

## **Bolt Mining Refund Agreement**

No Refunds, Returns or Exchanges. The Customer acknowledges and confirms that the Order is irrevocable and cannot be cancelled by the Customer, and that the product(s) and Hardware ordered from Bolt Mining are not returnable, refundable or exchangeable. All sums paid by the Customer to Bolt Mining shall not be subject to any abatement, set-off, claim, counterclaim, adjustment, reduction, or defense for any reason. Down payment and payment of Total Purchase Price are not refundable, save as otherwise mutually agreed by the Parties. Refund requests based on shipment delay WILL NOT be accepted if delay is caused by the manufacturer. Further, unless otherwise agreed in writing by Bolt Mining, upon arranging for delivery of the Hardware to Customer directly or to a non-Bolt Mining Hosting Facility, such Hardware is ineligible for hosting at Bolt Mining Hosting Facility or for any returns, refunds or exchanges.