

# Remote Supports Five Components

## **Remote Support Professionals**

Trained, passionate professionals dedicated to helping individuals achieve their goals for independence.

## **Central Monitoring Station**

A secure, central facility from which the RSPs deliver support. Open 24/7, 365 days a year and equipped with redundant power, internet, and phone lines.

## **Technology**

Person-centered technology setups designed to allow individuals to live a more independent life. In-home systems are outfitted with cellular backup to ensure a constant connection.

## **Consumer Relations**

Sophisticated consumer relations team, proactively and reactively handling the long-term and day-to-day changes in the individual's life and executing ongoing evaluation to ensure support remains in line with their current needs.

## **Responders**

Responders are an integral part of remote supports, providing in-person care when needed. NOSS' on-the-ground knowledge allows us to help organizations and families become quality responders.