



KnowledgeVine

Error Reduction That Works®

REMEDY®

Learning System

The Evolution of Human Performance

OVERVIEW

Who We Are

KnowledgeVine is a full-service Human Performance and safety consulting firm providing organizations with support to implement and sustain a strong error resistant culture.

What We Are About

- Our moral obligation is to help organizations reduce the frequency and severity of human error.
- The three most important keys to our success are understanding the science behind behaviors, applying that understanding to work, and tracking real-time data to measure effectiveness.
- We thrive on client feedback and use it to continuously improve our products and services.

How We Can Help

Risk is found in the gap between your standards (work as directed) and your behaviors (work as performed). To eliminate this risk, you need good standards and behaviors that match these standards. KnowledgeVine makes it easy to begin reducing risk by implementing Human Performance tools to align standards and behaviors.

A KnowledgeVine Subscription is an affordable first step toward creating a culture of safety and Human Performance in your workplace.

REMEDY LEARNING SYSTEM

Culture Survey

 **12 minutes**

The anonymous 36-question survey provides unique insight into your organization. The results will reveal any potential disconnects within your organization in areas such as safety, performance improvement, and organizational values.

HP Ready

 **45 minute eCourse**

This course provides an introduction to Human Performance concepts and teaches participants how to use the 2-Minute Drill Card to reduce errors on the job. This information forms the foundation to help the team understand the actions they should take to improve work planning and execution.

2-Minute Drill Card

This in-the-field job aid guides the worker's Questioning Attitude to create a safer, more efficient work process. Situational awareness is raised when the workers consider the potential Human Performance Traps and the 14 prompts outlined on the 2-Minute Drill Card. Workers are also reminded to use their Human Performance Tools to mitigate any hazards identified. The 2-Minute Drill Card can be used individually or in groups to assess job site hazards and should take less than 2 minutes each time.

2-Minute Drill Focus

Once per month, 3-5 minute eCourses

Many initiatives start strong but quickly lose momentum because there isn't a plan to sustain the process beyond the initial rollout. The REMEDY Learning System is designed to keep Human Performance "top of mind" by providing a continuous flow of reinforcement training over the remaining license period to ensure the message from the training is understood and utilized in the field.

STAR Driver

30 minute eCourse

The STAR Driver approach is simple: "driving is working," and the same Human Performance behaviors you need at the job site are also applicable to driving. This approach can easily replace the expenses you are already spending on driving safety programs. It consists of a 30-minute eCourse followed by 6 shorter eCourses spread out over 3 months.

Each student receives a STAR Driver wallet card

SOFTWARE FEATURES

Dashboard

Our services include a dashboard for you to monitor your progress in completing the culture survey, online training modules, and consumption of the sustainability products. The dashboard can be tailored to group your organization by departments, supervisors, or workgroups for ease of tracking individual progress to help drive accountability.

Ease of Access

KnowledgeVine has made access to training content as flexible as possible. In addition to standard desktop access, all users can complete their eCourses on a mobile web browser or in our free mobile app for both Apple and Android devices.

Upgrade As You Go

As your Human Performance culture matures, your organization can advance through KnowledgeVine's tiered training content and additional software modules which include leadership, coaching, and error defense training, observation database modules, and corrective action tracking modules.

TIMELINE & PRICING

Timeline

 24 months



 **Culture Survey** (1 month)

 **HP Ready** (1 month)

 **2-Min Drill Focus** (18 months)

 **STAR Driver** (1 Month)

 **STAR Driver Focus** (3 months)

Safety Doesn't Have to Cost an Arm & a Leg

This KnowledgeVine subscription is an easy and affordable way to start implementing Human Performance tools into your company.

Description	Price
REMEDY Learning System 24 Month Subscription (100 user min)	\$12/user/month
Culture Survey	Included
HP Ready eCourse (includes 2-Minute Drill wallet card)	Included
(18) 2-Minute Drill Focus eCourses	Included
STAR Driver eCourse (includes STAR Driver wallet card)	Included
(6) STAR Driver Focus eCourses	Included

Begin Reducing Risk Today

Don't wait for an accident or injury to happen before implementing Human Performance into your organization's culture. Contact KnowledgeVine to get started.

CONTACT



 mail@knowledgevine.com

 www.knowledgevine.com

 4225 Rollins Rd.
Zachary, LA 70791

 Phone: 225-778-7362

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