



Why Your ISP Teams Need Fieldproxy

LEARN HOW FIELDPROXY CAN HELP YOUR BUSINESS



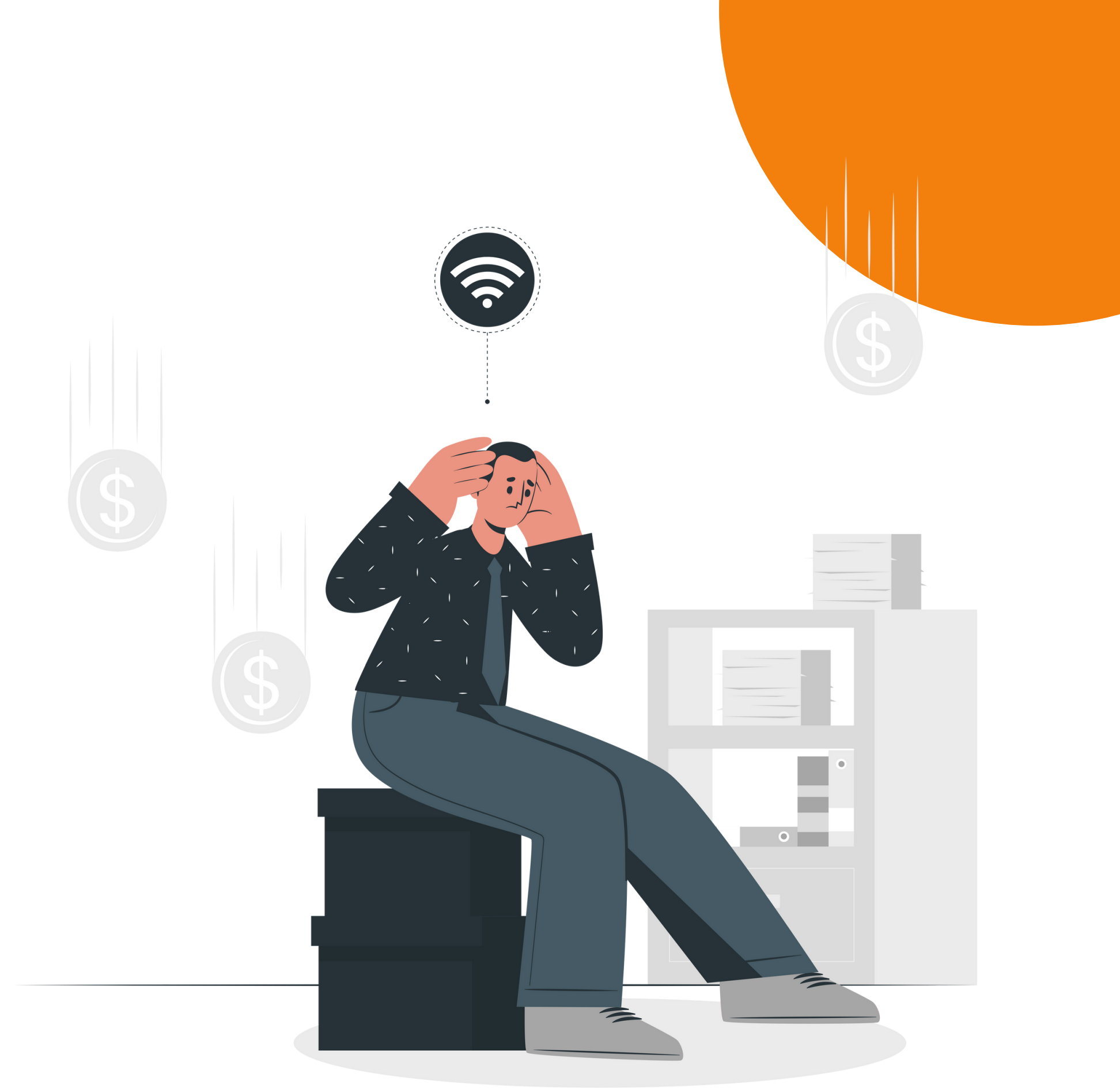
YOUR CURRENT OPERATING PROCESSES ARE **BROKEN**

For any Internet Service Provider, there are a few key concerns you are tackling every single day

- Multiple installation enquiries
- New installation and connection setups
- Addressing existing customer concerns

At some point, you have to stop and ask yourself: Is this the best way my team can perform? Is there a better way to get this done and not burn down my team in the process? How do I make this a profitable business?

The answer to all these challenges: **Fieldproxy**



Fieldproxy Solves For **All** Your Challenges



INSTALLATION ENQUIRIES AND CONNECTION REQUESTS

Take down installation requests, automate location-based task assignments, and onboard new customers with minimum effort.



SITE INSTALLATIONS AND VISIT ASSIGNMENT

Enable faster connections installations through efficient route-optimization algorithms and agent task allocation.



CUSTOMER FEEDBACK AND TICKETING SOLUTIONS

Improve customer experience through effective ticket resolution systems and easy feedback collection solutions.

Simplify New Connection Requests

Onboard customers faster

With Fieldproxy, everything is simplified - from taking down new business enquiries to customer visits to onboarding.

This means faster conversions and more efficient teams



LOCATION INTELLIGENCE

Identify conversion opportunities faster through location-based agent allocation and geofencing



CUSTOMER VISITS

Perform efficient connection feasibility checks and send back reports in real-time



ONBOARDING PLANS

Increase PoS conversions by walking your potential customers through different plans through an **in-app plan catalogue**.



PAYMENT COLLECTION

Raise invoices and fetch payments on the spot using auto-generated payment links and collection verification.



Serve Customers Better With Faster Installations

Deliver amazing customer experience

Use Fieldproxy to help your customers go from payment to installation to activation through a more seamless customer experience.

This means more happy customers for your business.



GEOFENCING

AI-based territory mapping and optimal agent task allocation for newer installation requests



INSTALLATION REPORTS

Perform faster installations and setups, and send back log reports in real-time



TASK RESCHEDULING

OTP-based trigger notifications for when installations are not possible and customer visits need to be rescheduled



INVENTORY CONTROL

100% control and insight over how much stock is being used, where it is being deployed, and when restocking is needed.





Happy Faces Equals More Business

More intuitive customer feedback systems

Get more useful customer data and product experience reports through Fieldproxy's advanced feedback collection and ticketing solutions

This means faster ticket collection and issue resolution times



TICKETING

Specific ticketing pages to enable customers to report connection issues and queries



ACTIVITY AND TICKET LOGS

Manage all your tickets in one place, assign to different teams and users and generate reports



TWO-STEP VERIFICATION

Collect valuable user feedback and issue resolution confirmation through notifications and OTP-based verifications.



COMPLETE TRANSPARENCY

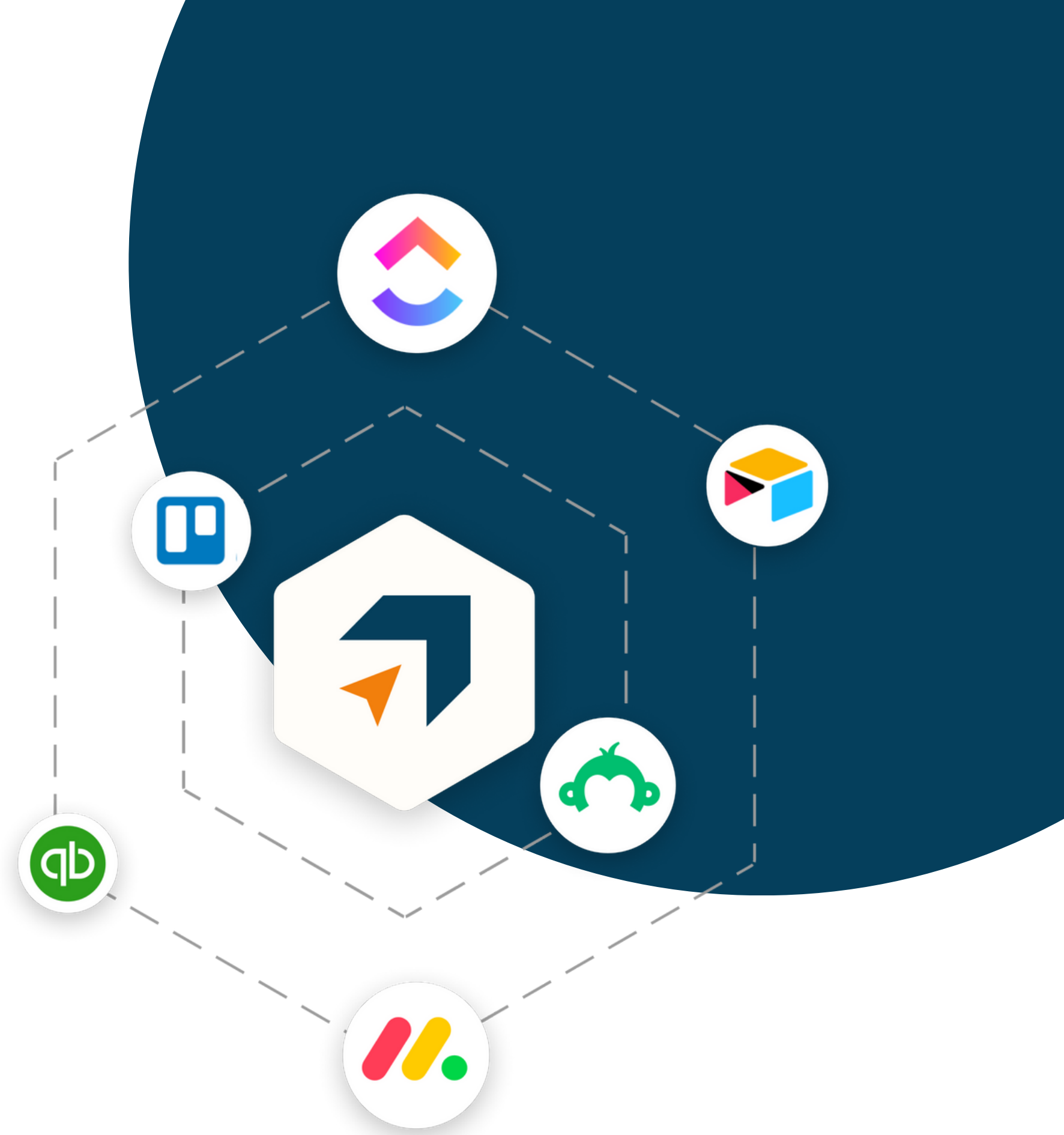
Send email and SMS notifications to let customers know the progress of their open tickets and details of assigned support agents

But Wait There's More!

Integrate Fieldproxy with all your office tools

Build the perfect office ecosystem for your ISP teams. Fieldproxy integrates with all your favourite office tools, so there's one single source of truth between all your data.

Move data across platforms, and reflect them on Fieldproxy to create accurate dashboards and reports.

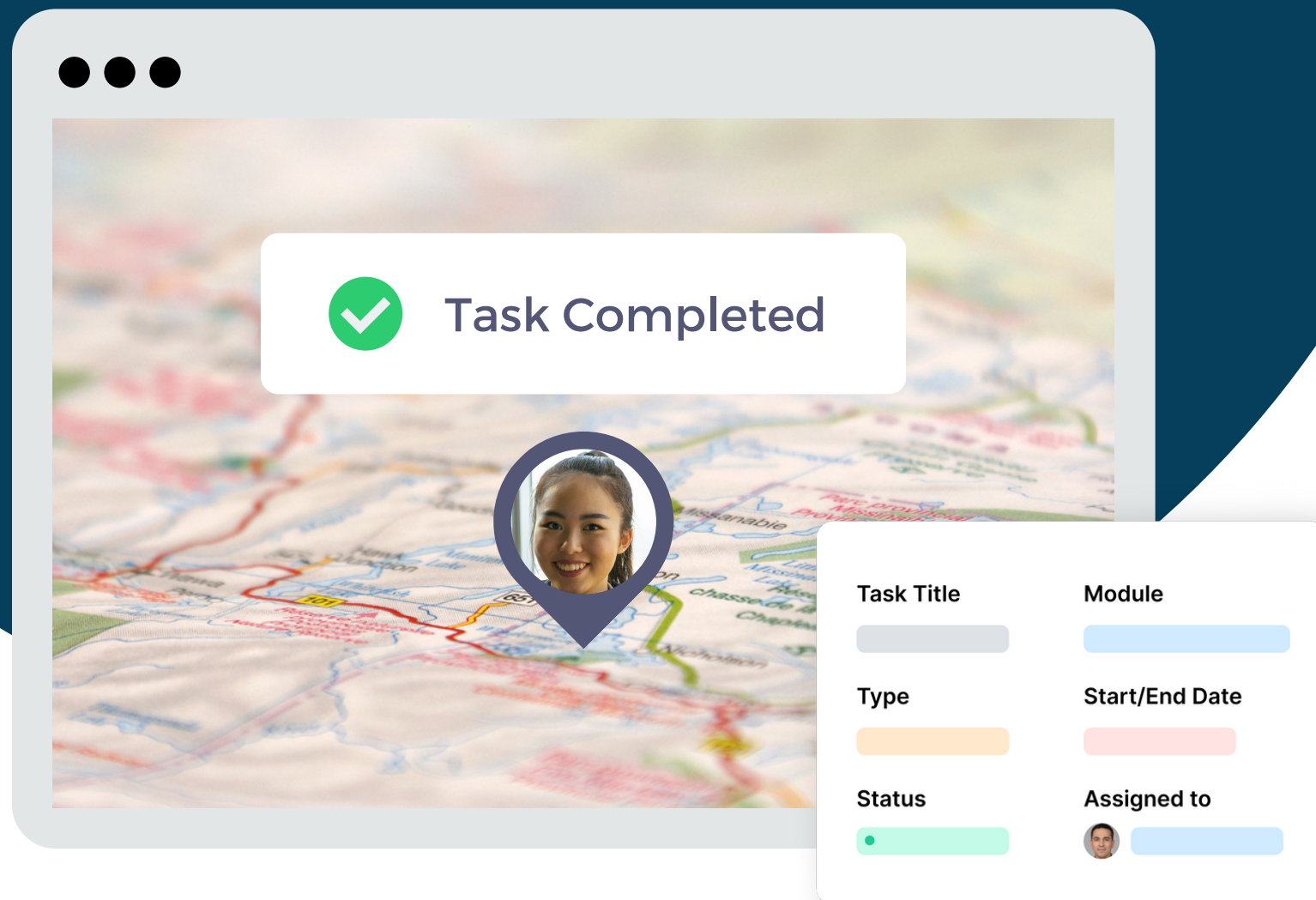


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WHAT ARE YOU WAITING FOR?

AUTOMATE YOUR ISP TEAMS TODAY!

Fieldproxy can help you take your organization to the next level. Your operating processes are broken. **We can fix that.**

Get in touch with us today and skyrocket your team's operations.

