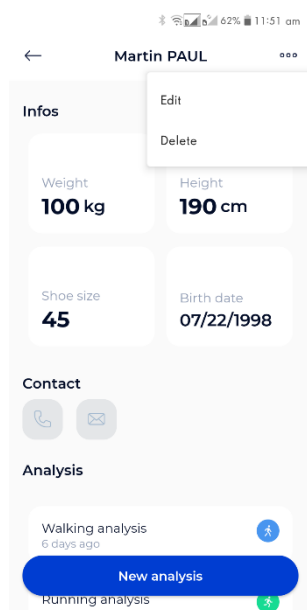
Gender

Click on the patient you want to edit from the list of patients to access their file. Select **Edit** from the menu at the upper right of the screen. When the form appears, complete the requested information and then click **Submit** to save your changes.

The patient's file will be updated.

## How to delete a patient?

---

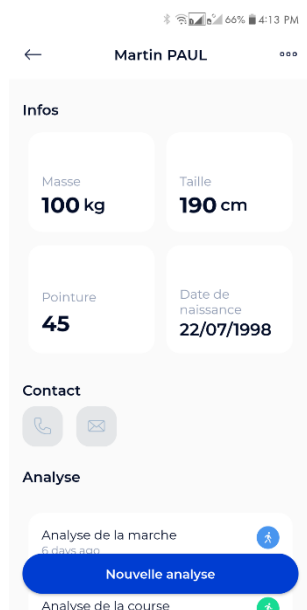


Click on the patient you want to delete from the patient list. Select **Delete** from the menu at the upper right of the screen, then confirm the deletion. After that, you will be taken to the newly updated patient list.

**Please note: This is an irreversible action.**

## How to contact a patient?

---

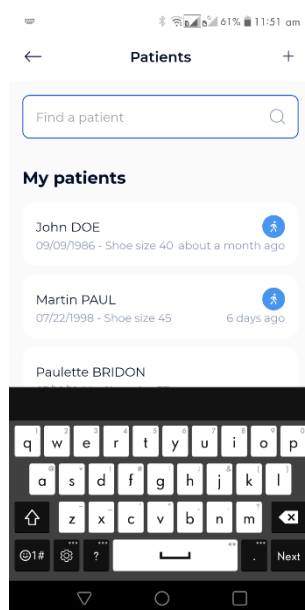


Click on the patient you want to contact from the patient list.

If you have entered your patient's phone number, you can call them by clicking the **Call** button. If you have entered your patient's email address, you can send a message by clicking the **Send a message** button



## How to search for a patient?

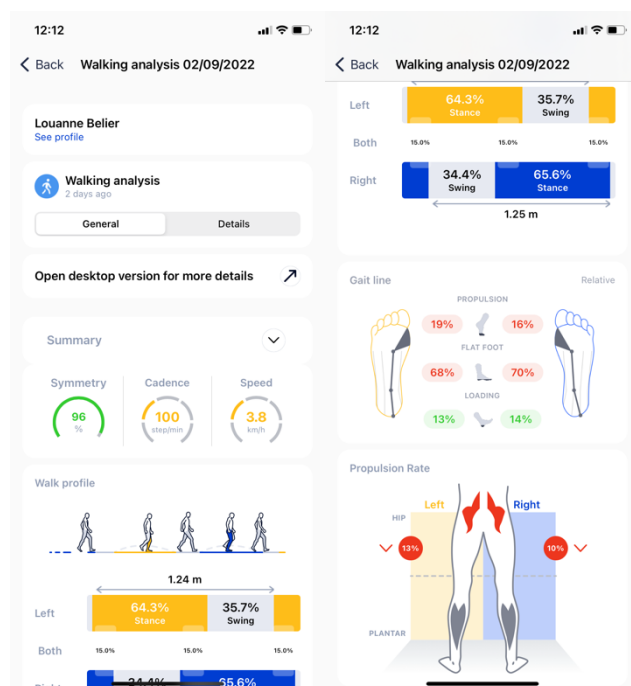


Type the last name or the first name of the patient in the text field at the top of the screen.

## How to see the analysis results?

In the "My patients" area, click **See all**, then select the patient.  
You are now in the patient file.

Click on the analysis you want to see in the "Analyses" section.



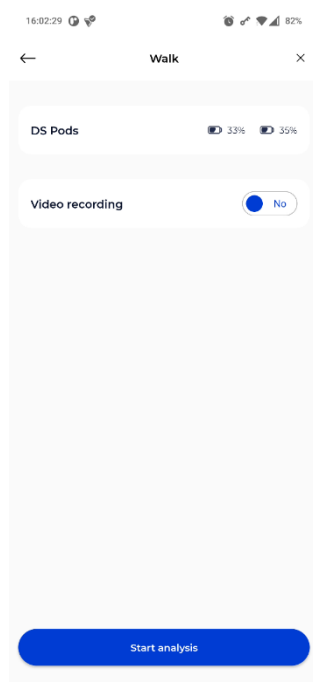
You can select the General or Details view at the top.

Clicking **For more details** will automatically link you to the Digitsole® Pro web interface, where you will be able to perform a more intensive analysis of the results.

# Optional module - Video

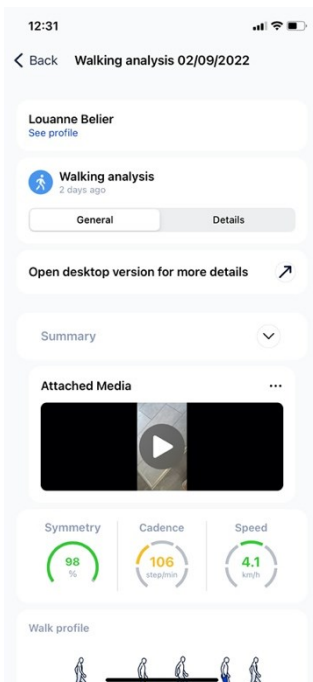
## How to add a video from the mobile application?

---



To record a patient during the acquisition, start an activity as usual. Once you have selected your pair of DSPods, you will be able to choose whether to activate or the video recording.

If you choose to activate the video feature, it will begin recording at the start of the analysis and will continue recording automatically until you stop the activity.



At the end of the activity, you can find the video in the same place as the results of the analysis.

## How to add a video from the web interface?

---

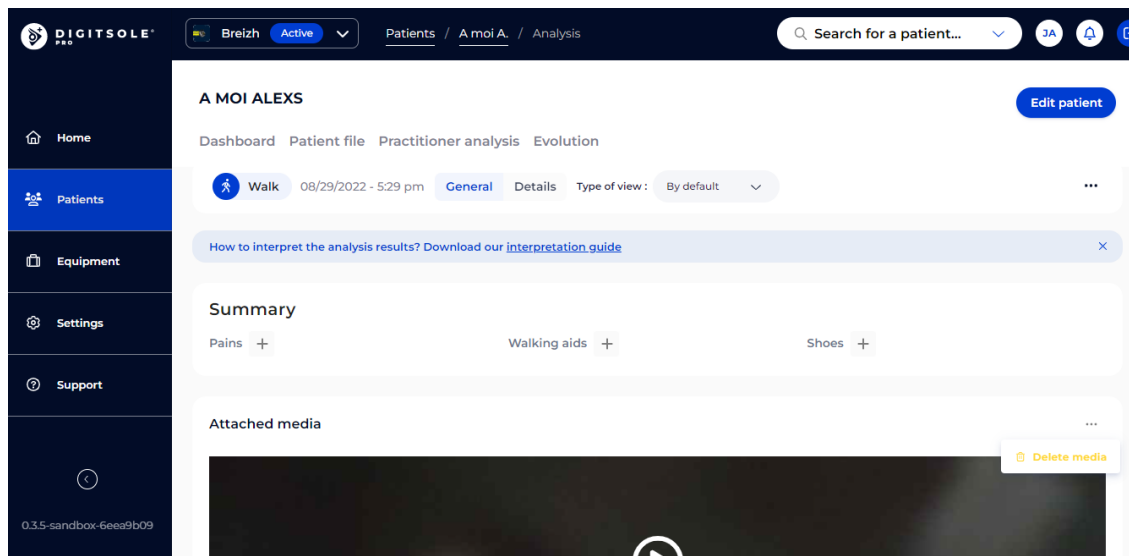
It is not possible to add a video from the web interface.

## How to delete a video?

---

The video can only be deleted from the web interface, not the mobile application.

From the web interface, click on the three dots" ... "at the top right of the video to delete the video associated to the analysis. **This action is irreversible.**



## What is the maximum duration of a video?

---

The size of the video cannot exceed 200 mb.

The maximum length of the video will depend on the resolution of your recording.

# Optional module - PRM

## How does the DSPod sensor measure Jump Height?

---

This is a common calculation using movement of mass (weight), gravity, time in air and the fact the subject takes off and lands in the same place. This is commonly how jump height is presented with force platforms.

## In the video app, can the videos be downloaded onto the web interface?

---

Yes.

## Do I have to have test both feet or can I just do one?

---

To properly compute the results, the data of both feet must be collected appropriately. It is important to make a comparison between right and left.

## How long does it take to run the full battery of tests?

---

It will take 5-10 minutes with proper rest.

## Do I have to perform all the tests for it to work?

---

No, you can choose which tests to perform individually.

## Does it matter in which order I conduct the tests?

---

No, however the Side Hop Test is the most strenuous and can create fatigue that could influence the results of other tests. If other tests are conducted in addition to the Side Hop test, the Side Hop test should be done last in the sequence.

## I did the Side Hop test, and the analysis showed an error, what happened?

---

It is important that the distance being hopped across is approximately 40 cm or 15.75 inches.

## How is Contact Stability calculated?

---

The stability angle is the angle difference between the foot in pronation angle and the minimum angle during the stance phase.

## Can I do several tests in sequence without stopping?

---

No, each scan will need to be completed and the results transferred before a new test can be performed.

## **Is it possible to do three jump tests in a row and see the average of all three tests together on the triple jump?**

---

No, since the analyses are based on the standard protocols of jump testing, each test must be performed individually, and results are shown individually. However, to see the results of the same test done multiple times side-by-side, choose the Evolution view.

## **Can I get single leg data from a CMJ test?**

---

Yes, the test provides single leg data but is performed as a double leg test. The analyses are based on the accepted standard protocols of jump testing, the tests must be performed as directed. In order to gather accurate data, both feet must land on the ground.

## **Can I use a single DSPod in one shoe to gather single leg data?**

---

No, since the analyses are based on the accepted standard protocols of jump testing, the tests must be performed as directed. In order to gather accurate data, both feet must land on the ground.

# Optional Module - PodoSmart Migration

## How to migrate PodoSmart data without a Digitsole Pro account?

---

If you don't have a Digitsole Pro account, please refer to the "Product installation" section of this document and follow the steps to create an account.

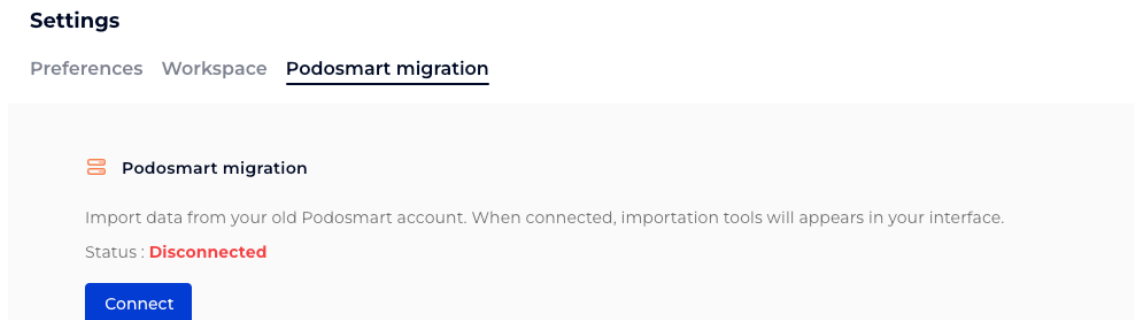
Then, make sure with your dealer that you have access to the "Podosmart Migration" option with your account.

If you are set for the migration, you can proceed to the rest of the instruction.

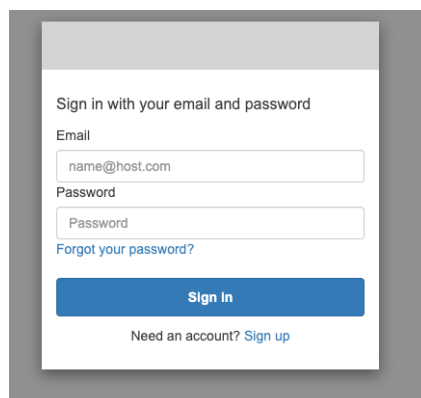
## How do I migrate PodoSmart data with a Digitsole Pro account?

---

- On the Digitsole Pro web interface, go to the settings menu, and go to the "Podosmart migration" tab
- You will see a "Status: Disconnected" indicator, click on the "connect" button below



- A new page will appear, enter your Podosmart credentials and click on "Sign in" to link your Podosmart account to your DS Pro account



- Once you have entered your credentials, you will be redirected to the Digitsole Pro settings page with a status changed to “Connected”

Settings

Preferences   Workspace   Podosmart migration

Podosmart migration

Import data from your old Podosmart account. When connected, importation tools will appears in your interface.

Status : **Connected**

ID

369a8be7-9fb2-44d3-949c-eac8e4153b2e

Date

a few seconds ago











IP

MASKED


- Then, go to the patient's menu and click on “Import from Podosmart”

Import from Podosmart

New patient


	Actions
	 
	 
	 
	 
	 

- Once the list of your Podosmart patients appears, you can click on “migrate” to import the patient into your Digitsole Pro account, including the patient files, and the analyses. This process can take up to a few minutes, depending on the number of analyses needed to be imported.

 **PODO**Smart Migration

Filter the list



( Last name, first name, shoe-size )

Last name 	First name	Birth date	Shoe size	Actions
3.	Elderly Fell down Rehab	March 20, 1931	36	<div>Migrate</div>
ACL	Surgery	June 2, 1994	44	<div>Migrate</div>



- When a patient is migrated, it will create a new patient in your DS Pro account that will be tagged as “Migrated from Podosmart”, and the migrated analyses will have the same tag as well

**ELDERLY FELL DOWN REHAB 3.** Migrated from Podosmart Edit patient

Dashboard Patient file Practitioner analysis Evolution

 **Walk** 

04/16/2021 - 1:43 PM

## What should I know about migrating PodoSmart analyses?

- Depending on the number of activities a patient has on your Podosmart account, the migration can take a few minutes. We advise you to migrate a patient before the appointment with your patient
- Once a patient has been migrated, it will no longer be possible to migrate again, so please make sure that no new analyses are being made with Podosmart once a patient has been migrated to Digitsole Pro
- If you are making Digitsole Pro analyses with an imported patient, Podosmart analyses will be tagged as “migrated from Podosmart” and will also appear in the evolution with the Digitsole Pro analyses you will make
- Please keep in mind that Podosmart is an older system. It is possible that you will see small differences in the data between Podosmat analyses and Digitsole Pro analyses.
- The migrated analyses from Podosmart are marked with this logo.: 